Independent auditor's report on the consolidated financial statements of **Public joint stock company ROSBANK and its subsidiaries** for 2019

March 2020

Independent auditor's report on the consolidated financial statements of Public joint stock company ROSBANK and its subsidiaries

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Independent auditor's report

To the shareholders and Board of Directors of Public joint stock company ROSBANK

Report on the audit of the consolidated financial statements

Opinion

We have audited the consolidated financial statements of Public joint stock company ROSBANK (hereinafter, the "Bank") and its subsidiaries (hereinafter, the "Group"), which comprise the consolidated statement of financial position as at 31 December 2019, and the consolidated statement of profit or loss, consolidated statement of comprehensive income, consolidated statement of changes in equity and consolidated statement of cash flows for 2019, and notes to the consolidated financial statements, including a summary of significant accounting policies.

In our opinion, the accompanying consolidated financial statements present fairly, in all material respects, the consolidated financial position of the Group as at 31 December 2019 and its consolidated financial performance and its consolidated cash flows for 2019 in accordance with International Financial Reporting Standards (IFRSs).

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (ISAs). Our responsibilities under those standards are further described in the *Auditor's responsibilities for the audit of the consolidated financial statements* section of our report. We are independent of the Group in accordance with the International Ethics Standards Board for Accountants' Code of Ethics for Professional Accountants (including International Independence Standards) (IESBA Code) together with the ethical requirements that are relevant to our audit of the consolidated financial statements in the Russian Federation, and we have fulfilled our other ethical responsibilities in accordance with these requirements and the IESBA Code. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Key audit matters

Key audit matters are those matters that, in our professional judgment, were of most significance in our audit of the consolidated financial statements of the current period. These matters were addressed in the context of our audit of the consolidated financial statements as a whole, and in forming our opinion thereon, and we do not provide a separate opinion on these matters. For each matter below, our description of how our audit addressed the matter is provided in that context.



We have fulfilled the responsibilities described in the *Auditor's responsibilities for the audit of the consolidated financial statements* section of our report, including in relation to these matters. Accordingly, our audit included the performance of procedures designed to respond to our assessment of the risks of material misstatement of the consolidated financial statements. The results of our audit procedures, including the procedures performed to address the matters below, provide the basis for our audit opinion on the accompanying consolidated financial statements.

Key audit matter

How our audit addressed the matter

Allowance for expected credit loss for loans to customers, and expected credit loss for contingent liabilities and credit commitments

Determining amount of allowance for expected credit loss for loans to customers and for contingent liabilities and credit commitments under IFRS 9 is a key audit matter of the Group.

Assessment whether credit risk has not changed significantly since initial recognition, identifying factors of significant increase in credit risk, which includes identification of changes in probability of default for the lifetime of financial instrument, identification of defaults (stages) and also identification of probabilities of default and loss given default, are a significant use of professional judgments and assumptions.

Use of various models and assumptions may significantly affect level of allowance for expected credit losses for loans to customers and for contingent liabilities and credit commitments. Due to substantial amounts of loans, which comprise 66% of total assets and contingent liabilities and credit commitments that comprise 32% of total loan portfolio, and due to significant use of professional judgments, assessment of allowance for expected credit loss is a key audit matter.

Information regarding allowance for expected credit loss and Group's management approach for assessment of expected credit loss and credit risk management is described in Notes 24 and 39 to the consolidated financial statements. Our audit procedures comprised methodology analysis related to assessment of allowance for expected credit loss for loans to customers and for contingent liabilities and credit commitments, controls testing over loan granting process, including controls testing related to overdue loans accounting, procedures related to identification of significant increase in credit risk of borrowers, based on internal ratings system, and calculation of allowance for expected credit loss. We performed controls testing related to information systems, used in formation of expected credit loss process.

With regard to assessment of allowance for expected credit loss for loans to customers and for contingent liabilities and credit commitments, we tested input data used by the Group (such as recovery rates statistic for default financial instruments), models analysis, and calculation of probability of default and loss given default. We also audited (on a sample basis) cash proceeds from collateral sales, collateral fair value and classification of loans to customers by stages. We performed recalculation of allowance for expected credit loss.

We analyzed consistency of Group's management judgment related to expected credit loss calculations.

credit loss and Group's management approach We fulfilled audit procedures related to information for assessment of expected credit loss and credit disclosed in notes to consolidated financial statements.

Other information included in Annual report Public joint stock company ROSBANK for year 2019

Other information consists of the information included in the annual report of PJSC ROSBANK for the year 2019, other than the consolidated financial statements and our auditor's report thereon. Management is responsible for the other information. Annual report is expected to be made available to us after the date of this audit report.



Our opinion on the consolidated financial statements does not cover the other information and we do not express any form of assurance conclusion thereon.

In connection with our audit of the consolidated financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the consolidated financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated.

Responsibilities of management and Audit Committee for the consolidated financial statements

Management is responsible for the preparation and fair presentation of the consolidated financial statements in accordance with IFRSs, and for such internal control as management determines is necessary to enable the preparation of consolidated financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the consolidated financial statements, management is responsible for assessing the Group's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Group or to cease operations, or has no realistic alternative but to do so.

Audit Committee are responsible for overseeing the Group's financial reporting process.

Auditor's responsibilities for the audit of the consolidated financial statements

Our objectives are to obtain reasonable assurance about whether the consolidated financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these consolidated financial statements.

As part of an audit in accordance with ISAs, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the consolidated financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Group's internal control.



- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Group's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the consolidated financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Group to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the consolidated financial statements, including the disclosures, and whether the consolidated financial statements represent the underlying transactions and events in a manner that achieves fair presentation.
- Obtain sufficient appropriate audit evidence regarding the financial information of the entities or business activities within the Group to express an opinion on the consolidated financial statements. We are responsible for the direction, supervision and performance of the group audit. We remain solely responsible for our audit opinion.

We communicate with Audit Committee regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

We also provide Audit Committee with a statement that we have complied with relevant ethical requirements regarding independence, and to communicate with them all relationships and other matters that may reasonably be thought to bear on our independence, and where applicable, related safeguards.

From the matters communicated with Audit Committee, we determine those matters that were of most significance in the audit of the consolidated financial statements of the current period and are therefore the key audit matters. We describe these matters in our auditor's report unless law or regulation precludes public disclosure about the matter or when, in extremely rare circumstances, we determine that a matter should not be communicated in our report because the adverse consequences of doing so would reasonably be expected to outweigh the public interest benefits of such communication.

Report in accordance with the requirements of Article 42 of the Federal Law of the Russian Federation No. 395-1 *Concerning Banks and Banking Activities* of 2 December 1990

Management of the Bank is responsible for the compliance of the banking group, where the Bank is the parent credit institution (hereinafter, the "Banking group") with the mandatory prudential ratios established by the Central Bank of the Russian Federation (hereinafter, the "Bank of Russia") and for the conformity of internal control and organization of the risk management systems of the Banking group with the requirements set forth by the Bank of Russia in respect of such systems.



In accordance with the requirements of Article 42 of the Federal Law of the Russian Federation No. 395-1 *Concerning Banks and Banking Activities* of 2 December 1990 (hereinafter, the "Federal Law"), during the audit of the Group's consolidated financial statements for the year ended 31 December 2019, we determined:

- 1) Whether the Banking group complied as at 1 January 2020 with the obligatory ratios established by the Bank of Russia;
- 2) Whether internal control and organization of the risk management systems of the Banking group conformed to the requirements set forth by the Bank of Russia for such systems in respect of the following:
 - Subordination of the risk management departments;
 - ► The existence of methodologies, approved by the Bank's respective authorized bodies, for detecting and managing risks that are significant to the Bank and for performing stress-testing; the existence of a reporting system at the Bank pertaining to its significant risks and capital;
 - Consistency in applying and assessing the effectiveness of methodologies for managing risks that are significant to the Bank;
 - Oversight performed by the Board of Directors and executive management of the Bank in respect of the Bank's compliance with risk limits and capital adequacy requirements set forth in the Bank's internal documents, and effectiveness and consistency of the application of the Bank's risk management procedures.

This work included procedures selected based on our judgment, such as inquiries, analysis, reading of documents, comparison of the requirements, procedures and methodologies approved by the Bank with the requirements set forth by the Bank of Russia, and the recalculation, comparison and reconciliation of numerical values and other information.

The findings from our work are provided below.

Compliance by the Banking group with the obligatory ratios established by the Bank of Russia

We found that the values of the obligatory ratios of the Banking group as of 1 January 2020 were within the limits established by the Bank of Russia.

We have not performed any procedures in respect of accounting data of the Banking group, except for those procedures we considered necessary to express our opinion on the fair presentation of the Group's consolidated financial statements.



Conformity of internal control and organization of the risk management systems of the Banking group with the requirements set forth by the Bank of Russia in respect of such systems

- We found that, in accordance with the legal acts and recommendations issued by the Bank of Russia, as at 31 December 2019 the Bank's internal audit division was subordinated and accountable to the Board of Directors, and the Bank's risk management departments were not subordinated or accountable to the departments that take the relevant risks.
- We found that the Bank's internal documents effective as at 31 December 2019 that establish the methodologies for detecting and managing credit, market, operational, liquidity risks, interest rate risk of banking book, structural currency risk and strategic risk that are significant to the Banking group and stress-testing have been approved by the Bank's authorized bodies in accordance with the legal acts and recommendations issued by the Bank of Russia. We also found that, as at 31 December 2019, the Bank had a reporting system pertaining to credit, market, operational, liquidity risks, interest rate risk of banking book, structural currency risk and strategic risk that were significant to the Banking group and pertaining to its capital.
- ➤ We found that the frequency and consistency of reports prepared by the Bank's risk management departments and internal audit division during the year ended 31 December 2019 with regard to the management of credit, market, operational, liquidity risks, interest rate risk of banking book, structural currency risk and strategic risk of the Banking group complied with the Bank's internal documents, and that those reports included observations made by the Bank's risk management departments and internal audit division in respect of the effectiveness of relevant risk management methodologies.
- ► We found that, as at 31 December 2019, the authority of the Board of Directors and executive management bodies of the Bank included control over compliance of the Banking group with internally established risk limits and capital adequacy requirements. For the purpose of control over the effectiveness and consistency of the risk management procedures applied by the Banking group during the year ended 31 December 2019, the Board of Directors and executive management bodies of the Bank regularly reviewed the reports prepared by the Bank's risk management departments and internal audit division.



The procedures pertaining to the internal control and organization of the risk management systems were conducted by us solely for the purpose of determining the conformity of certain elements of the internal control and organization of the risk management systems of the Banking group, as listed in the Federal Law and described above, with the requirements set forth by the Bank of Russia.

The partner in charge of the audit resulting in this independent auditor's report is A.V. Sorokin.

A.V. Sorokin Partner Ernst & Young LLC

18 March 2020

Details of the audited entity

Name: Public joint stock company ROSBANK Record made in the State Register of Legal Entities on 25 October 2002, State Registration Number 1027739460737. Address: Russia 107078, Moscow, Mashi Poryvaevoy street, 34.

Details of the auditor

Name: Ernst & Young LLC

Record made in the State Register of Legal Entities on 5 December 2002, State Registration Number 1027739707203. Address: Russia 115035, Moscow, Sadovnicheskaya naberezhnaya, 77, building 1. Ernst & Young LLC is a member of Self-regulatory organization of auditors Association "Sodruzhestvo". Ernst & Young LLC is included in the control copy of the register of auditors and audit organizations, main registration number 12006020327.

CONSOLIDATED STATEMENT OF FINANCIAL POSITION AS OF 31 DECEMBER 2019 (in millions of Russian Roubles)

	Notes	31 December 2019	31 December 2018
ASSETS		2019	2018
Cash and cash equivalents	6,33	190,970	191,279
Mandatory cash balances with the Central Bank of the Russiar		1001010	101,210
Federation		9,042	7,722
Financial assets at fair value through profit or loss	7, 9, 33	36,472	43,025
Due from banks	8, 33	13,634	9,391
Loans to customers	10, 33	771,447	723,972
Investments at fair value through other comprehensive income		63,100	46,180
Investments at amortized cost	12, 33	82,740	94,118
Changes in fair value of hedged items	200000 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	131	
Property and equipment and right-of-use assets	13	24,636	18,922
Intangible assets	13	5,813	3,686
Current income tax assets		85	295
Deferred income tax assets	30	2,248	1,272
Other assets	14	18,449	12,660
Total assets		1,218,767	1,152,522
LIABILITIES AND EQUITY LIABILITIES Financial liabilities at fair value through profit or loss	0 15 22	24 071	41.050
Due to the Central Bank of the Russian Federation	9, 15, 33	34,971 18	41,959 25
Due to banks and international financial institutions	16, 33	49,344	72,445
Customer accounts	17, 33	813,162	740,531
Debt securities issued	18, 33	108,067	99,908
Other provisions	32	477	683
Current income tax liabilities	01	557	333
Deferred income tax liabilities	30	1,540	1.081
Other liabilities	19, 33	20,645	11.675
Subordinated debt	20, 33	17,987	31,077
Total liabilities		1,046,768	999,717
EQUITY			
Share capital	21	17,587	17,587
Share premium	21	59,707	59,707
Treasury shares		(17)	-
Perpetual subordinated debt	22, 33	18,572	10,421
Cumulative translation reserve			172
Property and equipment revaluation reserve		3,993	4,218
Fair value reserve		50	4
Cash flow hedge		(37)	62
Retained earnings		72,144	60,634
Total equity		171,999	152,805
		1,218,767	1,152,522



The notes on pages 10-102 form an integral part of these consolidated financial statements.

CONSOLIDATED STATEMENT OF PROFIT OR LOSS FOR THE YEAR ENDED 31 DECEMBER 2019

(in millions of Russian Roubles, except for earnings per share which are in Roubles)

	Notes	Year ended 31 December 2019	Year ended 31 December 2018
Interest income at effective interest rate Other interest income	23, 33 23, 33	91,366 335	83,882 216
Interest expense	23, 33	(45,306)	(42,073)
Net interest income before credit loss expense		46,395	42,025
Credit loss expense	24	(7,639)	(5,187)
Net interest income		38,756	36,838
Net gain/(loss) on financial assets and liabilities at fair value			
through profit or loss, except forex swaps and forwards	25, 33	(1,572)	(806)
Net gain/(loss) on foreign exchange operations	26	1,507	3,261
Net gain/(loss) on precious metals operations		35	(34)
Net realized (loss)/gain on investments at fair value throught other			
comprehensive income		(23)	175
Net gain/(loss) on investments at amortized cost	Sections (section)	521	8 -
Fee and commission income	27, 33	16,887	15,603
Fee and commission expense	27, 33	(4,855)	(3,889)
Other provisions Dividend income	24	(208)	(333)
Other income	33	559	489
	28, 33	1,227	1,042
Net non-interest income		14,078	15,508
Operating income		52,834	52,346
Operating expenses	29	(39,187)	(37,082)
Other non-operating income/(expense)		60	(34)
Profit before income tax		13,707	15,230
Income tax expense	30	(2,760)	(3,427)
Net profit for the year		10,947	11,803
EARNINGS PER SHARE			
Basic and diluted (in RUB)	31	7.06	7.61



The notes on pages 10-102 form an integral part of these consolidated financial statements.

CONSOLIDATED STATEMENT OF COMPREHENSIVE INCOME FOR THE YEAR ENDED 31 DECEMBER 2019

(in millions of Russian Roubles)

	Notes	Year ended 31 December 2019	Year ended 31 December 2018
Net profit for the year		10,947	11,803
Other comprehensive income/(loss) Items that will not be reclassified subsequently to profit or loss			
Net gain resulting on revaluation of property		63	_
Income tax on revaluation of property		(13)	1943 1 <u>914</u>
Items that may be reclassified subsequently to profit or loss			
Exchange differences on translating foreign operations		(213)	(300)
Income tax on translating foreign operations		(213)	(300)
Cash flow hedge		(150)	43
Income tax on cash flow hedge		51	(36)
Net change in fair value of investments at fair value through other			(50)
comprehensive income		57	(83)
Income tax on fair value of investments at fair value through other			(00)
comprehensive income during the year		(11)	16
Other comprehensive income/(expense) after income tax		(175)	(293)
Total comprehensive income		10,772	11,510

CB Chairman of the Management Board Member of the Management Board -I.A. Polyakov Chief Financial Officer A.A. Ovchinnikov POCEAHK 18 March 2020 Moscow MOCK

The notes on pages 10-102 form an integral part of these consolidated financial statements.

CONSOLIDATED STATEMENT OF CHANGES IN EQUITY FOR THE YEAR ENDED 31 DECEMBER 2019 (in millions of Russian Roubles)

	Share capital	Share premium	Common shares repurcha- sed	Perpetual subor- dinated debt	Cumula- tive translation reserve	Property and equip- ment re- valuation reserve	Fair value reserve	Cash flow hedge	Retained earnings	Total equity
31 December 2017 Impact of adopting IFRS 9	17,587	59,707	1.1	Ŭ Ĕ	429 -	4,941	(1,073) 1,144	31	50,975 (2.867)	132,597
Restated opening balance under IFRS 9	17,587	59,707	1	1	429	4.941	71	34	40 100	10000
Net profit for the year Other comprehensive income/(expense) for the	Ĩ,	T	31	L	a	1	1	1	11,803	11,803
year Total comprehensive income/(expense) for	Ĩ	1	1	r	(257)	r	(67)	31	r	(293)
Property and equipment dismosal	1	1	T	ı	(257)	1	(67)	31	11,803	11,510
Perpetual subordinated debt	i i	1 1	1-1	10,421	1.1	(723)	I I	t i	723	10,401
31 December 2018	17,587	59,707	1	10,421	172	4 218		5	100 00	174-101
Net profit for the year Other comprehensive income/(expense) for the	ř.	1	i	9	L		1		10.947	10.947
year Total comprehensive income (expense) for	c	1	i	1	(172)	50	46	(66)	9	(175)
	t	•	1	ı	(172)	50	46	(66)	10 947	C22 01
Property and equipment disposal (net of deferred tax of RUR 69 millions) Pernetial subsolicated date	J	I)	ř	T	T	(275)		loot	120101	10,112
Payment of interest on perpetual subordinated)	Ľ,	ï	9,982	ï		ĩ	r r	-	9,982
Effect of exchange rate changes on perpetual	ï	I.	ï	1	Ţ	1	ř	T	(1,177)	(1,177)
subordinated debt Tax effect of exchange rate changes on	J	a.	ľ	(1,831)	I	9	L	Ļ	1,831)
perpetual subordinated debt Common shares repurchased	1.1	Ę.	I į	l	J	1	Ľ	Ĩ	(366)	(366)
			(/1)	•	1	1	г	1	1	(17)
31 December 2019 ==	17,587	59,707	(17)	18,572	ı.	3,993	50	(37)	72,144	171,999
	ANNOH B	а онданов		R						
Chairman of the Management/Board	bard	les 1	Member of	the Manado	ber of the Manacement Board	1.				
I.A. Polyakov	a ca	CTRO	Chief Final	Chief Financial Officer	וופווי הסמוח -					
18 March 2020 Moscow	UCEN	HIR Jol	A.A. UVChi	Ovcninnikov						
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The notes on pages 10-102 form an integral part of these consolidated financial statements.

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CONSOLIDATED STATEMENT OF CASH FLOWS FOR THE YEAR ENDED 31 DECEMBER 2019 (in millions of Russian Roubles)

	Notes	Year ended 31 December	Year ende 31 Decembe
Cash flows from operating activities:		2019	201
Interest received		90,076	87,59
Interest paid		(43,714)	(44,21
Fees and commissions received Fees and commissions paid		16,451	15,60
Receipts from / (payment for) financial assets at fair value through profit or		(4,870)	(3,88
loss		1,724	(3,60
Receipts from / (payment for) trading in foreign currencies		(986)	71
Other operating income received		1,227	98
Receipts from / (payment for) precious metals operations		145	(
Administrative and other operating expenses paid		(34,149)	(34,12
Income tax received/(paid)		(3,141)	(2,17
Cash flows from / (used in) operating activities before changes in operating assets and liabilities		22 762	40.00
operating assets and habilities		22,763	16,88
Changes in operating assets and liabilities			
Net (increase)/decrease in mandatory cash balances with the Central Bank		100 - 000000	
of the Russian Federation		(1,320)	(1,60
Net (increase)/decrease in financial assets at fair value through profit or loss Net (increase)/decrease in due from banks		(7,380)	3,48
Net (increase)/decrease in loans to customers		(5,187) (69,135)	4,94
Net (increase)/decrease in other assets		(6,293)	(60,17 (2,31
Net increase/(decrease) in financial liabilities at fair value through profit or		(0,200)	(2,5)
loss		3,050	(90
Net increase/(decrease) in due to the Central Bank of the Russian			
Federation		(7)	(18
Net increase/(decrease) in due to banks and international financial			
institutions		(19,804)	37,29
Net increase/(decrease) in customer accounts Net increase/(decrease) in debt securities issued, other than bonds issued		102,360 1,236	71,33
Vet increase/(decrease) in other liabilities		4,153	1,46 80
Net cash from / (used in) operating activities		24,436	71,03
Cash flows from investing activities			
Purchase of financial assets at fair value through other comprehensive		(475 505)	(110.00
income Proceeds from disposal and redemption of financial assets at fair value		(175,585)	(143,08
through other comprehensive income		160,029	112,06
Proceeds from sale and redemption of financial assets at amortised cost		13,988	12,55
Purchase of financial assets at amortised cost		(5.853)	(24,58
Purchase of property, equipment and intangible asstes		(6,151)	(4,87
Proceeds from disposal of property and equipment		394	67
Dividend income received		559	48
let cash from / (used in) investing activities		(12,619)	(46,77
Cash flows from financing activities Redemption of bonds issued by the Group	10	(5.000)	(00.47
ssue of bonds	18 18	(5,269) 35,000	(23,47
Proceeds from sale of previously bought back bonds issued	10		23
Buy back of bonds issued		(23,080)	(23,10
ayment of interest on perpetual subordinated debt		(1,177)	(
Common shares repuchased		(17)	
ayments of the lease liability		(1,699)	
let cash from / (used in) financing activities		3,758	(46,33
ffect of exchange rate changes on the balance of cash held in foreign			
currencies		(15,885)	3,55
let increase/(decrease) in cash and cash equivalents		(310)	(18,52
ASH AND CASH EQUIVALENTS, beginning of the year	6	191,285	209,81
ASH AND CASH EQUIVALENTS, end of the year who e of the	6	190,975	191,28
tet la		$\overline{\mathcal{A}}$	
	1/	A	
Chairman of the Management Board	ember of	the Management E	Board -
A. Polyakov			

Moscow The notes on pages 10-102 form an integral part of these consolidated financial statements.

18 March 2020

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2019

1. Organization

ROSBANK (initially named "Nezavisimost") is a joint stock bank which was incorporated in the Russian Federation in 1993. Over the subsequent five years, ROSBANK customers were mainly comprised of medium-sized trade, finance and technology companies, for which it conducted a variety of activities, including corporate lending, settlement, government bond trading, foreign exchange and money market transactions. In 1998 ROSBANK was acquired by the Interros Group with the initial purpose of providing banking services to Interros Group companies. In 2000 ROSBANK acquired Uneximbank which was merged into ROSBANK and ceased to exist as a legal entity. In 2002 the businesses of ROSBANK and Commercial Bank "MFK Bank", specializing in investment banking, were consolidated. In 2003 the Interros Group acquired OVK group – one of Russia's largest retail banking institutions. The integration of OVK with ROSBANK has transformed ROSBANK into a financial institution capable of offering universal services.

Societe Generale became the owner of 20% minus 1 share of Rosbank in 2006. In February 2008 Societe Generale became the owner of Rosbank controlling stock interest by exercising the option for acquisition of 30% stocks. In March 2008 Societe Generale offered to buy the stakes of minority shareholders at 194.09 Roubles per share. Having performed the buy-out Societe Generale raised its interest in Rosbank to 57.57%. On 23 March 2009 ROSBANK issued 26,665,928 shares by way of public subscription. The issue was bought by Societe Generale and PHARANCO HOLDINGS CO. LIMITED in the proportion 60.6786% and 39.3214%, respectively. On 27 May 2009 Societe Generale increased its share in Rosbank by 7% after the purchase of this share from PHARANCO HOLDINGS CO. LIMITED.

In February 2010, Societe Generale with the consent of other shareholders of Rosbank Group took the decision to reorganize the legal structure of its Russian subsidiaries in order to build a major financial group.

The first step was achieved in January 2011 with the acquisition of 100% of the share capital of Rusfinance and Delta Credit. The two companies kept acting as separate entities, Rusfinance being mainly dedicated to consumer credit and Delta Credit to mortgages.

The second step was achieved in July 2011 with the merger of the two universal banks ROSBANK and BSGV into a single and unified company ultimately operating under a single brand. Benefiting from their differentiated positioning on both corporate and retail segments, the new structure aims at improving its financial performance by increasing revenues through cross-selling strategy and developing synergies in order to reduce operational costs.

During 2013, Societe Generale further consolidated its positions in Russian market by acquiring in December 2013 an additional 10% stake in ROSBANK equity from VTB Group, increasing it up to 92.4%. As part of the agreement ROSBANK sold to VTB Group certain Russian assets: shares listed on Moscow Exchange as well as some loans and real-estate assets.

In April 2015 Societe Generale acquired further 7% of ROSBANK 's share capital from Interros group, raising its stake to 99.4%, in line with its strategy of building up the Group's stake in ROSBANK.

ROSBANK is regulated by the Central Bank of the Russian Federation (the "CBR") and conducts its business under license number 2272. ROSBANK is engaged in a full range of banking activities, including commercial and investment banking and custodial services.

The registered office of ROSBANK is located at 34, Masha Poryvaeva Street, Moscow, 107078, Russian Federation.

As of 31 December 2019 and 2018 ROSBANK had 9 and 8 branches, respectively, operating in the Russian Federation.

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2019

ROSBANK ("the Group") is the parent company of a banking group (the "Group") which consists of the following material enterprises as of 31 December 2019 and 2018:

Name	Country of incorporation	Group's ow	vnership interest / voting rights, %	Type of operations
		31 December 2019	31 December 2018	
Delta Credit Bank JSC (previous name – Delta Credit Bank CJSC)	Russia	Merged	100/100	Banking
Rusfinance Bank LLC	Russia	100/100	100/100	Banking
Rusfinance LLC	Russia	100/100	100/100	Commerce
RB Factoring LLC	Russia	100/100	100/100	Factoring
Rosbank (Switzerland) SA	Switzerland	Liquidated	100/100	Liquidated
RB LEASING LLC	Russia	100/100	100/100	Leasing
ORS JSC	Russia	100/100	100/100	Processing
RB Specialized Depositary LLC	Russia	100/100	100/100	Depositary services
RB Service LLC	Russia	100/100	100/100	Service company
Telsikom CJSC	Russia	100/100	100/100	Telecommunication services
SG Finance CJSC	Russia	100/100	100/100	Leasing

On 14 July 2010 the Group took decision to close its foreign subsidiary in Switzerland – Rosbank (Switzerland) SA. The liquidation process is subject to authorisation by Swiss banking authorities. In 2019 all the liquidation operations were complete and final liquidation was processed as at 28 November 2019.

In October 2017 the Group acquired 100% shares in SG Finance, a company operating in leasing. The purchase consideration amounted to RUB 168 million, which was settled in cash.

On 1 June 2019 the merger process of the mortgage bank Delta Credit and Rosbank is officially completed. "Rosbank Dom" branch has become part of the retail business of Rosbank.

As of 31 December 2019 and 31 December 2018, the controlling shareholder of ROSBANK is Societe Generale S.A. with share more than 99%.

2. Going concern

These consolidated financial statements have been prepared on the going concern basis. The Group has no intention or need to reduce substantially its business operations.

The management and shareholders have the intention to further develop the business of the Group in the Russian Federation both in corporate and retail segments. Management believes that the going concern assumption is appropriate for the Group due to its sufficient capital adequacy ratio and based on historical experience that short-term obligations will be refinanced in the normal course of business.

3. Basis of presentation

Statement of compliance

These consolidated financial statements have been prepared in accordance with International Financial Reporting Standards ("IFRS") issued by the International Accounting Standards Board ("IASB") and Interpretations issued by the International Financial Reporting Interpretations Committee ("IFRIC").

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2019

Other basis of presentation criteria

These consolidated financial statements have been prepared assuming that the Group is a going concern and will continue operation for the foreseeable future.

These consolidated financial statements are presented in millions of Russian Roubles ("mRUB"), unless otherwise indicated.

These consolidated financial statements have been prepared under the historical cost basis, except for certain financial instruments that are measured at fair values, and certain land and buildings that are measured at revalued amounts according to International Accounting Standard 16 *Property, Plant and Equipment* ("IAS 16"). Historical cost is generally based on the fair value of the consideration given in exchange for goods and services.

Fair value is the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction in the principal (or most advantageous) market at the measurement date under current market conditions (ie an exit price) regardless of whether that price is directly observable or estimated using another valuation technique. In estimating the fair value of an asset or a liability, the Group takes into account the characteristics of the asset or liability if market participants would take those characteristics into account when pricing the asset or liability at the measurement date. Fair value for measurement and/or disclosure purposes in these consolidated financial statements is determined on such a basis, except for share-based payment transactions that are within the scope of IFRS 2, leasing transactions that are within the scope of IAS 17, and measurements that have some similarities to fair value but are not fair value, such as net realisable value in IAS 2 or value in use in IAS 36.

The Bank and its consolidated companies, registered in the Russian Federation, maintain their accounting records in accordance with Russian Accounting Standards (RAS), foreign consolidated companies of the Group maintain their accounting records in accordance with the law of the countries, in which they operate. These consolidated financial statements have been prepared from the statutory accounting records and have been adjusted to conform to IFRS.

Functional currency

Items included in the financial statements of each of the Group's entities are measured using the currency of the primary economic environment in which the entity operates (the "functional currency"). The functional currency of the parent of the Group is the Russian Rouble (RUB). The presentation currency of the consolidated financial statements of the Group is the RUB. All values are rounded to the nearest million RUB, unless otherwise indicated.

Offset of financial assets and liabilities

Financial assets and liabilities are offset and the net amount reported in the consolidated statement of financial position only when there is a currently legally enforceable right to offset the recognized amounts and there is an intention to settle on a net basis or to realize the asset and settle the liability simultaneously. Income and expense is not offset in the consolidated statement of profit or loss unless required or permitted by any accounting standard or interpretation permitted by any IFRS, and as specifically disclosed in the accounting policies of the Group.

4. Significant accounting policies

Basis of consolidation

These consolidated financial statements incorporate the financial statements of ROSBANK and entities controlled by ROSBANK (its subsidiaries). Control is achieved when the Bank:

- Has power over the investee;
- Is exposed, or has rights, to variable returns from its involvement with the investee; and
- Has the ability to use its power to affect its returns.

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2019

The Group reassesses whether or not it controls an investee if facts and circumstances indicate that there are changes to one or more of the three elements of control listed above.

When the Group has less than a majority of the voting rights of an investee, it has power over the investee when the voting rights are sufficient to give it the practical ability to direct the relevant activities of the investee unilaterally. The Group considers all relevant facts and circumstances in assessing whether or not the Group's voting rights in an investee are sufficient to give it power, including:

- The size of the Group's holding of voting rights relative to the size and dispersion of holdings of the other vote holders;
- Potential voting rights held by the Group, other vote holders or other parties;
- Rights arising from other contractual arrangements; and
- Any additional facts and circumstances that indicate that the Group has, or does not have, the current ability to direct the relevant activities at the time that decisions need to be made, including voting patterns at previous shareholders' meetings.

Consolidation of a subsidiary begins when the Group obtains control over the subsidiary and ceases when the Group loses control of the subsidiary. Specifically, income and expenses of a subsidiary acquired or disposed of during the year are included in the consolidated statement of profit or loss and consolidated statement of comprehensive income from the date the Group gains control until the date when the Group ceases to control the subsidiary.

Profit or loss and each component of other comprehensive income are attributed to the owners of the Group and to the non-controlling interests. Total comprehensive income of subsidiaries is attributed to the owners of the Group and to the non-controlling interests even if this results in the non-controlling interests having a deficit balance.

Where necessary, adjustments are made to the financial statements of subsidiaries to bring their accounting policies into line with the Group's accounting policies.

All significant intragroup assets and liabilities, equity, income, expenses and cash flows relating to transactions between members of the Group are eliminated in full on consolidation.

In translating the financial statements of a foreign subsidiary into the presentation currency for incorporation in the consolidated financial statements, the Group follows a translation policy in accordance with IAS 21 *The Effects of Changes in Foreign Exchange Rates* ("IAS 21"), in particular, performs the following procedures:

- Assets and liabilities, both monetary and non-monetary, of the foreign entity are translated at closing rate;
- Income and expense items of the foreign entity are translated at exchange rates at the dates of transactions;
- Equity items of the foreign entity are translated at exchange rates at the dates of transactions;
- All resulting exchange differences are classified as equity until the disposal of the investment;
- On disposal of the investment in the foreign entity related exchange differences are recognized in the consolidated statement of profit or loss.

Business combinations involving entities or businesses under common control

For the purpose of accounting of business combinations involving entities or businesses under common control (excluded from the scope of IFRS 3 *Business Combinations*) the Group considers pooling of interest as the most appropriate method to be used. A business combination involving entities or businesses under common control is a business combination in which all of the combining entities or businesses are utilimately controlled by the same party or parties both before and after the business combination, and the control is not transitory.

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2019

The pooling of interest method assumed the following rules:

- Assets and liabilities of the combined entities are stated at their net book value;
- No new goodwill is recorded as a result of the business combination, but is adjusted against equity;
- The income statement is drawn up from the date of the business combination;
- Comparative data is not restated.

Non-controlling interests

Non-controlling interests represent the portion of profit or loss and net assets of subsidiaries not owned, directly or indirectly, by the Group.

Non-controlling interests are presented separately in the consolidated statement of profit or loss and consolidated statement of comprehensive income and within equity in the consolidated statement of financial position, separately from parent shareholders' equity.

Changes in the Group's ownership interests in existing subsidiaries

Changes in the Group's ownership interests in subsidiaries that do not result in the Group losing control over the subsidiaries are accounted for as equity transactions. The carrying amounts of the Group's interests and the non-controlling interests are adjusted to reflect the changes in their relative interests in the subsidiaries. Any difference between the amount by which the non-controlling interests are adjusted and the fair value of the consideration paid or received is recognised directly in equity and attributed to owners of the Group.

When the Group loses control of a subsidiary, a gain or loss is recognized in profit or loss and is calculated as the difference between (i) the aggregate of the fair value of the consideration received and the fair value of any retained interest and (ii) the carrying amount of the assets (including goodwill), and liabilities of the subsidiary and any non-controlling interests. All amounts previously recognised in other comprehensive income in relation to that subsidiary are accounted for as if the Group had directly disposed of the related assets or liabilities of the subsidiary (i.e. reclassified to profit or loss or transferred to another category of equity as specified/permitted by applicable IFRSs). The fair value of any investment retained in the former subsidiary at the date when control is lost is regarded as the fair value on initial recognition for subsequent accounting under IFRS 9, when applicable, the cost on initial recognition of an investment in an associate or a joint venture.

Recognition of income and expenses

Revenue is recognised to the extent that it is probable that the economic benefits will flow to the Group and the revenue can be reliably measured. The following specific recognition criteria must also be met before revenue is recognised:

Interest and similar revenue and expense

The Group calculates interest revenue on debt financial assets measured at amortized cost or at fair value through other comprehencive income (FVOCI) by applying the effective interest rate (EIR) to the gross carrying amount of financial assets other than credit-impaired assets. EIR is the rate that exactly discounts estimated future cash payments or receipts through the expected life of the financial asset or financial liability. The calculation takes into account all contractual terms of the financial instrument (for example, prepayment options) and includes any fees or incremental costs that are directly attributable to the instrument and are an integral part of the effective interest rate, but not future credit losses. The carrying amount of the financial asset or financial liability is adjusted if the Group revises its estimates of payments or receipts. The adjusted carrying amount is calculated based on the original effective interest rate and the change in carrying amount is recorded as interest revenue or expense.

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2019

When a financial asset becomes credit-impaired, the Group calculates interest revenue by applying the effective interest rate to the net amortised cost of the financial asset. If the financial assets cures and is no longer credit-impaired, the Group reverts to calculating interest revenue on a gross basis.

Interest revenue on all financial assets at fair value through profit or loss (FVPL) is recognised using the contractual interest rate in "Other interest income" in the consolidated statement of profit or loss.

Fee and commission income

The Group earns fee and commission income from a diverse range of services it provides to its customers. Fee income can be divided into the following two categories:

Fee income earned from services that are provided over a certain period of time

Fees earned for the provision of services over a period of time are accrued over that period as respective performance obligations are satisfied. These fees include commission income and asset management, custody and other management and advisory fees. Where it is probable that a loan commitment will lead to a specific lending arrangement, the loan commitment fees are deferred, together with the related direct costs, and recognized as an adjustment to the effective interest rate of the resulting loan. Where it is unlikely that a loan commitment will lead to a specific lending arrangement, will lead to a specific lending arrangement, the loan commitment fees are recognized in the consolidated statement of profit or loss over the remaining period of the loan commitment. Where a loan commitment expires without resulting in a loan, the loan commitment fee is recognized in the consolidated statement of profit or loss on expiry.

Fee income from providing transaction services

Fees arising from negotiating or participating in the negotiation of a transaction for a third party – such as where the Group's performance obligation is the arrangement of the acquisition of shares or other securities or the purchase or sale of businesses – are recognised on completion of the underlying transaction. Fees or components of fees that are linked to certain performance obligations are recognised after fulfilling the corresponding criteria. When the contract provides for a variable consideration, fee and commission income is only recognized to the extent that it is probable that a significant reversal in the amount of cumulative revenue recognized will not occur until the uncertainty associated with the variable consideration is subsequently resolved.

Dividend income

Revenue is recognised when the Group's right to receive the payment is established.

Fair value measurement

The Group measures financial instruments carried at FVPL and FVOCI and non-financial assets at fair value at each balance sheet date.

Fair value is the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date. The fair value measurement is based on the presumption that the transaction to sell the asset or transfer the liability takes place either:

- In the principal market for the asset or liability; or
- In the absence of a principal market, in the most advantageous market for the asset or liability.

The principal or the most advantageous market must be accessible by the Group. The fair value of an asset or a liability is measured using the assumptions that market participants would use when pricing the asset or liability, assuming that market participants act in their economic best interest. A fair value measurement of a non-financial asset takes into account a market participant's ability to generate economic benefits by using the asset in its highest and best use or by selling it to another market participant that would use the asset in its highest and best use.

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2019

The Group uses valuation techniques that are appropriate in the circumstances and for which sufficient data are available to measure fair value, maximising the use of relevant observable inputs and minimising the use of unobservable inputs. All assets and liabilities for which fair value is measured or disclosed in the financial statements are categorised within the fair value hierarchy, described as follows, based on the lowest level input that is significant to the fair value measurement as a whole:

- Level 1 quoted (unadjusted) market prices in active markets for identical assets or liabilities;
- Level 2 valuation techniques for which the lowest level input that is significant to the fair value measurement is directly or indirectly observable;
- Level 3 valuation techniques for which the lowest level input that is significant to the fair value measurement is unobservable.

For assets and liabilities that are recognised in the financial statements on a recurring basis, the Group determines whether transfers have occurred between Levels in the hierarchy by re-assessing categorization (based on the lowest level input that is significant to the fair value measurement as a whole) at the end of each reporting period.

Financial assets and liabilities

Initial recognition

Date of recognition

All regular way purchases and sales of financial assets and liabilities are recognised on the trade date i.e. the date that the Group commits to purchase the asset or liability.

Initial measurement

The classification of financial instruments at initial recognition depends on their contractual terms and the business model for managing the instruments. Financial instruments are initially measured at their fair value and, except in the case of financial assets and financial liabilities recorded at FVPL, transaction costs are added to, or subtracted from, this amount.

Measurement categories of financial assets and liabilities

The Group classifies all of its financial assets based on the business model for managing the assets and the asset's contractual terms, measured at either:

- Amortised cost;
- FVOCI;
- FVPL.

The Group classifies and measures its derivative and trading portfolio at FVPL. The Group may designate financial instruments at FVPL, if so doing eliminates or significantly reduces measurement or recognition inconsistencies.

Financial liabilities, other than loan commitments and financial guarantees, are measured at amortised cost or at FVPL when they are held for trading, are derivative instruments or the fair value designation is applied.

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2019

Amounts due from credit institutions, loans to customers, investments securities at amortised cost

The Group only measures amounts due from credit institutions, loans to customers and other financial investments at amortised cost if both of the following conditions are met:

- The financial asset is held within a business model with the objective to hold financial assets in order to collect contractual cash flows;
- The contractual terms of the financial asset give rise on specified dates to cash flows that are solely payments of principal and interest on the principal amount outstanding (SPPI).

The details of these conditions are outlined below.

Business model assessment

The Group determines its business model at the level that best reflects how it manages groups of financial assets to achieve its business objective.

The Group's business model is not assessed on an instrument-by-instrument basis, but at a higher level of aggregated portfolios and is based on observable factors such as:

- How the performance of the business model and the financial assets held within that business model are evaluated and reported to the entity's key management personnel;
- The risks that affect the performance of the business model (and the financial assets held within that business model) and, in particular, the way those risks are managed;
- How managers of the business are compensated (for example, whether the compensation is based on the fair value of the assets managed or on the contractual cash flows collected);
- The expected frequency, value and timing of sales are also important aspects of the Group's assessment.

The business model assessment is based on reasonably expected scenarios without taking 'worst case' or 'stress case' scenarios into account. If cash flows after initial recognition are realised in a way that is different from the Group's original expectations, the Group does not change the classification of the remaining financial assets held in that business model, but incorporates such information when assessing newly originated or newly purchased financial assets going forward.

The SPPI test

As a second step of its classification process the Group assesses the contractual terms of financial asset to identify whether they meet the SPPI test.

'Principal' for the purpose of this test is defined as the fair value of the financial asset at initial recognition and may change over the life of the financial asset (for example, if there are repayments of principal or amortisation of the premium/discount).

The most significant elements of interest within a lending arrangement are typically the consideration for the time value of money and credit risk. To make the SPPI assessment, the Group applies judgement and considers relevant factors such as the currency in which the financial asset is denominated, and the period for which the interest rate is set.

In contrast, contractual terms that introduce a more than de minimis exposure to risks or volatility in the contractual cash flows that are unrelated to a basic lending arrangement do not give rise to contractual cash flows that are solely payments of principal and interest on the amount outstanding. In such cases, the financial asset is required to be measured at FVPL.

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2019

Debt instruments at FVOCI

The Group measures debt instruments at FVOCI when both of the following conditions are met:

- The instrument is held within a business model, the objective of which is achieved by both collecting contractual cash flows and selling financial assets;
- The contractual terms of the financial asset meet the SPPI test.

FVOCI debt instruments are subsequently measured at fair value with gains and losses arising due to changes in fair value recognised in OCI. Interest revenue and foreign exchange gains and losses are recognised in profit or loss in the same manner as for financial assets measured at amortised cost. On derecognition, cumulative gains or losses previously recognised in OCI are reclassified from OCI to profit or loss.

The expected credit losses (ECL) for debt instruments measured at FVOCI do not reduce the carrying amount of these financial assets in the statement of financial position, which remains at fair value. Instead, an amount equal to the allowance that would arise if the assets were measured at amortised cost is recognised in OCI as an accumulated impairment amount, with a corresponding charge to profit or loss. The accumulated loss recognised in OCI is recycled to the profit and loss upon derecognition of the asset.

Financial guarantees, letters of credit and undrawn loan commitments

The Group issues financial guarantees, letters of credit and loan commitments.

Financial guarantees are initially recognised in the financial statements at fair value, being the premium received. Subsequent to initial recognition, the Group's liability under each guarantee is measured at the higher of the amount initially recognised less cumulative amortisation recognised in the consolidated statement of profit or loss, and an ECL provision.

Undrawn loan commitments and letters of credits are commitments under which, over the duration of the commitment, the Group is required to provide a loan with pre-specified terms to the customer.

Reclassification of financial assets and liabilities

The Group does not reclassify its financial assets subsequent to their initial recognition, apart from the exceptional circumstances in which the Group changes the business model for managing financial assets. Financial liabilities are never reclassified.

Cash and cash equivalents

Cash and cash equivalents include cash on hand, unrestricted balances on correspondent and term deposit accounts with the Central Bank of the Russian Federation and amounts due from credit institutions with original maturity within 90 days, which are free from contractual encumbrances.

Minimum reserve deposits with the Central Bank of the Russian Federation

Minimum reserve deposits with the Central Bank of the Russian Federation represent the amount of obligatory reserves deposited with the Central Bank of the Russian Federation in accordance with requirements established by the Central Bank of the Russian Federation, which subject to restrictions on their availability. In view of the above the amount of the minimum reserve deposit required by the Central Bank of the Russian Federation.

Financial derivatives and hedge accounting

In the normal course of business, the Group enters into various derivative financial instruments including futures, forwards, swaps and options in the foreign exchange and capital markets. Such financial instruments are held for trading and are recorded at fair value. The fair values are estimated based on quoted market prices or pricing models that take into account the current market and contractual prices of the underlying instruments and other factors.

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2019

Derivatives are carried as assets when their fair value is positive and as liabilities when it is negative. Gains and losses resulting from these instruments are included in the consolidated statement of profit or loss as net gains/(losses) on financial instruments at fair value through profit or loss except foregn swaps and forwards or net gains/(losses) on foreign exchange operations, depending on the nature of the instrument.

Financial derivatives are divided into two categories:

(i) Trading financial derivatives.

Derivative instruments are considered to be trading financial derivatives by default, unless they are designated as hedging instruments for accounting purposes. They are booked in the consolidated statement of financial position under *Financial assets or liabilities at fair value through profit or loss*. Changes in fair value are recorded in the consolidated statement of profit or loss under *Net gains and losses on financial instruments at fair value through profit or loss*, except changes in fair value of forex forwards and swaps which are recorded in the consolidated statement of profit or loss under *Net gains and losses on foreign exchange operations*.

Changes in the fair value of financial derivatives involving counterparties which subsequently went into default are recorded under *Net gains and losses on financial instruments at fair value through profit or loss* until the termination date of these instruments. At this termination date, receivables and debts on these counterparties are recognized at fair value in the consolidated statement of financial position. Any further impairment on these receivables is recognized under *Provision for impairment losses* in the consolidated statement of profit or loss.

(ii) Derivative hedging instruments.

To designate an instrument as a derivative hedging instrument, the Group must document the hedging relationship at the inception of the hedge. This documentation specifies the asset, liability, or future transaction hedged, the risk to be hedged, the type of financial derivative used and the valuation method applied to measure its effectiveness. The derivative designated as a hedging instrument must be highly effective in offsetting the change in fair value or cash flows arising from the hedged risk, both when the hedge is first set up and throughout its life. Derivative hedging instruments are recognized in the consolidated statement of financial position under *Hedging instruments*.

Depending on the risk hedged, the Group designates the derivative as a fair value hedge, or a cash flow hedge.

Fair value hedge

In a fair value hedge, the carrying value of the hedged item is adjusted for gains and losses attributable to the hedged risk, which are reported under *Net gains and losses on financial instruments at fair value through profit or loss.* As the hedging is highly effective, changes in the fair value of the hedged item are faithfully reflected in the fair value of the derivative hedging instrument. As regards interest rate derivatives, accrued interest income or expenses are booked in the consolidated statement of profit or loss under *Interest income and expense – Hedging derivatives* at the same time as the interest income or expense related to the hedged item.

If it becomes apparent that the derivative has ceased to meet the effectiveness criteria for hedge accounting or if it is sold, hedge accounting is discontinued prospectively. Thereafter, the carrying amount of the hedged asset or liability ceases to be adjusted for changes in fair value and the cumulative adjustments previously recognized under hedge accounting are amortised over its remaining life. Hedge accounting is discontinued automatically if the hedged item is sold before maturity or redeemed early.

Cash flow hedge

In a cash flow hedge, the effective portion of the changes in fair value of the hedging derivative instrument is recognized in a specific equity account, while the ineffective portion is recognized in the consolidated statement of profit or loss under *Net gains and losses on financial instruments at fair value through profit or loss.*

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2019

Amounts directly recognized in equity under the cash flow hedge accounting are reclassified in *Interest income and expenses* in the consolidated statement of profit or loss at the same time as the cash flows being hedged. Accrued interest income or expense on hedging derivatives is booked to the consolidated statement of profit or loss under *Interest income and expenses – Hedging derivatives* at the same time as the interest income or expense related to the hedged item.

Whenever the hedging derivative ceases to meet the effectiveness criteria for hedge accounting or is terminated or sold, hedge accounting is discontinued prospectively. Amounts previously recognized directly in equity are reclassified under *Interest income and expenses* in the consolidated statement of profit or loss over the periods where the interest margin is affected by cash flows arising from the hedged item.

If the forecast transaction is no longer expected to occur, unrealized gains and losses booked to other comprehensive income from the period when the hedge was effective are immediately reclassified from equity to profit or loss. A forecast transaction that is no longer highly probable may still be expected to occur.

If the hedging instrument expires or is sold, terminated or exercised, the cumulative gain or loss on the hedging instrument that has been recognised in other comprehensive income from the period when the hedge was effective remains separately in equity until the forecast transaction occurs.

Embedded derivative

An embedded derivative is a component of a hybrid instrument that also includes a non-derivative host contract with the effect that some of the cash flows of the combined instrument vary in a way similar to a stand-alone derivative. An embedded derivative causes some or all of the cash flows that otherwise would be required by the contract to be modified according to a specified interest rate, financial instrument price, commodity price, foreign exchange rate, index of prices or rates, credit rating or credit index, or other variable, provided that, in the case of a non-financial variable, it is not specific to a party to the contract. A derivative that is attached to a financial instrument, but is contractually transferable independently of that instrument, or has a different counterparty from that instrument, is not an embedded derivative, but a separate financial instrument.

Derivatives embedded in liabilities and non-financial host contacts are treated as separate derivatives and recorded at fair value if they met the definition of a derivative (as defined above), their economic characteristics and risks were not closely related to those of the host contract, and the host contract was not itself held for trading or designated at FVPL. The embedded derivatives separated from the host were carried at fair value in the trading portfolio with changes in fair value recognised in the consolidated statement of profit or loss.

Financial assets are classified based on the business model and SPPI assessments.

Government grants

The Group is running the car loan program using financing from RF Government, under which RF Government is financing interest income on car loans.

The Group also participates in the RF Government program for mortgage lending support, under which the Group originated loans at decreased interest rate and RF Government subsidies the estimated interest income receivable due to the excess of the government interest rate over the contractual interest rate.

The difference between the fair value at initial recognition and the carrying value of the loan issued under these government programs is accounted in accordance with IAS 20 Accounting for Government Grants and Disclosure of Government Assistance within Loans and Advances to Customers. Government grants are recognized in the consolidated statement of profit or loss within Interest income on a systematic basis over the periods in which the Group recognizes interest income on loans the grants are intended to compensate.

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2019

Securities repurchase and reverse repurchase agreements and lending transactions

In the normal course of business, the Group enters into sale and purchase back agreements ("repos") and purchase and sale back agreements ("reverse repos"). Repos and reverse repos are utilized by the Group as an element of its treasury management.

A repo is an agreement to transfer a financial asset to another party in exchange for cash or other consideration and a concurrent obligation to reacquire the financial assets at a future date for an amount equal to the cash or other consideration exchanged plus interest. These agreements are accounted for as financing transactions. Financial assets sold under repo are retained in the consolidated financial statements and consideration received under these agreements is recorded as collateralized deposit received within balances due to banks/customer accounts.

Assets purchased under reverse repos are recorded in the consolidated financial statements as cash placed on deposit collateralized by securities and other assets and are classified within balances due from banks/loans to customers.

In the event that assets purchased under reverse repo are sold to third parties, the results are recorded with the gain or loss included in net gains/(losses) on respective assets. Any related income or expense arising from the pricing difference between purchase and sale of the underlying assets is recognized as interest income or expense in the consolidated statement of profit or loss.

The Group enters into securities repurchase agreements and securities lending transactions under which it receives or transfers collateral in accordance with normal market practice. Under standard terms for repurchase transactions in the Russian Federation ("RF") and other CIS states, the recipient of collateral has the right to sell or repledge the collateral, subject to returning equivalent securities on settlement of the transaction, only if the counterparty fails to meet its obligations per the agreement on the lending transaction.

The transfer of securities to counterparties is only reflected on the statement of financial position if the risks and rewards of ownership are also transferred.

Borrowings

Issued financial instruments or their components are classified as liabilities, where the substance of the contractual arrangement results in the Group having an obligation either to deliver cash or another financial asset to the holder, or to satisfy the obligation other than by the exchange of a fixed amount of cash or another financial asset for a fixed number of own equity instruments. Such instruments include amounts due to the Central bank, amounts due to credit institutions, amounts due to customers, debt securities issued, other borrowed funds and subordinated loans. After initial recognition, borrowings are subsequently measured at amortised cost using the effective interest method. Gains and losses are recognised in profit or loss when the borrowings are derecognised as well as through the amortisation process.

If the Group purchases its own debt, it is removed from the statement of financial position and the difference between the carrying amount of the liability and the consideration paid is recognised in profit or loss.

Renegotiated loans

Where possible, the Group seeks to restructure loans rather than to take possession of collateral. This may involve extending the payment arrangements and the agreement of new loan conditions.

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2019

The Group derecognises a financial asset, such as a loan to a customer, when the terms and conditions have been renegotiated to the extent that, substantially, it becomes a new loan, with the difference recognised as a derecognition gain or loss, to the extent that an impairment loss has not already been recorded. The newly recognised loans are classified as Stage 1 for ECL measurement purposes, unless the new loan is deemed to be POCI. When assessing whether or not to derecognise a loan to a customer, amongst others, the Group considers the following factors:

- Change in currency of the loan;
- Change in counterparty;
- If the modification is such that the instrument would no longer meet the SPPI criterion.

If the modification does not result in cash flows that are substantially different, the modification does not result in derecognition. Based on the change in cash flows discounted at the original EIR, the Group records a modification gain or loss, presented within interest revenue calculated using EIR in the consolidated statement of profit or loss, to the extent that an impairment loss has not already been recorded.

For modifications not resulting in derecognition, the Group also reassesses whether here has been a significant increase in credit risk or whether the assets should be classified as credit-impaired. Once an asset has been classified as credit-impaired as the result of modification, it will remain in Stage 3 for a minimum 6-month probation period. In order for the restructured loan to be reclassified out of Stage 3, regular payments of more than an insignificant amount of principal or interest have been made during at least half of the probation period in accordance with the modified payment schedule.

Securitisation

As part of its operational activities, the Group securitises financial assets, generally through the sale of these assets to special purposes entities which issue securities to investors. The transferred assets may qualify for derecognition in full or in part. Interests in the securitised financial assets may be retained by the Group and are primary classified as loans and receivables. Gains or losses on securitisations are based on the carrying amount of the financial assets derecognised and the retained interest, based on their relative fair values at the date of transfer.

Write off of loans and advances

Loans and advances are written off against the allowance for impairment losses when deemed uncollectible. Loans and advances are written off after management has exercised all possibilities available to collect amounts due to the Group and after the Group has sold all available collateral. Subsequent recoveries of amounts previously written off are reflected as an offset to the charge for impairment of financial assets in the consolidated statement of profit or loss in the period of recovery.

Derecognition of financial assets

The Group derecognizes a financial asset only when the contractual rights to the cash flows from the asset expire, or when it transfers the financial asset and substantially all the risks and rewards of ownership of the asset to another party. If the Group neither transfers nor retains substantially all the risks and rewards of ownership and continues to control the transferred asset, the Group recognizes its retained interest in the asset and an associated liability for amounts it may have to pay. If the Group retains substantially all the risks and rewards of ownership of a transferred financial asset, the Group continues to recognise the financial asset and also recognises a collateralised borrowing for the proceeds received.

On derecognition of a financial asset in its entirety, the difference between the asset's carrying amount and the sum of the consideration received and receivable and the cumulative gain of loss that had been recognized in other comprehensive income and accumulated in equity is recognized in profit or loss.

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2019

On derecognition of a financial asset other than in its entirety (e.g. when the Group retains an option to repurchase part of a transferred asset), the Group allocates the previous carrying amount of the financial asset between the part it continues to recognize under continuing involvement, and the part it no longer recognises on the basis of the relative fair values of those parts on the date of the transfer. The difference between the carrying amount allocated to the part that is no longer recognised and the sum of the consideration received for the part no longer recognised and any cumulative gain or loss allocated to it that had been recognised in other comprehensive income is recognized in profit or loss. A cumulative gain or loss that had been recognised and the part that is no longer recognised on the part that continues to be recognised and the part that is no longer recognised on the basis of the relative fair values of those parts.

Financial liabilities

A financial liability is derecognised when the obligation under the liability is discharged or cancelled or expires.

Where an existing financial liability is replaced by another from the same lender on substantially different terms, or the terms of an existing liability are substantially modified, such an exchange or modification is treated as a derecognition of the original liability and the recognition of a new liability, and the difference in the respective carrying amounts is recognised in profit or loss.

Repossessed assets

In certain circumstances, assets are repossessed following the foreclosure on loans that are in default. Repossessed assets may be accounted by the Group under IAS 2 *Inventories*, IAS 40 *Investment Property*, IAS 16 *Property, Plant and Equipment*, IFRS 5 *Non-current Assets Held for Sale* and discontinued operations or other applicable standard depending on the nature and intended use of such assets.

Property and equipment

Property and equipment, except land and buildings, acquired after 1 January 2003 are carried at historical cost less accumulated depreciation and any recognized impairment loss, if any. Property and equipment and intangible assets, acquired before 1 January 2003 are carried at historical cost restated for inflation less accumulated depreciation and any recognized impairment loss, if any.

Leasehold improvements are amortized over the life of the related leased asset. Expenses related to repairs and renewals are charged when incurred and included in operating expenses unless they qualify for capitalization.

Land and buildings held for use in supply of services, or for administrative purposes, are stated in the consolidated statement of financial position at their revalued amounts, being the fair value at the date of revaluation, determined from market-based evidence by appraisal undertaken by professional independent appraisers, less any subsequent accumulated depreciation and subsequent accumulated impairment losses. Revaluations are performed with sufficient regularity such that the carrying amount does not differ materially from that which would be determined using fair values at the reporting date.

Any revaluation increase arising on the revaluation of such land and buildings is credited to the property and equipment revaluation reserve, except to the extent that it reverses a revaluation decrease for the same asset previously recognized as an expense, in which case the increase is credited to the consolidated statement of profit or loss to the extent of the decrease previously charged. A decrease in carrying amount arising on the revaluation of such land and buildings is charged as an expense to the extent that it exceeds the balance, if any, held in the property and equipment revaluation reserve relating to a previous revaluation of that asset.

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2019

Market value of property is assessed using three methods:

- The comparable sales method which involves analysis of market sales prices for similar real estate property;
- The income-based method which assumes a direct relationship between revenues generated by the property and its market value;
- The costs method which presumes the value of property to be equal to its recoverable amount less any depreciation charges.

Depreciation on revalued buildings is charged to the consolidated statement of profit or loss. On the subsequent sale or retirement of a revalued property, the attributable revaluation surplus remaining in the property and equipment revaluation reserve is transferred directly to retained earnings.

Freehold land is not depreciated.

Depreciation is recognised so as to write off the cost or valuation of assets (other than freehold land and properties under construction) less their residual values over their useful lives, using the straight-line method. The estimated useful lives, residual values and depreciation method are reviewed at the end of each reporting period, with the effect of any changes in estimate accounted for on a prospective basis at the following annual rates:

Buildings	2%
Equipment	20%
Others	Over useful life of 3-10 years

An item of property and equipment is derecognised upon disposal or when no future economic benefits are expected to arise from the continued use of the asset. Any gain or loss arising on the disposal or retirement of an item of property and equipment is determined as the difference between the sales proceeds and the carrying amount of the asset and is recognised in profit or loss.

Intangible assets

Intangible assets acquired separately

Intangible assets with finite useful lives that are acquired separately are carried at cost less accumulated amortisation and accumulated impairment losses. Amortisation is recognised on a straight-line basis over their estimated useful lives. The estimated useful life and amortisation method are reviewed at the end of each reporting period, with the effect of any changes in estimate being accounted for on a prospective basis. Intangible assets with indefinite useful lives that are acquired separately are carried at cost less accumulated impairment losses.

Internally-generated intangible assets - research and development expenditure

Expenditure on research activities is recognised as an expense in the period in which it is incurred.

An internally-generated intangible asset arising from development (or from the development phase of an internal project) is recognised if, and only if, all of the following have been demonstrated:

- The technical feasibility of completing the intangible asset so that it will be available for use or sale;
- The intention to complete the intangible asset and use or sell it;
- The ability to use or sell the intangible asset;
- How the intangible asset will generate probable future economic benefits;
- The availability of adequate technical, financial and other resources to complete the development and to use or sell the intangible asset; and
- The ability to measure reliably the expenditure attributable to the intangible asset during its development.

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2019

The amount initially recognised for internally-generated intangible assets is the sum of the expenditure incurred from the date when the intangible asset first meets the recognition criteria listed above. Where no internally-generated intangible asset can be recognised, development expenditure is recognised in profit or loss in the period in which it is incurred.

Subsequent to initial recognition, internally-generated intangible assets are reported at cost less accumulated amortisation and accumulated impairment losses, on the same basis as intangible assets that are acquired separately.

Derecognition of intangible assets

An intangible asset is derecognised on disposal, or when no future economic benefits are expected from use or disposal. Gains or losses arising from derecognition of an intangible asset, measured as the difference between the net disposal proceeds and the carrying amount of the asset, and are recognised in profit or loss when the asset is derecognised.

Impairment of tangible and intangible assets other than goodwill

At the end of each reporting period, the Group reviews the carrying amounts of its tangible and intangible assets to determine whether there is any indication that those assets have suffered an impairment loss. If any such indication exists, the recoverable amount of the asset is estimated in order to determine the extent of the impairment loss (if any). Where it is not possible to estimate the recoverable amount of an individual asset, the Group estimates the recoverable amount of the cash-generating unit to which the asset belongs. When a reasonable and consistent basis of allocation can be identified, corporate assets are also allocated to individual cash-generating units, or otherwise they are allocated to the smallest group of cash-generating units for which a reasonable and consistent allocation basis can be identified.

Intangible assets with indefinite useful lives and intangible assets not yet available for use are tested for impairment at least annually, and whenever there is an indication that the asset may be impaired.

Recoverable amount is the higher of fair value less costs to sell and value in use. In assessing value in use, the estimated future cash flows are discounted to their present value using a pre-tax discount rate that reflects current market assessments of the time value of money and the risks specific to the asset for which the estimates of future cash flows have not been adjusted.

If the recoverable amount of an asset (or cash-generating unit) is estimated to be less than its carrying amount, the carrying amount of the asset (or cash-generating unit) is reduced to its recoverable amount. An impairment loss is recognised immediately in profit or loss, unless the relevant asset is carried at a revalued amount, in which case the impairment loss is treated as a revaluation decrease.

Where an impairment loss subsequently reverses, the carrying amount of the asset (or a cashgenerating unit) is increased to the revised estimate of its recoverable amount, but so that the increased carrying amount does not exceed the carrying amount that would have been determined had no impairment loss been recognised for the asset (or cash-generating unit) in prior years. A reversal of an impairment loss is recognised immediately in profit or loss, unless the relevant asset is carried at a revalued amount, in which case the reversal of the impairment loss is treated as a revaluation increase.

Precious metals

Assets and liabilities denominated in precious metals are translated at the current rate computed based on the second fixing of the London Metal Exchange rates, using the RUB/USD exchange rate effective at the date. Changes in the bid prices are recorded in net loss on operations with precious metals operations.

Taxation

Income tax expense represents the sum of the current and deferred tax expense.

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2019

Current tax

The current tax expense is based on taxable profit for the year. Taxable profit differs from net profit before tax as reported in the consolidated statement of profit or loss because it excludes items of income or expense that are taxable or deductible in other years and it further excludes items that are never taxable or deductible. The Group's current tax expense is calculated using tax rates that have been enacted during the reporting period.

Deferred tax

Deferred tax is the tax expected to be payable or recoverable on differences between the carrying amounts of assets and liabilities in the financial statements and the corresponding tax bases used in the computation of taxable profit. Deferred tax liabilities are generally recognised for all taxable temporary differences. Deferred tax assets are generally recognised for all deductible temporary differences to the extent that it is probable that taxable profits will be available against which those deductible temporary differences can be utilised. Such deferred tax assets and liabilities are not recognised if the temporary difference arises from goodwill or from the initial recognition (other than in a business combination) of other assets and liabilities in a transaction that affects neither the taxable profit nor the accounting profit.

Deferred tax liabilities are recognized for taxable temporary differences arising on investments in subsidiaries and associates, and interests in joint ventures, except where the Group is able to control the reversal of the temporary difference and it is probable that the temporary difference will not reverse in the foreseeable future. Deferred tax assets arising from deductible temporary differences associated with such investments and interests are only recognized to the extent that it is probable that there will be sufficient taxable profits against which to utilize the benefits of the temporary differences and they are expected to reverse in the foreseeable future.

The carrying amount of deferred tax assets is reviewed at each reporting date and reduced to the extent that it is no longer probable that sufficient taxable profits will be available to allow all or part of the asset to be recovered.

Deferred tax assets and liabilities are measured at the tax rates that are expected to apply in the period in which the liability is settled or the asset realised, based on tax rates (and tax laws) that have been enacted or substantively enacted by the end of the reporting period.

The measurement of deferred tax liabilities and assets reflects the tax consequences that would follow from the manner in which the Group expects, at the end of the reporting period, to recover or settle the carrying amount of its assets and liabilities.

Deferred income tax assets and deferred income tax liabilities are offset and reported net on the statement of financial position if:

- The Group has a legally enforceable right to set off current income tax assets against current income tax liabilities; and
- Deferred income tax assets and the deferred income tax liabilities relate to income taxes levied by the same taxation authority on the same taxable entity.

Current and deferred tax for the year

Current and deferred tax are recognised in profit or loss, except when they relate to items that are recognised in other comprehensive income or directly in equity, in which case, the current and deferred tax are also recognised in other comprehensive income or directly in equity respectively. Where current tax or deferred tax arises from the initial accounting for a business combination, the tax effect is included in the accounting for the business combination.

Operating taxes

Countries where the Group operates also have various other taxes, which are assessed on the Group's activities. These taxes are included as a component of operating expenses in the consolidated statement of profit or loss.

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2019

Provisions

Provisions are recognised when the Group has a present obligation (legal or constructive) as a result of a past event, it is probable that the Group will be required to settle the obligation, and a reliable estimate can be made of the amount of the obligation.

The amount recognised as a provision is the best estimate of the consideration required to settle the present obligation at the end of the reporting period, taking into account the risks and uncertainties surrounding the obligation. When a provision is measured using the cash flows estimated to settle the present obligation, its carrying amount is the present value of those cash flows (where the effect of the time value of money is material).

When some or all of the economic benefits required to settle a provision are expected to be recovered from a third party, a receivable is recognised as an asset if it is virtually certain that reimbursement will be received and the amount of the receivable can be measured reliably.

Contingencies

Contingent liabilities are not recognized in the consolidated statement of financial position but are disclosed unless the possibility of any outflow in settlement is remote. A contingent asset is not recognized in the consolidated statement of financial position but disclosed when an inflow of economic benefits is probable.

Fiduciary activities

The Group provides trustee services to its customers. The Group also provides depositary services to its customers which include transactions with securities on their depositary accounts. Assets accepted and liabilities incurred under the fiduciary activities are not included in the Group's financial statements. The Group accepts the operational risk on these activities, but the Group's customers bear the credit and market risks associated with such operations. Revenue for provision of trustee services is recognized as services are provided.

Share capital, share premium and treasury shares

Contributions to share capital made before 1 January 2003 are recognized at their cost restated for inflation. Contributions to share capital made after 1 January 2003 are recognized at cost. Share premium represents the excess of contributions over the nominal value of the shares issued.

Costs directly attributable to the issue of new shares, other than on a business combination, are deducted from equity net of any related income taxes.

Treasury shares are deducted directly from the Group's equity.

Dividends on ordinary shares are recognized in equity as a reduction in the period in which they are declared. Dividends that are declared after the reporting date are treated as a subsequent event under IAS 10 *Events after the Reporting Period* ("IAS 10") and disclosed accordingly.

Retirement and other benefit obligations

The Group does not have any pension arrangements separate from the State pension system of the Russian Federation and other countries, which require current contributions by the Group calculated as a percentage of current gross salary payments. Such expense is charged in the period the related salaries are earned. Upon retirement all retirement benefit payments are made by state pension fund. In addition, the Group has no post-retirement benefits or other significant compensated benefits requiring accrual.

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2019

Share based payments

For cash settled share based payments (compensation indexed on Societe Generale shares), the fair value of the amounts payable is booked to Operational expenses as an expense against a corresponding liability entry booked in the balance sheet under Other liabilities. This payables item is then remeasured at fair value against income until settled. For hedging derivatives, the effective portion of the change in their fair value is booked through profit or loss.

In April 2019 and 2018 Rosbank Group adopted a share equivalent plan (the "Share Plan"), respectively granting 68,008 and 38,601 Societe Generale Performance Shares equivalent ("the Performance Shares") to employees of Rosbank Group, subject to conditions of presence and performance. The beneficiaries are executive corporate officers who are part of Rosbank Group as of the date the Share Plan is adopted.

The effective vesting of Performance Shares is subject to a continued employment condition as well as to performance conditions. The satisfaction of the continued employment and performance conditions will be reviewed and officially acknowledged at the end of each of the vesting periods.

The fair value of the payable amount is booked as operating expenses over the vesting period against a corresponding liability booked under other liabilities. As of 31 December 2019 and 2018, the total carrying amount of the corresponding liabilities amounted to RUB 82 and 66 million respectively.

Accounting for the effects of hyperinflation

Russia

In accordance with IAS 29, economy of the Russian Federation was treated as hyperinflationary till the end of 2002. Since 1 January 2003 economy of the Russian Federation ceased to be hyperinflationary, and the costs of non-monetary assets, liabilities and equity, calculated as at 31 December 2002, were used to form the beginning balances as at 1 January 2003.

Foreign currency translation

The individual financial statements of each Group entity are presented in the currency of the primary economic environment in which the entity operates.

In preparing the financial statements of each individual group entity, transactions in currencies other than the entity's functional currency (foreign currencies) are recognised at the rates of exchange prevailing at the dates of the transactions. At the end of each reporting period, monetary items denominated in foreign currencies are retranslated at the rates prevailing at that date. Non-monetary items carried at fair value that are denominated in foreign currencies are retranslated at the rates prevailing at the date when the fair value was determined. Non-monetary items that are measured in terms of historical cost in a foreign currency are not retranslated.

Exchange differences on monetary items are recognised in profit or loss in the period in which they arise except for:

- Exchange differences on foreign currency borrowings relating to assets under construction for future productive use, which are included in the cost of those assets when they are regarded as an adjustment to interest costs on those foreign currency borrowings;
- Exchange differences on transactions entered into in order to hedge certain foreign currency risks (see above for hedge accounting); and
- Exchange differences on monetary items receivable from or payable to a foreign operation for which settlement is neither planned nor likely to occur (therefore forming part of the net investment in the foreign operation), which are recognised initially in other comprehensive income and reclassified from equity to profit or loss on repayment of the monetary items.

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2019

For the purposes of presenting consolidated financial statements, the assets and liabilities of the Group's foreign operations, whose functional currency is not the currency of hyperinflationary economy, are translated into RUB using exchange rates prevailing at the end of each reporting period. Income and expense items are translated at the average exchange rates for the period, unless exchange rates fluctuate significantly during that period, in which case the exchange rates at the dates of the transactions are used. Exchange differences arising, if any, are recognised in other comprehensive income and accumulated in equity (attributed to non-controlling interests as appropriate).

On the disposal of a foreign operation (i.e. a disposal of the Group's entire interest in a foreign operation, or a disposal involving loss of control over a subsidiary that includes a foreign operation, or a partial disposal of an interest in a joint arrangement or an associate that includes a foreign operation of which the retained interest becomes a financial asset), all of the exchange differences accumulated in equity in respect of that operation attributable to the owners of the Group are reclassified to profit or loss.

In addition, in relation to a partial disposal of a subsidiary that includes a foreign operation that does not result in the Group losing control over the subsidiary, the proportionate share of accumulated exchange differences are re-attributed to non-controlling interests and are not recognised in profit or loss. For all other partial disposals (i.e. partial disposals of associates or joint arrangements that do not result in the Group losing significant influence or joint control), the proportionate share of the accumulated exchange differences is reclassified to profit or loss.

Goodwill and fair value adjustments on identifiable assets and liabilities acquired arising on the acquisition of a foreign operation are treated as assets and liabilities of the foreign operation and translated at the rate of exchange prevailing at the end of each reporting period. Exchange differences arising are recognised in other comprehensive income.

Rates of exchange and commodity prices

The exchange rates and commodity prices at period-end used by the Group in the preparation of the consolidated financial statements are as follows:

	31 December 2019	31 December 2018
RUB / 1 US Dollar	61.9057	69.4706
RUB / 1 Euro	69.3406	79.4605
RUB / Gold (1 ounce)	94,282.38	88,852.90
RUB / Platinum (1 ounce)	60,110.43	54,742.83
RUB / Palladium (1 ounce)	118,858.94	88,227.66
RUB / Silver (1 ounce)	1,117.09	1,062.55

Collateral

The Group obtains collateral in respect of customer liabilities where this is considered appropriate. The collateral normally takes the form of a lien over the customer's assets and gives the Group a claim on these assets for both existing and future customer liabilities.

Equity reserves

The reserves recorded in equity (other comprehensive income) on the Group's statement of financial position include:

- 'Investments at fair value through other comprehensive income reserve' which comprises changes in fair value of investments at fair value through other comprehensive income;
- 'Cash flow hedge reserve' which comprises the portion of the gain or loss on a hedging instrument in a cash flow hedge that is determined to be an effective hedge;
- 'Foreign currency translation reserve' which is used to record exchange differences arising from the translation of the net investment in foreign operations, net of the effects of hedging;
- 'Revaluation reserve' which comprises effect of revaluation of property and equipment.

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2019

Non-current assets held for sale

Non-current assets and disposal groups are classified as held for sale if their carrying amount will be recovered principally through a sale transaction rather than through continuing use. This condition is regarded as met only when the sale is highly probable and the non-current asset (or disposal group) is available for immediate sale in its present condition. Management must be committed to the sale, which should be expected to qualify for recognition as a completed sale within one year from the date of classification.

When the Group is committed to a sale plan involving loss of control of a subsidiary, all of the assets and liabilities of that subsidiary are classified as held for sale when the criteria described above are met, regardless of whether the Group will retain a non-controlling interest in its former subsidiary after the sale.

Non-current assets (and disposal groups) classified as held for sale are measured at the lower of their carrying amount and fair value less costs to sell.

Segment reporting

Operating segments are identified on the basis of internal reports about components of the Group that are regularly reviewed by the chief operating decision maker in order to allocate resources to the segment and to assess its performance.

The Group measures information about reportable segments in accordance with IFRS. Information about reportable operating segment meets any one of the following quantitative thresholds:

- Its reported revenue, from both external customers and intersegment sales or transfers, is 10 per cent or more of the combined revenue, internal and external, of all operating segments; or
- The absolute measure of its reported profit or loss is 10 per cent or more of the greater, in absolute amount, of (i) the combined reported profit of all operating segments that did not report a loss and (ii) the combined reported loss of all operating segments that reported a loss; or
- Its assets are 10 per cent or more of the combined assets of all operating segments.

If the total external revenue reported by operating segments constitutes less than 75 per cent of the entity's revenue, additional operating segments are identified as reportable segments (even if they do not meet the quantitative thresholds set out above) until at least 75 per cent of the Group's revenue is included in reportable segments.

Critical accounting judgements and key sources of estimation uncertainty

In the application of the Group's accounting policies the Group management is required to make judgements, estimates and assumptions about the carrying amounts of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised if the revision affects only that period, or in the period of the revision and future periods if the revision affects both current and future periods.

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2019

Estimation uncertainty

In the process of applying the Group's accounting policies, management has used its judgments and made estimates in determining the amounts recognised in the consolidated financial statements. The most significant use of judgments and estimates are as follows:

Fair value of financial instruments

Where the fair values of financial assets and financial liabilities recorded in the consolidated statement of financial position cannot be derived from active markets, they are determined using a variety of valuation techniques that include the use of mathematical models. The input to these models is taken from observable markets where possible, but where this is not feasible, a degree of judgment is required in establishing fair values. Additional details are provided in Note 34.

Impairment losses on financial assets

The measurement of impairment losses both under IFRS 9 across all categories of financial assets requires judgement, in particular, the estimation of the amount and timing of future cash flows and collateral values when determining impairment losses and the assessment of a significant increase in credit risk. These estimates are driven by a number of factors, changes in which can result in different levels of allowances. The Group's ECL calculations are outputs of complex models with a number of underlying assumptions regarding the choice of variable inputs and their interdependencies. Elements of the ECL models that are considered accounting judgements and estimates include:

- The Group's internal credit grading model, which assigns PDs to the individual grades;
- The Group's criteria for assessing if there has been a significant increase in credit risk and so allowances for financial assets should be measured on a life time ECL basis and the qualitative assessment;
- The segmentation of financial assets when their ECL is assessed on a collective basis;
- Development of ECL models, including the various formulae and the choice of inputs;
- scenarios and, economic inputs, such as unemployment levels and collateral values, and the effect on PDs, EADs and LGDs;
- Selection of forward-looking macroeconomic scenarios and their probability weightings, to derive the economic inputs into the ECL models.

Critical judgements in applying accounting policies

The following are the critical judgements, apart from those involving estimations (see below), that the Group management has made in the process of applying the Group's accounting policies and that have the most significant effect on the amounts recognised in the consolidated financial statements.

Property and equipment carried at revalued amounts

Certain buildings are measured at revalued amounts. The date of the latest appraisal was 31 December 2019. The next revaluation is preliminary scheduled as of 31 December 2021.

Recoverability of deferred tax assets

A deferred tax asset is recorded only to the extent that it is probable that taxable profit will be available against which the deductible temporary differences can be utilised.

Standards issued but not yet effective

The standards and interpretations that are issued, but not yet effective, up to the date of issuance of the Group's consolidated financial statements are disclosed below. The Group intends to adopt these standards, if applicable, when they become effective.

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2019

IFRS 17 Insurance Contracts

In May 2017, the IASB issued IFRS 17 *Insurance Contracts* (IFRS 17), a comprehensive new accounting standard for insurance contracts covering recognition and measurement, presentation and disclosure. Once effective, IFRS 17 will replace IFRS 4 *Insurance Contracts* (IFRS 4) that was issued in 2005. IFRS 17 applies to all types of insurance contracts (i.e., life, non-life, direct insurance and re-insurance), regardless of the type of entities that issue them, as well as to certain guarantees and financial instruments with discretionary participation features.

A few scope exceptions will apply. The overall objective of IFRS 17 is to provide an accounting model for insurance contracts that is more useful and consistent for insurers. In contrast to the requirements in IFRS 4, which are largely based on grandfathering previous local accounting policies, IFRS 17 provides a comprehensive model for insurance contracts, covering all relevant accounting aspects. The core of IFRS 17 is the general model, supplemented by:

- A specific adaptation for contracts with direct participation features (the variable fee approach);
- A simplified approach (the premium allocation approach) mainly for short-duration contracts.

IFRS 17 is effective for reporting periods beginning on or after 1 January 2021, with comparative figures required. Early application is permitted, provided the entity also applies IFRS 9 and IFRS 15 on or before the date it first applies IFRS 17. In 2019, the Group will continue to assess the potential effect of IFRS 17 on its consolidated financial statements.

Amendments to IFRS 3: Definition of a Business

In October 2018, the IASB issued amendments to the definition of a business in IFRS 3 *Business Combinations* to help entities determine whether an acquired set of activities and assets is a business or not. They clarify the minimum requirements for a business, remove the assessment of whether market participants are capable of replacing any missing elements, add guidance to help entities assess whether an acquired process is substantive, narrow the definitions of a business and of outputs, and introduce an optional fair value concentration test. New illustrative examples were provided along with the amendments.

Since the amendments apply prospectively to transactions or other events that occur on or after the date of first application, the Group will not be affected by these amendments on the date of transition.

Amendments to IAS 1 and IAS 8: Definition of Material

In October 2018, the IASB issued amendments to IAS 1 *Presentation of Financial Statements* and IAS 8 *Accounting Policies, Changes in Accounting Estimates and Errors* to align the definition of 'material' across the standards and to clarify certain aspects of the definition. The new definition states that, 'Information is material if omitting, misstating or obscuring it could reasonably be expected to influence decisions that the primary users of general purpose financial statements make on the basis of those financial statements, which provide financial information about a specific reporting entity.'

The amendments to the definition of material is not expected to have a significant impact on the Group's consolidated financial statements.

Interest Rate Benchmark Reform: Amendments to IFRS 9, IAS 39 and IFRS 7

Interest Rate Benchmark Reform Amendments to IFRS 9, IAS 39 and IFRS 7 includes a number of reliefs, which apply to all hedging relationships that are directly affected by interest rate benchmark reform. A hedging relationship is affected if the reform gives rise to uncertainties about the timing and or amount of benchmark-based cash flows of the hedged item or the hedging instrument. As a result of interest rate benchmark reform, there may be uncertainties about the timing and or amount of benchmark-based cash flows of the hedged item or the hedging instrument during the period before the replacement of an existing interest rate benchmark with an alternative nearly risk-free interest rate (an RFR). This may lead to uncertainty whether a forecast transaction is highly probable and whether prospectively the hedging relationship is expected to be highly effective.

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2019

The amendments come into effect from 1 January 2020, but entities may choose to apply them earlier. The amendments are not expected to have a significant impact on the Group's consolidated financial statements.

Annual improvements 2015-2017 cycle

These improvements include:

IFRS 3 Business Combinations

The amendments clarify that, when an entity obtains control of a business that is a joint operation, it applies the requirements for a business combination achieved in stages, including remeasuring previously held interests in the assets and liabilities of the joint operation at fair value. In doing so, the acquirer remeasures its entire previously held interest in the joint operation.

An entity applies those amendments to business combinations for which the acquisition date is on or after the beginning of the first annual reporting period beginning on or after 1 January 2019, with early application permitted. These amendments will apply on future business combinations of the Group.

IFRS 11 Joint Arrangements

A party that participates in, but does not have joint control of, a joint operation might obtain joint control of the joint operation in which the activity of the joint operation constitutes a business as defined in IFRS 3. The amendments clarify that the previously held interests in that joint operation are not remeasured.

An entity applies those amendments to transactions in which it obtains joint control on or after the beginning of the first annual reporting period beginning on or after 1 January 2019, with early application permitted. These amendments are currently not applicable to the Group but may apply to future transactions.

IAS 12 Income Taxes

The amendments clarify that the income tax consequences of dividends are linked more directly to past transactions or events that generated distributable profits than to distributions to owners. Therefore, an entity recognises the income tax consequences of dividends in profit or loss, other comprehensive income or equity according to where the entity originally recognised those past transactions or events.

An entity applies those amendments for annual reporting periods beginning on or after 1 January 2019, with early application is permitted. When an entity first applies those amendments, it applies them to the income tax consequences of dividends recognised on or after the beginning of the earliest comparative period.

IAS 23 Borrowing Costs

The amendments clarify that an entity treats as part of general borrowings any borrowing originally made to develop a qualifying asset when substantially all of the activities necessary to prepare that asset for its intended use or sale are complete.

An entity applies those amendments to borrowing costs incurred on or after the beginning of the annual reporting period in which the entity first applies those amendments. An entity applies those amendments for annual reporting periods beginning on or after 1 January 2019, with early application permitted. Since the Group's current practice is in line with these amendments, the Group does not expect any effect on its consolidated financial statements.

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2019

5. Application of new and revised International Financial Reporting Standards (IFRS)

The accounting policies adopted in the preparation of the consolidated financial statements are consistent with those followed in the preparation of the Group's annual consolidated financial statements for the year ended 31 December 2018, except for the adoption of new standards effective as of 1 January 2019. The Group has not early adopted any other standard, interpretation or amendment that has been issued but is not yet effective. The nature and the impact of each amendment is described below:

IFRS 16 Leases

The Group has lease contracts for various items of property and equipment. Before the adoption of IFRS 16, the Group classified each of its leases (as lessee) at the inception date as either a finance lease or an operating lease. A lease was classified as a finance lease if it transferred substantially all of the risks and rewards incidental to ownership of the leased asset to the Group; otherwise it was classified as an operating lease. Finance leases were capitalised at the commencement of the lease at the inception date fair value of the leased property or, if lower, at the present value of the minimum lease payments. Lease payments were apportioned between interest and reduction of the lease liability. In an operating lease, the leased property was not capitalised and the lease payments were recognised as rent expense in profit or loss on a straight-line basis over the lease term. Any prepaid rent and accrued rent were recognised under Other assets and Other liabilities, respectively.

IFRS 16 supersedes IAS 17 Leases, IFRIC 4 Determining whether an Arrangement Contains a Lease, SIC-15 Operating Leases – Incentives and SIC-27 Evaluating the Substance of Transactions Involving the Legal Form of a Lease. The standard sets out the principles for the recognition, measurement, presentation and disclosure of leases and requires lessees to account for all leases under a single onbalance sheet model. Lessor accounting under IFRS 16 is substantially unchanged under IAS 17. Lessors will continue to classify leases as either operating or finance leases using similar principles as in IAS 17. Therefore, IFRS 16 did not have an impact for leases where the Group is the lessor.

The Group adopted IFRS 16 using the modified retrospective method of adoption with the date of initial application of 1 January 2019. Under this method, the standard is applied retrospectively with the cumulative effect of initially applying the standard recognised at the date of initial application. The Group elected to use the transition practical expedient allowing the standard to be applied only to contracts that were previously identified as leases applying IAS 17 and IFRIC 4 at the date of initial application. The Group also elected to use the recognition exemptions for lease contracts that, at the commencement date, have a lease term of 12 months or less and do not contain a purchase option ('short-term leases'), and lease contracts for which the underlying asset is of low value ('low-value assets'). The Group has leases of certain office equipment (i.e., personal computers, printing and photocopying machines) that are considered of low value.

IFRS 16, which is effective for annual periods beginning on or after 1 January 2019, requires lessees and lessors to make more extensive disclosures than under IAS 17.

Nature of the effect of adoption of IFRS 16

Upon adoption of IFRS 16, the Group applied a single recognition and measurement approach for all leases, except for short-term leases and leases of low-value assets. The standard provides specific transition requirements and practical expedients, which has been applied by the Group.

The Group recognised right-of-use assets and lease liabilities for those leases previously classified as operating leases, except for short-term leases and leases of low-value assets. The right-of-use assets were recognised based on the amount equal to the lease liabilities, adjusted for any related prepaid lease payments previously recognised. Lease liabilities were recognised based on the present value of the remaining lease payments, discounted using the incremental borrowing rate at the date of initial application.

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2019

The Group also applied the available practical expedients wherein it:

- Applied the short-term leases exemptions to leases with lease term that ends within 12 months at the date of initial application;
- Excluded the initial direct costs from the measurement of the right-of-use asset at the date of initial application.

Summary of new accounting policies

Set out below are the new accounting policies of the Group upon adoption of IFRS 16, which have been applied from the date of initial application:

• Right-of-use assets

The Group recognises right-of-use assets at the commencement date of the lease (i.e., the date the underlying asset is available for use). Right-of-use assets are measured at cost, less any accumulated depreciation and impairment losses, and adjusted for any remeasurement of lease liabilities. The cost of right-of-use assets includes the amount of lease liabilities recognised, initial direct costs incurred, and lease payments made at or before the commencement date less any lease incentives received. The recognised right-of-use assets are depreciated on a straight-line basis over the shorter of its estimated useful life and the lease term. Right-of-use assets are subject to impairment.

Lease liabilities

At the commencement date of the lease, the Group recognises lease liabilities measured at the present value of lease payments to be made over the lease term. The lease payments include fixed payments (including insubstance fixed payments) less any lease incentives receivable, variable lease payments that depend on an index or a rate, and amounts expected to be paid under residual value guarantees. The lease payments also include the exercise price of a purchase option reasonably certain to be exercised by the Group and payments of penalties for terminating a lease, if the lease term reflects the Group exercising the option to terminate. The variable lease payments that do not depend on an index or a rate are recognised as expense in the period on which the event or condition that triggers the payment occurs.

In calculating the present value of lease payments, the Group uses the incremental borrowing rate at the lease commencement date. After the commencement date, the amount of lease liabilities is increased to reflect the accretion of interest and reduced for the lease payments made. In addition, the carrying amount of lease liabilities is remeasured if there is a modification, a change in the lease term or in-substance fixed lease payments.

• Short-term leases and leases of low-value assets

The Group applies the short-term lease recognition exemption to its short-term leases (i.e., those leases that have a lease term of 12 months or less from the commencement date and do not contain a purchase option). It also applies the lease of low-value assets recognition exemption to leases that are considered of low value (i.e., below 300,000 RUB). Lease payments on short-term leases and leases of low-value assets are recognised as expense on a straight-line basis over the lease term.

• Significant judgement in determining the lease term of contracts with renewal options

The Group determines the lease term as the non-cancellable term of the lease, together with any periods covered by an option to extend the lease if it is reasonably certain to be exercised, or any periods covered by an option to terminate the lease, if it is reasonably certain not to be exercised.

The Group considers all relevant factors that create an economic incentive for it to exercise the renewal. After the commencement date, the Group reassesses the lease term if there is a significant event or change in circumstances that is within its control and affects its ability to exercise (or not to exercise) the option to renew (e.g., a change in business strategy).

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2019

There were no change in equity due to adopting IFRS 16.

A reconciliation of the operating lease commitments to this liability is as follows:

	mRUB
Operating lease commitments as at 31 December 2018 Weighted average incremental borrowing rates as at 1 January 2019	6,961 9.7%
Adjustments to the amount of lease payable Payments in optional extension periods not recognised as at 31 December 2018 Commitments relating to short-term leases Commitments relating to leases of low-value assets	695 (178) (226)
Future lease payments under IFRS 16	7,252
Effect of discounting	(1,751)
Lease liability under IFRS 16 on 1 January 2019	5,500
Amount of prepayments and irrevocable security payments on agreements	163
Right of use under IFRS 16 on 1 January 2019	5,663

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Right-of-use assets are disclosed within property and equipment and right-of-use assets line of the consolidated statement of financial position, lease liabilities are disclosed within other liabilities line of the consolidated statement of financial position.

IFRIC Interpretation 23 Uncertainty over Income Tax Treatment

The Interpretation addresses the accounting for income taxes when tax treatments involve uncertainty that affects the application of IAS 12 *Income Taxes*. It does not apply to taxes or levies outside the scope of IAS 12, nor does it specifically include requirements relating to interest and penalties associated with uncertain tax treatments. The Interpretation specifically addresses the following:

- Whether an entity considers uncertain tax treatments separately;
- The assumptions an entity makes about the examination of tax treatments by taxation authorities;
- How an entity determines taxable profit (tax loss), tax bases, unused tax losses, unused tax credits and tax rates;
- How an entity considers changes in facts and circumstances.

The Group determines whether to consider each uncertain tax treatment separately or together with one or more other uncertain tax treatments and uses the approach that better predicts the resolution of the uncertainty.

Upon adoption of the Interpretation, the Group considered whether it has any uncertain tax positions, particularly those relating to transfer pricing. The Bank's and the subsidiaries' tax filings in different jurisdictions include deductions related to transfer pricing and the taxation authorities may challenge those tax treatments. The Group determined, based on its tax compliance and transfer pricing study, that it is probable that its tax treatments (including those for the subsidiaries) will be accepted by the taxation authorities. The Interpretation did not have an impact on the consolidated financial statements of the Group.

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2019

Amendments to IFRS 9 Prepayment Features with Negative Compensation

Under IFRS 9, a debt instrument can be measured at amortised cost or at fair value through other comprehensive income, provided that the contractual cash flows are 'solely payments of principal and interest on the principal amount outstanding' (the SPPI criterion) and the instrument is held within the appropriate business model for that classification. The amendments to IFRS 9 clarify that a financial asset passes the SPPI criterion regardless of an event or circumstance that causes the early termination of the contract and irrespective of which party pays or receives reasonable compensation for the early termination of the contract. These amendments had no impact on the consolidated financial statements of the Group.

Amendments to IAS 19 Plan Amendment, Curtailment or Settlement

The amendments to IAS 19 address the accounting when a plan amendment, curtailment or settlement occurs during a reporting period. The amendments specify that when a plan amendment, curtailment or settlement occurs during the annual reporting period, an entity is required to determine the current service cost for the remainder of the period after the plan amendment, curtailment or settlement, using the actuarial assumptions used to remeasure the net defined benefit liability (asset) reflecting the benefits offered under the plan and the plan assets after that event. An entity is also required to determine the net interest for the remainder of the period after the plan amendment, curtailment or settlement using the net defined benefit liability (asset) reflecting the benefits offered under the plan and the plan assets after that event. An entity is also required to determine the net interest for the remainder of the period after the plan amendment, curtailment or settlement using the net defined benefit liability (asset) reflecting the benefits offered under the plan and the discount rate used to remeasure that net defined benefit liability (asset).

The amendments had no impact on the consolidated financial statements of the Group.

Amendments to IAS 28 Long-term Interests in Associates and Joint Ventures

The amendments clarify that an entity applies IFRS 9 to long-term interests in an associate or joint venture to which the equity method is not applied but that, in substance, form part of the net investment in the associate or joint venture (long-term interests). This clarification is relevant because it implies that the expected credit loss model in IFRS 9 applies to such long-term interests.

The amendments also clarified that, in applying IFRS 9, an entity does not take account of any losses of the associate or joint venture, or any impairment losses on the net investment, recognised as adjustments to the net investment in the associate or joint venture that arise from applying IAS 28 *Investments in Associates and Joint Ventures*.

These amendments had no impact on the consolidated financial statements as the Group does not have long term interests in its associate and joint venture.

6. Cash and cash equivalents

Cash and cash equivalents comprise:

	31 December 2019 mRUB	31 December 2018 mRUB
Cash	18,591	18,931
Balances with the Central Bank of the Russian Federation	22,327	99,221
Current accounts in banks	33,875	10,028
Demand deposits in banks	14,127	6,116
Loans under reverse repurchase agreements	5,328	7,655
Due from banks with original maturity within 90 days	96,727	49,334
Cash and cash equivalents	190,975	191,285
Less – allowance for impairment	(5)	(6)
Total cash and cash equivalents	190,970	191,279

24 December

24 December

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2019

Fair value of assets pledged and carrying value of loans under the reverse repurchase agreements as at 31 December 2019 and 31 December 2018 comprise:

	31 December 2019 mRUB		31	31 December 2018 mRUB	
	Carrying value of loan	Fair value of collateral	Carrying value of loan	Fair value of collateral	
Bonds of the Russian					
Federation	4,177	4,402	1,536	1,618	
Shares of Russian banks	1,151	1,735	896	1,381	
Bonds of the Russian banks	-	-	2,684	3,096	
Bonds of Russian companies	-	-	2,539	2,870	
Total loans under reverse repurchase agreements	5,328	6,137	7,655	8,965	

7. Financial assets at fair value through profit or loss

	31 December 2019 mRUB	31 December 2018 mRUB
Debt securities	6,914	453
Derivative financial instruments (Note 9)	29,367	42,381
Shares	191	191
Total financial assets at fair value through profit or loss	36,472	43,025

The debt securities included in financial assets at fair value through profit or loss relate entirely to financial assets held-for-trading.

	31 December 2019 Amount mRUB	31 December 2018 Amount mRUB
Debt securities		
Debt securities of the Russian Federation	4,653	453
Debt securities of Russian companies	1,751	-
Debt securities of Russian banks	510	
	6,914	453

8. Due from banks

	31 December 2019 mRUB	31 December 2018 mRUB
Term deposits in banks Less – allowance for impairment	13,637 (3)	9,392 (1)
Total due from banks	13,634	9,391

As of 31 December 2019 and 2018 the Group didn't have loans and advances to banks, which individually exceeded 10% of the Group's equity.

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2019

9. Derivative financial instruments

Derivative financial instruments comprise:

	Nominal value	31 De	cember 2019 Fair value mRUB	Nominal value	31 De	cember 2018 Fair value mRUB
		Assets	Liabilities		Assets	Liabilities
Derivative financial instruments						
Foreign exchange contracts						
Swaps	168,790	100	(2,023)	336,482	4,676	(4,782)
Forwards	91,503	2,253	(825)	121,812	348	(1,913)
IRS/CIRS	416,715	25,611	(26,497)	429,200	34,211	(31,601)
Cash flow hedge	168	-	(45)	3,184	608	(105)
Fair value hedge	5,000	-	(184)	-	-	_
Foreign exchange options	51,526	778	(780)	66,985	790	(828)
Total foreign exchange			. <u> </u>			
contracts		28,742	(30,354)		40,633	(39,229)
Contracts on precious metals and commodities						
Forwards	191	24	(24)	3,948	285	(285)
Swaps	-	-	· _ ´	118	20	·
Options	8,705	601	(601)	16,704	1,443	(1,443)
Total contracts on precious metals and commodities		625	(625)		1,748	(1,728)
metals and commodities		023	(023)		1,740	(1,720)
Total		29,367	(30,979)		42,381	(40,957)

Cash flow hedge

Cash flow hedging is represented by a swap agreement (hedging instrument) that provides the Group with protection against adverse changes in future cash flows related to a subordinated loan, received from Societe General, denominated in US Dollars, as a result of a change in exchange rate. As at 31 December 2018, this portion of the group's cash flow hedging relates to a portion of the subordinated loan in the amount of RUB 3,351 million.

Another part of the group's cash flow hedge relates to the risk of changes in the estimated cash flows of financial liabilities related to the Societe General Group share-based payment program.

Fair value hedge

The group's fair value hedge relates to the risk of changes in the fair value of securities carried at amortized cost due to changes in interest rates. As at 31 December 2019, the fair value hedge relates to Government bonds of Russian Federation at fixed rate with a par value of RUB 5,000 million.

Embedded derivatives

The Group issued structural bonds with embedded derivatives included in financial assets at fair value through profit and loss in amount RUB 2,671 million as at 31 December 2019 and in financial liabilities at fair value through profit and loss in amount RUB 3,569 million as at 31 December 2018, respectively. Simultaneously the Group entered into interest rate swap contracts to compensate future cash flows to be paid on structural bonds issued. The fair value of interest rate swaps included in financial liabilities at fair value through profit and loss amounted to RUB 2,662 million as at 31 December 2019 and in financial liabilities at fair value through profit and loss amounted to RUB 3,561 million as at 31 December 2019, respectively.

10. Loans to customers

	31 December 2019 mRUB	31 December 2018 mRUB
Loans at amortised cost		
Loans to corporate business	074 007	007.050
Loans to legal entities	271,397	287,856
Net investments in finance lease	19,964	17,778
Account receivable from RF Government on financed loans	416 450	1,880
Loans under reverse repurchase agreements	400	-
Loans to retail business		
Loans to individuals	515,091	457,318
Total loans at amortised cost	·	
	807,318	764,832
Loans at fair value through other comprehensive income		
Loans to individuals	1,464	3,203
Total loans at fair value through other comprehensive income		
. .	1,464	3,203
Total loans to customers before impairment	808,782	768,035
Less – allowance for impairment	(37,335)	(44,063)
Total loans to customers	771,447	723,972
The analyses by sector of loans to customers is follow:	31 December 2019 mRUB	31 December 2018 mRUB
Analysis by sector		
Individuals	516,555	460,521
Manufacturing and engineering	80,642	90,249
Trade	63,013	59,740
	26,990	9,219
Oil and gas	25,526	19,852
Metallurgy Transport	20,652	29,714 18,772
Precious metals and diamond extraction and manufacturing	16,726 14,494	17,670
Energy industry	14,288	27,409
Telecommunications, media and information technology	8,166	5,617
Government	3,985	6,127
Real estate and construction	2,647	6,692
Other	15,098	16,453
	808,782	768,035
Less – allowance for impairment losses	(37,335)	(44,063)
Total loans to customers	771,447	723,972

In December 2019 the Group made the successful deal to sell a part of mortgage loans portfolio in the amount of RUB 7,430 million to DOM.RF Mortgage Agent including loans at amortized cost in the amount of RUB 6,193 million and loans measured at FVOCI in the amount of RUB 1,237 million.

In December 2019 the Group bought part of mortgage loans portfolio in the amount of RUB 5,853 million from Absolut Bank.

As of 31 December 2019 the Group had no loans to groups of customers which individually exceeded 10% of the Group's equity.

As of 31 December 2018 the Group had loans to two groups of customers which individually exceeded 10% of the Group's equity.

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2019

As of 31 December 2019 the amount receivable from RF Government on the financed car loan program amounted to RUB 416 million (as of 31 December 2018 – to RUB 1,880 million).

During the years ended 31 December 2019 and 2018 the Group received non-financial assets as a repayment on loans. As at 31 December 2019 and 2018 such assets in the amount of RUB 3,748 million and RUB 4,122 million, respectively are included in other assets (Note 14).

Fair value of assets pledged and carrying value of loans under repurchase agreements as at 31 December 2019:

	31 Carrying value of Ioan	l December 2019 mRUB Fair value of collateral
Shares of Russian companies	450	530
	450	530

Loans to individuals comprise the following products:

	Gross amount mRUB	Less allowance for impairment losses mRUB	31 December 2019 Net amount mRUB
Mortgage loans	232,307	(3,910)	228,397
Car loans	122,817	(7,299)	
Consumer loans	123,132	(14,334)	108,798
Overdraft	14,942	(2,823)	12,119
Express-loans	10,855	(1,330)	9,525
Loans to VIP clients and employees	2,138	(114)	2,024
Loans to Individual enterpreneures	10,364	(1,614)	8,750
	516,555	(31,424)	485,131

	Gross amount mRUB	Less allowance for impairment losses mRUB	31 December 2018 Net amount mRUB
Mortgage loans	202,874	(4,307)	198,567
Carloans	101,651	(10,948)	90,703
Consumer loans	121,341	(11,449)	109,892
Overdraft	14,163	(2,781)	11,382
Express-loans	8,769	(1,276)	7,493
Loans to VIP clients and employees	1,726	(156)	1,570
Loans to Individual enterpreneures	9,997	(2,402)	7,595
	460,521	(33,319)	427,202

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2019

The components of net investment in finance lease as of 31 December 2019 and 2018 are as follows:

	31 December 2019 mRUB	31 December 2018 mRUB
Not later than one year Later than 1 year	9,283 15,420	8,405 13,160
Minimum lease payments	24,703	21,565
Less: unearned finance income	(4,739)	(3,787)
Net investment in finance lease	19,964	17,778
Current portion Long-term portion	7,446 12,518	6,786 10,992
Net investment in finance lease	19,964	17,778

11. Investments at fair value through other comprehensive income

	31 E	December 2019	31 D	ecember 2018
	Nominal interest rate %	Amount mRUB	Nominal interest rate %	Amount mRUB
Debt securities Bonds of the Russian				
Federation	6.25%-6.5%	63,100	6.5%-7.75%	46,180
		63,100	-	46,180

12. Investments at amortised cost

	31 De Nominal annual interest rate	cember 2019 Amount mRUB	31 De Nominal annual interest rate	cember 2018 Amount mRUB
Eurobonds of the Russian				
Federation	4.5%-7.5%	29,654	3.5-7.5%	40,937
Bonds of the Russian				
Federation	7.0%-8.15%	53,101	7.0-8.15%	53,137
Eurobonds of Russian				
companies	-	-	4.95-4.95%	78
Less: allowance for impairment				
losses		(15)		(34)
Investments at amortised				
cost		82,740		94,118

13. Property and equipment, intangible assets and right-of-use assets

	Land and buildings	Equip- ment	Intangible assets	Capital expen- diture	Right-of- use assets	Total
At cost / restated cost /						
revalued amount 31 December 2017	13,525	11,252	6,002	1,255	_	32,034
Additions	-	633	450	3,795	_	4,878
Disposals	(678)	(546)	(142)	_	-	(1,366)
Transfer		1,326	1,468	(2,794)		
31 December 2018	12,847	12,665	7,778	2,256	-	35,546
Impact of adopting IFRS 16	_	_	_	_	5,663	5,663
Additions	46	744	441	4,925	746	6,902
Disposals	(342)	(892)	(218)	-	(785)	(2,237)
Revaluation of right-of- use assets as a result of renegotiation of lease	f					
terms or payments	-	-	-	-	1,430	1,430
Revaluation	(656)	-	-	-	-	(656)
Transfer		1,348	3,097	(4,445)		
31 December 2019	11,895	13,865	11,098	2,736	7,054	46,648
Accumulated depreciation and impairment						
31 December 2017	-	7,875	3,433	-	-	11,308
Charge for the period	341	1,320	793	-	-	2,454
Disposals	(7)	(520)	(134)	-	-	(661)
Other movement		(163)				(163)
31 December 2018	334	8,512	4,092	-	-	12,938
Charge for the period	330	1,590	1,342	-	1,896	5,158
Disposals	(8)	(737)	(149)	-	(183)	(1,077)
Revaluation	(656)	-	-	-	-	(656)
Other movement		(164)				(164)
31 December 2019		9,201	5,285		1,713	16,199
Net book value						
31 December 2019	11,895	4,664	5,813	2,736	5,341	30,449
31 December 2018	12,513	4,153	3,686	2,256		22,608

As at 31 December 2019 and 2018 property and equipment included fully depreciated equipment amounting to RUB 1,803 million and RUB 3,358 million, respectively.

If buildings were stated at the historical cost, the amounts would be as follows:

	31 December 2019 mRUB	31 December 2018 mRUB
Cost Accumulated depreciation	10,569 (1,788)	10,575 (1,579)
Net book value	8,781	8,996

14. Other assets

	31 December 2019 mRUB	31 December 2018 mRUB
Other financial assets Miscellaneous receivables Agency operations	2,790 476	2,647 825
Less allowance for impairment losses	3,266 (1,069)	3,472 (956)
Total other financial assets	2,197	2,516
Other non-financial assets Inventory Due from suppliers and other contractors Taxes, other than income tax, recoverable Advances to employees Other	9,458 5,219 554 21 1,516 16,768	6,081 3,264 578 21 774 10,718
Less allowance for impairment losses	(516)	(574)
Total other non-financial assets	16,252	10,144
Total other assets	18,449	12,660

As at 31 December 2019 and 2018 miscellaneous receivables mainly consist of amounts due from clients for banking services.

Movement of allowance for impairment losses on other assets for the years ended 31 December 2019 and 2018 is disclosed in Note 24.

As at 31 December 2019 and 2018 inventory includes the repossessed collateral in amount:

	31 December 2019 mRUB	31 December 2018 mRUB
Land Buildings Vehicles purchased by the Group for further resale	2,090 1,605 53	2,104 1,918
Total repossessed collateral	3,748	4,122

15. Financial liabilities at fair value through profit or loss

	31 December 2019 mRUB	31 December 2018 mRUB
Derivative financial instruments	30,979	40,957
Short position on securities purchased	3,992	1,002
Total financial liabilities at fair value through profit or loss	34,971	41,959

Derivative financial instruments are disclosed in Note 9.

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2019

16. Due to banks and international financial institutions

	31 December 2019 mRUB	31 December 2018 mRUB
Time deposits Demand accounts Loans under repurchase agreements	2,005 47,339 	34,467 37,431 547
Total due to banks and international financial institutions	49,344	72,445

The Group is obligated to comply with financial covenants in relation to certain balances deposits by banks disclosed above. These covenants include various financial performance ratios. As of 31 December 2018 the Group has not breached any of these covenants.

As of 31 December 2019 the Group has no balances deposited by banks and international financial institutions deposits on which financial covenants should be comply.

As at 31 December 2019 and 2018 included in due to banks and international financial institutions are RUB 23,873 million and RUB 18,825 million (14% and 12% of Group Equity), respectively, that were due to three and three banks respectively, which represents a significant concentration.

Fair value of assets pledged and carrying value of loans under repurchase agreements as at 31 December 2018 comprise:

	31 Carrying value of loans	December 2018 Fair value of collateral
Bonds of the Russian Federation	547	547
Total	547	547

17. Customer accounts

	31 December 2019 mRUB	31 December 2018 mRUB
Corporate		
Time deposits	275,459	258,578
Repayable on demand	219,686	192,993
Total corporate	495,145	451,571
Individuals		
Time deposits	165,573	139,826
Repayable on demand	152,444	149,134
Total individuals	318,017	288,960
Total customer accounts	813,162	740,531

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2019

As of 31 December 2019 and 2018 customer accounts amounting to RUB 220 million and RUB 1,129 million, respectively, were held as security against letters of credit issued and other transaction related contingent obligations. As of 31 December 2019 and 2018 customer accounts amounting to RUB 6 million and RUB 65 million, respectively, were held as security against guarantees issued (Note 32).

	31 December 2019 mRUB	31 December 2018 mRUB
Analysis by economic sector / customer type		
Individuals	318,017	288,960
Finance	84,826	47,587
Goverment	66,823	30,122
Manufacturing and engineering	66,156	66,176
Trade	54,684	55,044
Services	50,666	50,923
Precious metals and diamond extraction and manufacturing	47,985	32,168
Transport	21,470	17,481
Telecommunications, media and information technology	19,732	10,238
Real estate and construction	19,300	16,629
Oil and gas	18,922	65,102
Metallurgy	9,909	9,231
Energy industry	3,632	19,953
Defence industry	1,521	803
Other	29,519	30,114
Total customer accounts	813,162	740,531

18. Debt securities issued

	Annual coupon rates %	31 December 2019	Annual coupon rates %	31 December 2018
Bonds of Delta Credit Bank due				
in 2019-2026	-	-	5.00%-12.40%	55,712
Bonds of Rosbank due in				
2020-2026	6.55%-12.00%	80,758	7.50%-10.40%	17,639
Bonds of Rusfinance Bank due				
in 2020	9.55%	3,096	9.55%-10.88%	3,425
Exchange structural bonds of				
Rosbank due in 2024	7.84%-9.89%	10,146	9.27%-9.89%	10,164
Discount bearing promissory				
notes	7.23%-8.55%	14,067	0.00%-8.55%	12,968
Total debt securities issued		108,067		99,908

During the period January-December 2019 the following bonds were issued:

Issuer	Issue date	Maturity date	Debt volume, mRUB	Annual coupon rate, %
Rosbank	29.01.2019	31.01.2022	10,000	9.0%
Rosbank	26.04.2019	27.04.2021	10,000	8.5%
Rosbank	12.09.2019	16.03.2023	15,000	7.6%

During the period January-December 2019 the following bonds were redeemed:

Issuer	Issue date	Maturity date	Debt volume, mRUB	Annual coupon rate, %
DeltaCredit Bank	30.03.2016	01.04.2019	5,000	10.6%
Rusfinance Bank	28.04.2018	22.08.2019	269	10.0%

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2019

Changes in the balances for the year ended 31 December 2019, were also due to a partly buyback of the bonds and operations with the bonds issued by its subsidiary.

19. Other liabilities

	31 December 2019 mRUB	31 December 2018 mRUB
Other financial liabilities		
Liabilities under finance lease agreements	5,338	-
Accrued bonuses and salary	3,376	3,142
Accrued vacation payable	2,072	2,274
Settlements on other operations	4,912	2,898
Total other financial liabilities	15,698	8,314
Other non-financial liabilities		
Advances received from clients	1,231	1,292
Taxes, other than income tax, payable	1,037	973
Deposit insurance charge liability	542	404
Creditors on other operations	676	275
Other	1,461	417
Total other non-financial liabilities	4,947	3,361
Total other liabilities	20,645	11,675

The carrying amounts of the Group's lease liabilities and the movements during the period:

	Lease liabilities
As at 1 January 2019	5,500
Additions	738
Disposals	(631)
Interest expense	457
Payments	(2,156)
Revaluation of lease liability as a result of renegotiation of lease terms or payments	1,430
As at 31 December 2019	5,338

20. Subordinated debt

	Currency	Interest rate %	31 December 2019	Interest rate %	31 December 2018
Societe Generale S.A. due in 2020-2023 Total subordinated	USD	LIBOR 6M + 268 bp	17,987	6.5%-10.2%	31,077
debt			17,987		31,077

In January 2019 the terms of subordinated loan attracted by the Group from Societe Generale S.A. in August 2012 in the amount of USD 150 million and annual interest rate of LIBOR 6M + 765.2 bp and maturity in December 2022 were modified (Note 22).

In December 2019 the terms of subordinated loans attracted by the Group from Societe General S.A. in February 2008 and January 2010 in the amount of USD 125 million, 165 million and annual interest rates of 6.5% µ 6.8% and mature in February 2023 and January 2023 were modified. According to amended terms of the agreement Societe Generale S.A. granted to the Group subordinated loans in the amount of USD 125 million, 165 million, 165 million with an annual initial interest rate of LIBOR 6 months + 268 bp and half year interest payment. Rate of interest is to be reset every half year.

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2019

In the event of bankruptcy or liquidation of the Group, repayment of this debt is subordinate to the repayments of the Group's liabilities to all other creditors.

21. Share capital

As of 31 December 2019 and 2018 the nominal share capital totaling RUB 17,587 million issued and fully paid comprised 1,551,401,853 ordinary shares with par value of RUB 10 each. All shares are ranked equally and carry one vote. The hyperinflation effect has been recorded in the amount of RUB 2,073 million.

As of 31 December 2019 and 2018 share premium totaling RUB 59,707 million represents an excess of contributions received in share capital over the nominal value of shares issued.

As at 31 December 2019 the Group's share capital comprised the following number of shares of RUB 10 each:

	Share capital authorized	Share capital authorized but not issued	Share capital issued and paid in
Number of ordinary shares - including share capital repurchased	1,846,461,466	295,059,613	1,551,401,853
	-	-	<i>276,716</i>

As at 31 December 2018 the Group's share capital comprised the following number of shares of RUB 10 each:

	Share capital authorized	Share capital authorized but not issued	Share capital issued and paid in
Number of ordinary shares	1,846,461,466	295,059,613	1,551,401,853

22. Perpetual subordinated debt

The Group accounts for the perpetual subordinated loan as an equity instrument in the consolidated statement of financial position due to undefined maturity and an option for cancellation of both the debt and the interest payment by the Group.

Interest payments may be cancelled in accordance with the terms of the perpetual subordinated loan.

Central Bank of Russian Federation has approved the inclusion of the perpetual subordinated loan in the regulatory capital calculation of the Bank.

	Currency	Interest rate %	31 December 2019 mRUB	Interest rate %	31 December 2018 mRUB
Societe Generale S.A. Societe Generale S.A.	USD	7.25%* LIBOR 6M +	9,286	7.25%	10,421
	USD	687 bp	9,286	-	
Total perpetual subordinated debt			18,572		10,421

* Annual initial interest rate of 7.25% and annual interest payment. Rate of interest is to be reset every 5 years.

In January 2019 the terms of subordinated loan attracted by the Group from Societe General S.A. in August 2012 in the amount of USD 150 million and annual interest rate of LIBOR 6M + 765.2 bp and maturity in December 2022 were modified. According to amended terms of the agreement Societe Generale S.A. granted to the Group perpetual subordinated loan in the amount of USD 150 million with an interest rate of LIBOR 6M + 687 bp and half-annual interest payment.

23. Net interest income

	Year ended 31 December 2019 mRUB	Year ended 31 December 2018 mRUB
Interest income at effective interest rate		
Interest income on financial assets recorded at amortized cost		
Interest on loans to individuals	56,546	51,787
Interest on loans to corporate customers	21,227	19,414
Interest on investments at amortised cost	5,368	4,511
Interest on due from banks	4,662	5,830
Interest income on financial asssets recorded at fair value through other comprehensive income		
Interest income on investments at fair value through other comprehensive		
income	3,273	2,225
Interest on loans to individuals at fair value through other comprehensive		
income	290	115
Total interest income at effective interest rate	91,366	83,882
Other interest income		
Interest income on financial assets at fair value through profit and loss	335	216
Total other interest income	335	216
Total interest income	91,701	84,098
Interest expense at effective interest rate		
Interest expense on financial liabilities recorded at amortized cost		
Interest on corporate customer accounts	20,514	15,512
Interest on deposits from individuals	12,109	10,855
Interest on debt securities issued	9,220	11,414
Interest on deposits from banks	1,537	1,975
Interest on subordinated debt	1,468	2,311
Interest on deposits of the Central Bank of the Russian Federation	1	6
Total interest expense calculated using effective interest rate	44,849	42,073
Other interest expense		
Lease liabilities	457	
Total other interest expense	457	
Total interest expense	45,306	42,073
Net interest income before credit loss expense	46,395	42,025

24. Credit loss expense and other provisions

As of 31 December 2019 and 2018 the amount of credit loss expenses in the consolidated statement of profit or loss comprises:

	Year ended 31 December 2019 mRUB	Year ended 31 December 2018 mRUB
Stage 1 net allocations	101	(834)
Stage 2 net allocations	1,463	577
Stage 3 net allocations	6,261	6,064
POCI net allocations	5	9
Recoveries of loans written off	(247)	(701)
Write offs not covered by provisions	56	72
Credit loss expenses	7,639	5,187

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2019

Write-offs not covered by provision in the amount of RUB 56 million and RUB 72 million as at 31 December 2019 and as at 31 December 2018, respectively, represent losses incurred by the Group from refinancing program at a decreased interest rate the difference between the fair value at initial recognition of new loan and the carrying value of the previous loan is recognized as a loss from refinancing of US Dollar denominated mortgage loans to individuals in the consolidated statement of profit or loss.

An analysis of changes in the ECLs for financial assets for 12 months ended 31 December 2019 is, as follows:

	Cash and cash equivalents and due from banks mRUB	Loans to corporate business mRUB	Loans to retail business mRUB	Investments at amortised cost mRUB	Investments at FVOCI mRUB	Total mRUB
Stage 1 ECL as at 1 January 2019	7	601 22	4,838	34	3	5,483
Transfers to Stage 1 Transfers to Stage 2	_	(50)	335 (116)	_	_	357 (166)
Transfers to Stage 3	-	(2)	(168)	-	-	(170)
Net allocations	1	73	20	(17)	-	77
Foreign exchange adjustments		(22)	(41)	(2)	(1)	(66)
ECL as at 31 December 2019	8_	622	4,868	15	2	5,515
<i>Stage 2</i> ECL as at 1 January						
2019	-	35	1,204	-	_	1,239
Transfers to Stage 1	-	(22)	(222)	-	-	(244)
Transfers to Stage 2	-	77	273	-	-	`350 ´
Transfers to Stage 3	-	(2)	(1,347)	_	-	(1,349)
Net allocations	-	(40)	1,508	-	-	1,468
Foreign exchange		4	(2)			1
adjustments ECL as at 31 December		4	(3)			1
2019		52	1,413			1,465
Stage 3						
ECL as at 1 January 2019	_	10,108	27,268	_	_	37,376
Transfers to Stage 1	_	-	(113)	_	_	(113)
Transfers to Stage 2	-	(27)	(157)	-	-	(184)
Transfers to Stage 3	-	4	1,514	-	-	1,518
Net allocations	-	1,075	5,046	-	-	6,121
Amounts written off Foreign exchange	-	(5,566)	(8,287)	-	_	(13,853)
adjustments		(357)	(142)			(499)
ECL as at 31 December 2019		5,237	25,129			30,366
<i>POCI</i> ECL as at 1 January						
2019	-	-	9	-	-	9
Net allocations			5			5
ECL as at 31 December 2019			14			14
Total at 1 January 2019	7	10,744	33,319	34	3	44,107
Total at 31 December 2019	8	5,911	31,424	15	2	37,360

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2019

An analysis of changes in the ECLs for financial assets for 12 months ended 31 December 2018 is, as follows:

	Cash and cash equivalents and due from banks mRUB	Loans to corporate business mRUB	Loans to retail business mRUB	Investments at amortised cost mRUB	Investments at FVOCI mRUB	Total mRUB
Stage 1						
ECL as at 1 January	_				_	
2018	8	1,244	4,707	56	3	6,018
Transfers to Stage 1 Transfers to Stage 2	_	(3)	336 (84)	_	_	333 (84)
Transfers to Stage 3	_	_	(84)	_	_	(75)
Net allocations	(1)	(654)	(192)	(26)	_	(873)
Foreign exchange	(1)	(001)	(102)	(20)		(010)
adjustments		14	146	4		164
ECL as at 31 December 2018	7	601	4,838	34	3	5,483
Stage 2						
ECL as at 1 January 2018	3	74	1,051	_	_	1,128
Transfers to Stage 1	5	3	(146)	_	_	(143)
Transfers to Stage 2	-	271	286	-	-	557
Transfers to Stage 3	-	(7)	(930)	-	-	(937)
Net allocations	(3)	(308)	942 [´]	-	-	631
Foreign exchange						
adjustments		2	1			3
ECL as at 31 December 2018		35	1,204			1,239
Ctore 2						
<i>Sta</i> ge 3 ECL as at 1 January						
2018	_	9,885	33,516	_	_	43,401
Transfers to Stage 1	-	-	(190)	-	-	(190)
Transfers to Stage 2	-	(271)	(202)	-	_	(473)
Transfers to Stage 3	-	7	1,005	-	-	1,012
Net allocations	-	2,794	2,894	-	-	5,688
Amounts written off	-	(2,529)	(10,013)	-	-	(12,542)
Foreign exchange		202	250			400
adjustments ECL as at 31 December		222	258			480
2018		10,108	27,268			37,376
POCI						
ECL as at 1 January	_	_	_	_	_	_
2018 Net allocations	-	-	- 9	-	-	9
ECL as at 31 December			3	· ·		3
2018	_	_	9	_	_	9
_0.0			`	· · · · · · · · · · · · · · · · · · ·		
Total at 1 January 2018	11	11,203	39,274	56	3	50,547
Total at 31 December	7	10,744	33,319	34	3	44,107
2018	<u> </u>	10,744	55,519			4,107

For 12 months ended 31 December 2019 and 2018 the amount of other provision comprises:

	Year ended 31 December 2019 mRUB	Year ended 31 December 2018 mRUB
Net allocations Recoveries of debtors receivables written off Write offs not covered by provisions	239 (116) 85	302 (33) 64
Other provisions	208	333

The information about other provision of the Group disclosed in Note 32.

Allowance for impairment losses on assets are deducted from the respective assets. Allowance for impairment losses on financial guarantees issued, claims and other commitments are presented in liabilities.

An analysis of changes in the ECLs for other financial assets financial guarantees, credit lines, letters of credit and for 12 months ended 31 December 2019 is, as follows:

	Provisions for financial guarantees, credit lines, letters of credit mRUB	Provision for other assets mRUB	Total mRUB
Stage 1 ECL as at 1 January 2019	107	_	107
Transfers to Stage 1	4	-	4
Transfers to Stage 2	(5)	-	-
Transfers to Stage 3 Net allocations	- 19	- 5	_ 24
Foreign exchange adjustments	(7)	2	(5)
ECL as at 31 December 2019	118	7	125
Stage 2 ECLs as at 1 January 2018 Transfers to Stage 1 Transfers to Stage 2 Transfers to Stage 3 Net allocations Foreign exchange adjustments	23 - 3 (1) (5) (3)	4 - - - -	27 - 3 (1) (5) (3)
			· · · ·
ECL as at 31 December 2019	17	4	21
Stage 3 ECLs as at 1 January 2019 Transfers to Stage 1 Transfers to Stage 2 Transfers to Stage 3 Net allocations Amounts written off Foreign exchange adjustments	127 (3) (2) 1 (70) - (9)	952 - - 210 (104) -	1,079 (3) (2) 1 140 (104) (9)
ECL as at 31 December 2019	44	1,058	1,102
Total at 1 January 2019	257	956	1,213
Total at 31 December 2019	179	1,069	1,248

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2019

An analysis of changes in the ECLs for other financial assets financial guarantees, credit lines, letters of credit and for 12 months ended 31 December 2018 is, as follows:

	Provisions for financial guarantees, credit lines, letters of credit mRUB	Provision for other assets mRUB	Total mRUB
Stage 1 ECL as at 1 January 2018	69	-	69
Transfers to Stage 1 Transfers to Stage 2	3	-	3
Transfers to Stage 3	(7)	-	(7)
Net allocations	39	-	39
Foreign exchange adjustments	3		3
ECL as at 31 December 2018	107		107
Stage 2			
ECLs as at 1 January 2018	65	4	69
Transfers to Stage 1	(3)	_	(3)
Transfers to Stage 2	15	-	15
Transfers to Stage 3	-	-	-
Net allocations Foreign exchange adjustments	(54)	-	(54)
ECL as at 31 December 2018	23	4	27
<i>Stage 3</i> ECLs as at 1 January 2018	17	832	849
Transfers to Stage 1	-	_	-
Transfers to Stage 2	(15)	_	(15)
Transfers to Stage 3	7	-	7
Net allocations	113	263	376
Amounts written off Foreign exchange adjustments	- 5	(143)	(143) 5
ECL as at 31 December 2018	127	952	1,079
Total at 1 January 2018	151	836	987
Total at 31 December 2018	257	956	1,213

The movements in provisions according to IAS 36 and IAS 37 were as follows:

	Provision for claims and other commitments mRUB	Provision for repossessed assets mRUB	Total mRUB
Provision as at 1 January 2018 Allowance charge Recoveries Amounts written off Foreign exchange adjustments	277 249 (119) (7) 26	495 245 (73) (93) –	772 494 (192) (100) 26
Provision as at 31 December 2018	426	574	1,000
Provision as at 1 January 2019 Allowance charge Recoveries Amounts written off Foreign exchange adjustments	426 257 (66) (276) (43)	574 124 (77) (105) –	1,000 381 (143) (381) (43)
Provision as at 31 December 2019	298	516	814

25. Net (loss)/gain on financial assets and liabilities at fair value through profit or loss, except forex swaps and forwards

Net loss on financial assets and liabilities at fair value through profit or loss, except forex swaps and forwards comprises:

	Year ended 31 December 2019 mRUB	Year ended 31 December 2018 mRUB
Net (loss)/gain on operations with financial assets and liabilities held-for-trading comprise:		
Realized (loss)/gain on trading operations	(994)	(72)
Unrealized revaluation of securities at fair value through profit or loss	746	(16)
Net (loss) on operations with derivative financial instruments, except forex swaps and forwards	(1,324)	(718)
Total net (loss)/gain on operations with financial assets and liabilities at fair value through profit or loss, except forex swaps and forwards	(1,572)	(806)

26. Net gain/(loss) on foreign exchange operations

	Year ended 31 December 2019 mRUB	Year ended 31 December 2018 mRUB
Net gain on foreign exchange operations Exchange differences Effect of foreign currency swap instruments	2,137 598 (1,228)	3,862 (66) (535)
Total net gain/(loss) on foreign exchange operations	1,507	3,261

27. Fee and commission income and expense

	Year ended 31 December 2019 mRUB	Year ended 31 December 2018 mRUB
Fee and commission income		
Plastic cards operations	4,706	3,893
Agency operations	4,336	4,591
Settlements	2,313	1,998
Documentary operations	1,285	1,134
Internet bank	1,254	1,029
SMS-informing	983	1,148
Cash operations	575	684
Other operations	1,435	1,126
Total fee and commission income	16,887	15,603
Fee and commission expense		
Plastic cards operations	2,995	2,290
Agency operations	707	525
Cash operations	524	403
Settlements	406	494
Documentary operations	29	55
Other operations	194	122
Total fee and commission expense	4,855	3,889

28. Other income

	Year ended 31 December 2019 mRUB	Year ended 31 December 2018 mRUB
Gain on sale of other assets	859	653
Rental income	134	121
Debts written off	78	58
Other	156	210
Total other income	1,227	1,042

29. Operating expenses

	Year ended 31 December 2019 mRUB	Year ended 31 December 2018 mRUB
Salary and bonuses	17,816	17,310
Unified social tax contribution	4,429	4,347
Operating lease expense	283	2,394
Repairs and maintenance expense	2,197	2,347
Depreciation charge on property and equipment, intangible assets and		
right of use	4,994	2,291
Professional services	2,297	1,891
Deposit insurance charge	2,048	1,581
Advertising and marketing expenses	1,202	992
Communications	993	987
Security	222	271
Transportation expenses	178	148
Other	2,528	2,522
Total operating expenses	39,187	37,082

30. Income tax

The Group measures and records its current income tax payable/(receivable) in its assets and liabilities in accordance with the tax regulations of RF and countries where the Group and its subsidiaries operate, which may differ from IFRS.

The Group is subject to certain permanent tax differences due to the non-tax deductibility of certain expenses and certain income being treated as non-taxable for tax purposes.

Deferred taxes reflect the net tax effects of temporary differences between the carrying amounts of assets and liabilities for financial reporting purposes and the amounts used for tax purposes. Temporary differences as of 31 December 2019 and 31 December 2018 relate mostly to different methods/timing of income and expense recognition as well as to temporary differences generated by tax – book bases differences for certain assets.

The tax rate used for the reconciliations below is the corporate tax rate of 20% payable by corporate entities in the RF on taxable profits (as defined) under tax law in that jurisdiction.

Based on annual tax business planning exercise, the Group believes that it will generate sufficient taxable profits to recover the deferred tax assets recognized as of 31 December 2019 in the horizon till 2021 year from the date the loss was recorded.

Temporary differences as of 31 December 2019 comprise:

Deferred tax assets in relation to: Loans and advances from banks and loans to customers 1,394 99 (10) 1,483 Other assets 613 275 - 888 Fair value through profit or loss financial assets 138 (89) 51 100 Investments at fair value through other comprehensive income 275 40 (276) 39 Investments at amortized cost - 336 - 336 Property and equipment and right-of-use assets - 61 - 61 Other liabilities 1,610 (272) - 1,338 Tax losses carried forward 4,748 (911) - 3,837 Deferred tax assets 8,778 (461) (235) 8,082 Deferred tax liabilities in relation to: - - (76) - Loans to customers (970) (1,229) - (2,199) Other assets (772) 518 - (254) Investiments at amortized cost (3,856)		Year ended 31 December 2018 mRUB		nd reversal of ry differences In other comprehen- sive income	Year ended 31 December 2019 mRUB
Ioans to customers 1,394 99 (10) 1,483 Other assets 613 275 - 888 Fair value through profit or loss financial assets 138 (89) 51 100 Investments at fair value through other comprehensive income 275 40 (276) 39 Investments at amortized cost - 336 - 336 Property and equipment and right-of-use assets - 61 - 61 Other liabilities 1,610 (272) - 1,338 Tax losses carried forward 4,748 (911) - 3,837 Deferred tax liabilities in relation to: Loans and advances from banks and loans to customers (970) (1,229) - (2,199) Other assets (194) 118 - (76) - (254) Investments at fair value through other comprehensive income (281) (6) 275 (12) Debt securities issued (41) 26 - (15) Investments at amortized cost (3,856) 1					
Other assets 613 275 - 868 Fair value through profit or loss financial assets 138 (89) 51 100 Investments at fair value through other comprehensive income 275 40 (276) 39 Investments at amorized cost - 336 - 336 Property and equipment and right-of-use assets - 61 - 61 Other liabilities 1,610 (272) - 1,338 Deferred tax assets 8,778 (461) (235) 8,082 Deferred tax liabilities in relation to: 203 - (2,199) Loans and advances from banks and loans to customers (970) (1,229) - (2,199) Other assets (772) 518 - (254) Investments at amorized cost (3,856) 1,531 - (2,325) Property and equipment and right-of-use assets (1,991) (224) (13) (2,228) Uhvestments at amorized cost (28,10) (62) - (15) (2,325)		1.394	99	(10)	1,483
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Other liabilities 1,610 (272) - 1,338 Tax losses carried forward 4,748 (911) - 3,837 Deferred tax assets 8,778 (461) (235) 8,082 Deferred tax liabilities in relation to: Loans and advances from banks and loans to customers (970) (1,229) - (2,199) Other assets (194) 118 - (76) Fair value through profit or loss financial assets (772) 518 - (254) Investments at fair value through other comprehensive income (281) (6) 2775 (12) Debt securities issued (41) 26 - (15) Investments at amortized cost (3,856) 1,531 - (2,325) Property and equipment and right-of-use assets (1,991) (224) (13) (2,228) Subordinated debt (120) (62) - (182) Other liabilities (281) 238 41 (2) Deferred tax liabilities (8,506) 910 303 (_	61	_	61
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Loans and advances from banks and loans to customers(970)(1,229)-(2,199)Other assets(194)118-(76)Fair value through profit or loss financial assets(772)518-(254)Investments at fair value through other comprehensive income(281)(6)275(12)Debt securities issued(41)26-(15)Investments at amortized cost(3,856)1,531-(2,325)Property and equipment and right-of-use assets(1,991)(224)(13)(2,228)Other liabilities(281)23841(2)Deferred tax liabilities(8,506)910303(7,293)Net deferred tax asset not recognized(81)(81)194140-00720	Deferred tax assets	8,778	(461)	(235)	8,082
Property and equipment and right-of-use assets (1,991) (224) (13) (2,228) Subordinated debt (120) (62) - (182) Other liabilities (281) 238 41 (2) Deferred tax liabilities (8,506) 910 303 (7,293) Net deferred tax assets/(liabilities) 272 449 68 789 Deferred tax asset not recognized (81) - - (81)	Loans and advances from banks and loans to customers Other assets Fair value through profit or loss financial assets Investments at fair value through other comprehensive income Debt securities issued	(194) (772) (281) (41)	118 518 (6) 26	- - 275 -	(76) (254) (12) (15)
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Other liabilities (281) 238 41 (2) Deferred tax liabilities (8,506) 910 303 (7,293) Net deferred tax assets/(liabilities) 272 449 68 789 Deferred tax asset not recognized (81) - - (81) - - (81) - - (81) - - (81) - - (81) - - (81) - - - (81) - - (81) - - - (81) - - - (81) -	assets			(13)	
Outer indefinition (1/2) <td></td> <td>. ,</td> <td></td> <td>- 41</td> <td></td>		. ,		- 41	
Net deferred tax assets/(liabilities)27244968789Deferred tax asset not recognized(81)(81)101101100100100		<u>``````</u>			
Deferred tax asset not recognized (81) - (81)	Deferred tax liabilities	(8,500)	910		(7,293)
	Net deferred tax assets/(liabilities)	272	449	68	789
Deferred tax assets/(liabilities) 191 449 68 708	Deferred tax asset not recognized	(81)			(81)
	Deferred tax assets/(liabilities)	191	449	68	708

Temporary differences as of 31 December 2018 comprise:

	Year ended 31 December 2017 mRUB	In the statement of profit or loss		nd reversal of ry differences Effect of adoption of IFRS 9	Year ended 31 December 2018 mRUB
Deferred tax assets in relation to					
Loans and advances from banks and		<i>(</i>			
loans to customers	1,879	(1,191)	-	706	1,394
Other assets	674	(61)	-	-	613
Fair value through profit or loss financial assets	2	133	3	_	138
Investments at fair value through other	2	100	5		150
comprehensive income	341	(1)	(65)	-	275
Other liabilities	1,492	118	()	-	1,610
Tax losses carried forward	3,337	1,411			4,748
Deferred tax assets	7,725	409	(62)	706	8,778
Deferred tax liabilities in relation to Loans and advances from banks and loans to customers Other assets Fair value through profit or loss financial assets Investments at fair value through other comprehensive income Debt securities issued Investments at amortized cost Property and equipment Subordinated debt Other liabilities	(1,701) (112) (249) (96) (62) (2,290) (1,705) - (90)	731 (82) (483) 19 21 (1,577) (286) (120) (234)	- (40) 82 - - - - 43	- - (286) - 11 - - - -	(970) (194) (772) (281) (41) (3,856) (1,991) (120) (281)
Deferred tax liabilities	(6,305)	(2,011)	85	(275)	(8,506)
Net deferred tax assets/(liabilities)	1,420	(1,602)	23	431	272
Deferred tax asset not recognized	(83)	2		-	(81)
Deferred tax assets/(liabilities)	1,337	(1,600)	23	431	191

The amount of tax losses carried forward as of 31 December 2019 and 2018 relates to the loss of the following fiscal years:

	31 December 2019 mRUB	31 December 2018 mRUB
Year ended 31 December 2014	7,742	16,685
Year ended 31 December 2015	-	-
Year ended 31 December 2016	-	-
Year ended 31 December 2017	-	-
Year ended 31 December 2018	7,055	7,055
Year ended 31 December 2019	4,388	
Total amount of tax losses carried forward	19,185	23,740

At 31 December 2019 and 31 December 2018, the aggregate amount of temporary differences associated with investments in subsidiaries and associates for which deferred tax liability has not been recognized was RUB 2,329 million and RUB 2,533 million, respectively.

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2019

Relationships between tax expenses and accounting profit for the years ended 31 December 2019 and 2018 are explained as follows:

	Year ended 31 December 2019 mRUB	Year ended 31 December 2018 mRUB
Profit/(loss) before income tax	13,707	15,230
Tax at the statutory tax rate (20%)	2,741	3,046
Change in deferred tax asset not recognized Tax effect due to different tax rates Tax effect of permanent differences Tax effect of payment of interest on perpetual subordinated debt Other effects	_ (481) 683 (235) 52	- (383) 852 - (88)
Income tax expense	2,760	3,427
Current income tax expense Deferred tax expense/(benefit) Income tax expense	3,209 (449) 2,760	1,827 1,600 3,427
Deferred tax assets – beginning of the period Deferred tax liabilities – beginning of the period Changes in deferred income tax balances recognized in other comprehensive income and directly in equity Deferred income tax effect of adoption of IFRS 9 Changes in deferred income tax balances recognized in consolidated profit or loss Deferred tax assets – end of the period Deferred tax liabilities – end of the period	1,272 (1,081) 68 - 449 2,248 (1,540)	2,859 (1,522) 23 431 (1,600) 1,272 (1,081)

31. Earnings per share attributable to equity holders of the parent

	Year ended 31 December 2019	Year ended 31 December 2018
Profit/(loss)		
Net profit/(loss) attributable to equity holders of the parent for the period (mRUB)	10,947	11,803
Weighted average number of ordinary shares		
For basic and diluted earnings per share	1,551,233,087	1,551,401,853
Earnings per share – basic and diluted (RUB)	7.06	7.61

32. Commitments and contingencies

In the normal course of business, the Group is a party to instruments which are reflected in financial statement as credit related contingent liabilities and commitments. The primary purpose of these instruments is to ensure that funds are available to a customer as required.

Commitments to extend credit represent unused portions of authorizations to extend credit in the form of loans, guarantees or letters of credit. With respect to credit risk on commitments to extend credit, the Group is potentially exposed to loss in an amount equal to the total contractual amount of unused commitments. However, the likely amount of loss is less than the total unused commitments since most commitments to extend credit are contingent upon customers maintaining specific credit standards.

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2019

The Group uses the same credit control and risk management policies in undertaking credit related contingent liabilities and commitments as it does for credit related financial instruments. Extension of credit to customers within credit related commitments is approved by the Group on a case-by-case basis and depends on borrowers' financial performance, debt service and other conditions.

	31 December 2019 mRUB	31 December 2018 mRUB
Litigations and other provisions Provision for losses on letters of credit and guarantees	298 179	426 257
Total other provisions	477	683

As of 31 December 2019 and 2018, letters of credit and other transactions related to contingent obligations covered by cash on customers' accounts amounted to RUB 220 million and RUB 1,129 million, respectively and guarantees issued covered by cash amounted to RUB 6 million and RUB 65 million, respectively.

As of 31 December 2019 and 2018, the nominal or contract amounts of contingent liabilities and credit commitments were:

	31 December 2019 Nominal amount mRUB	31 December 2018 Nominal amount mRUB
Contingent liabilities and credit commitments		
Guarantees issued and similar commitments	119,323	110,822
Commitments on loans and unused credit lines	100,780	99,146
Letters of credit and other transaction related contingent obligations	37,259	24,642
Total contingent liabilities and credit commitments	257,362	234,610

The Group has commitments to provide funds under credit lines facilities. However, the Group has a right not to exercise such commitments due to certain conditions.

Commitments on lease activities – As of 31 December 2019 and 2018 the Group has commitments for capital expenditure on finance lease outstanding amounting to RUB 734 million and RUB 429 million, respectively.

Operating lease commitments – Where the Group is the lessee, the future minimum lease payments under non-cancellable operating leases of buildings and equipment are as follows:

	31 December 2018 mRUB
Not later than 1 year Later than 1 year and not later than 5 years Later than 5 years	1,772 3,191 2,133
Total operating lease commitments	7,096

Legal proceedings – From time to time and in the normal course of business, claims against the Group are received from customers and counterparties. Management is of the opinion that no material unaccrued losses will be incurred.

Taxation – The current provisions of the Russian tax legislation are characterized by a significant degree of uncertainty, allow ambiguous interpretation, selective and inconsistent application, and are subject to frequent changes with the possibility of their retrospective application. Every year the approach of the Russian tax authorities in interpreting tax legislation becomes tougher. As a result, previously uncontested approaches to calculating taxes could be challenged in future tax audits.

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2019

Russian transfer pricing regulations set out reporting and documentation requirements of the Group's companies aimed to control prices in transactions between related parties and certain transactions with related parties. In light of the uncertainty and absence of extensive practice of application of the Russian transfer pricing legislation it cannot be excluded that in case the prices applied in controlled transactions differ from the market level, the amounts of taxable income / expenses on such transactions could be disputed by the Russian tax authorities, including based on special rules provided for transactions with securities and derivative financial instruments. The sum of potential liabilities from tax authorities pertaining to the transfer pricing could not be reliably estimated. In the management's opinion prices applied by the related parties of the Group in controlled transactions at arm length principle; the Group's methodology for determining market level in transactions between related parties comply with the Russian transfer pricing rules.

Russian tax legislation establishes the order of taxation the controlled foreign companies' profits and relevant reporting requirements. The Group complies with all tax legislation requirements on reporting of controlled foreign companies.

Russian tax legislation establishes the obligation for taxpayers that are constituent entities of a multinational group to submit a Country by country report ("CbCR"). Group companies are obliged to provide Russian tax authorities with the following documents: CbCR Notification and CbCR.

Russian tax legislation regulates the procedure for the automatic exchange of information on financial accounts with foreign countries (territories). As part of the requirements for the automatic exchange of information on the financial accounts of a company, the Group is obliged to perform additional procedures to identify its clients, their beneficiaries and (or) persons controlling them, in order to identify tax residents of foreign countries (territories), and to submit annual reports on the accounts of such entities to the Federal Tax Service.

Russian tax legislation sets out a special order for the application of certain provisions of the Double Tax Treaties. Group companies acting as tax agents could apply a tax exemption or reduced tax rates stipulated by the Double Tax Treaty for income paid to foreign entities if such entity is a beneficial owner of income. At the same time, for the determining the beneficial owner of income it is possible to use "look through approach". The Group companies have developed a procedure for analyzing and documenting the existence of beneficial owner of income for foreign entities. In the Management's opinion the procedures applied by the Group enable to minimize potential tax risks arising from taxation of income in favor of entities.

The Russian tax law sets out the general anti-avoidance rules. Based on these rules the Russian tax authorities could deny recovery of input VAT and challenge the deduction expenses for profits tax purposes. In the Management's opinion Group companies comply with the general anti-avoidance rules.

In the Management's opinion in 2019 year the provisions of the tax legislation were appropriately applied to the Group companies.

Operating environment – Emerging markets such as Russian Federation are subject to different risks than more developed markets, including economic, political and social, and legal and legislative risks. Laws and regulations affecting businesses in Russian Federation continue to change rapidly, tax and regulatory frameworks are subject to varying interpretations. The future economic direction of Russian Federation is heavily influenced by the fiscal and monetary policies adopted by the government, together with developments in the legal, regulatory, and political environment.

Because Russian Federation produces and exports large volumes of oil and gas, its economy is particularly sensitive to the price of oil and gas on the world market, which decreased significantly during 2015 and has shown significant degree of volatility over 2016-2019. Management is unable to reliably estimate the effects of any further price fluctuations on the Group's financial position.

Starting from March 2014, sanctions have been imposed in several packages by the U.S. and the E.U. on certain Russian officials, businessmen and companies. Global geopolitical landscape remains complicated due to stress around numerous regions.

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2019

As a consequence of these factors, Russian financial assets have suffered a material rise in volatility over the second half of 2018 and 2019. These developments may result in reduced access of the Russian businesses to international capital and export markets, capital flight, weakening of the Russian Rouble and other negative economic consequences.

The impact of further political and economic developments in Russian Federation on future operations and financial position of the Group is at this stage difficult to determine.

Share-based payments – The Group engages in cash settled share-based payment transactions in respect of services received from certain employees. The fair value of the services received is measured by reference to the fair value of the shares initially on the date of the grant and then subsequently at each reporting date. The cost of the employee services received in respect of the shares granted is recognized in the consolidated statement of profit or loss within administrative expenses, over the period that the services are received, which is the vesting period. A liability equal to the portion of the goods and services received is recognized at the current fair value determined at each balance sheet date for cash settled payments.

33. Transactions with related parties

Transactions between the Bank and its subsidiaries, which are related parties of the Group, have been eliminated on consolidation and are not disclosed in this note. Details of transactions between the Group and other related parties are disclosed below:

		31 December 2019 mRUB		31 December 2018 mRUB
	Related party transactions	Total category as per financial statement caption	Related party transactions	Total category as per financial statement caption
Cash and cash equivalents, gross - shareholders - related parties under common	112,353 112,317	190,975	50,890 49,802	191,285
control with the Group	36		1,088	
Financial assets at fair value through profit or loss - shareholders - related parties under common	9,977 9,898	36,472	21,575 21,476	43,025
control with the Group	79		99	
Loans to customers, gross - key management personnel of	3,136	808,782	2,811	768,035
the Group - related parties under common control with the Group	2 3,134		4 2,807	
Other assets - shareholders - related parties under common control with the Group	52 8 44	18,449	138 8 130	12,660
			100	
Financial liabilities at fair value through profit or loss - shareholders	19,807 19,807	34,971	26,908 26,908	41,959
Due to banks and international financial institutions - shareholders - related parties under common	10,054 8,498	49,344	7,523 5,273	72,445
control with the Group	1,556		2,250	
Customer accounts - shareholders - key management personnel of	5,245 17	813,162	5,896 -	740,531
the Group	186		268	
 related parties under common control with the Group 	5,042	66	5,628	

	Related party transactions	31 December 2019 mRUB Total category as per financial statement caption	Related party transactions	31 December 2018 mRUB Total category as per financial statement caption
Debt securities issued	537	108,067	93	99,908
 related parties under common control with the Group 	537		93	
Other liabilities	619	20,645	444	11,675
 shareholders related parties under common 	615		428	
control with the Group	4		16	
Subordinated debt	17,987	17,987	31,077	31,077
- shareholders	17,987		31,077	
Perpetual subordinated debt	18,572	18,572	10,421	10,421
- shareholders	18,572		10,421	
Guarantees issued and similar				
commitments	18,871	119,323	4,567	110,822
- shareholders	9,281		708	
 related parties under common control with the Group 	9,590		3,859	
control with the Group	9,590		5,059	
Commitments on loans and unused				
credit lines	10,150	100,780	13,926	99,146
- shareholders	5,000		5,000	
 key management personnel of the Group 	5		8	
- related parties under common	0		Ŭ	
control with the Group	5,145		8,918	
Guarantees received	4,348	365,446	4,385	310,879
- shareholders	4,118	·	4,185	
 related parties under common control with the Group 	230		200	

The following amounts with related parties are included in the consolidated statements of profit or loss for the year ended 31 December 2019 and 2018:

for the year ended 31 Decem		Year ended 31 December 2019 mRUB		Year ended 31 December 2018 mRUB
	Related party transactions	Total category as per financial statements caption	Related party transactions	Total category as per financial statements caption
Interest income - shareholders - key management personnel of	1,928 1,736	91,701	447 325	84,098
 related parties controlled by, or under common control with 	1		-	
the Group	191		122	
Interest expense - shareholders - key management personnel of	(3,298) (3,116)	(45,306)	(2,833) (2,410)	(42,073)
the Group	(10)		(17)	
 related parties under common control with the Group 	(172)		(406)	
Net (loss)/gain on financial assets and liabilities at fair value through profit or loss, except forex swaps				
and forwards - shareholders - related parties under common	(1,906) (1,907)	(1,572)	1,200 1,149	(806)
control with the Group	1		51	

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2019

	Related party transactions	Year ended 31 December 2019 mRUB Total category as per financial statements caption	Related party transactions	Year ended 31 December 2018 mRUB Total category as per financial statements caption
Net gain/(loss) on foreign exchange operations and on precious metals operations - shareholders - related parties under common	1,112 1,113	1,542	(3,137) (3,142)	3,227
control with the Group	(1)		5	
Fee and commission income - shareholders	3,876 144	16,887	3,445 149	15,603
 related parties under common control with the Group 	3,732		3,296	
Fee and commission expense - shareholders	(87) (86)	(4,855)	(64) (64)	(3,889)
 related parties under common control with the Group 	(1)		-	
Operating expense (other than compensation) - shareholders - related parties under common	(397) (396)	(16,942)	(181) (181)	(15,425)
control with the Group	(1)		-	
Dividend income - related parties under common	559	559	489	489
control with the Group	559		489	
Other income - shareholders	6 -	1,227	122 110	1,042
 related parties under common control with the Group 	6		12	
Salary, bonuses and social security contribution - key management personnel	(512) (512)	(22,245)	(649) (649)	(21,657)
Share-based payment - short-term employee benefits	(104) (104)	-	(110) (110)	-

34. Fair value of financial instruments

Disclosures of financial instruments fair value are made in accordance with the requirements of IFRS 13 *Fair Value Measurement*. Fair value is the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction in the principal (or most advantageous) market at the measurement date under current market conditions (ie an exit price) regardless of whether that price is directly observable or estimated using another valuation technique.

The fair values of financial assets and financial liabilities are determined as follows.

- The fair values of financial assets and financial liabilities with standard terms and conditions and traded on active liquid markets are determined with reference to quoted market prices (includes listed redeemable notes, bills of exchange, debentures and perpetual notes).
- Unquoted equities and debt securities classified as investments at fair value through other comprehensive income are valued using models that use both observable and unobservable data. The non-observable inputs to the models include assumptions regarding the future financial performance of the investee, its risk profile, and economic assumptions regarding the industry and geographical jurisdiction in which the investee operates.
- For financial assets and liabilities that have a short term maturity (less than 12 months), it is assumed that the carrying amounts approximate to their fair value. This assumption is also applied to demand deposits and savings accounts without a maturity.

- For loans and advances to banks and customers and deposits from banks and customers and promissory notes issued at variable rates management believes that carrying amount may be assumed to be fair value.
- For loans and advances to banks and customers and deposits by banks and customers and promissory notes issued at fixed rates fair value has been estimated by reference to the market rates available at the balance sheet date for similar instruments of maturity equal to the remaining fixed period.
- The fair values of other financial assets and financial liabilities (excluding derivative instruments) are determined in accordance with generally accepted pricing models based on discounted cash flow analysis using prices from observable current market transactions and dealer quotes for similar instruments.
- The fair values of derivative instruments are calculated using quoted prices. Where such prices are not available, a discounted cash flow analysis is performed using the applicable yield curve for the duration of the instruments for non-optional derivatives, and option pricing models for optional derivatives. Foreign currency forward contracts are measured using quoted forward exchange rates and yield curves derived from quoted interest rates matching maturities of the contracts. Interest rate swaps are measured at the present value of future cash flows estimated and discounted based on the applicable yield curves derived from quoted from quoted interest rates.

The fair value of financial assets and liabilities compared with the corresponding carrying amount in the consolidated statement of financial position of the Group is presented below:

	Carrying value, mRUB	31 December 2019 Fair value, mRUB	Carrying value, mRUB	31 December 2018 Fair value, mRUB
Cash and cash equivalents Mandatory cash balances with the Central Bank of the	190,970	190,970	191,279	191,279
Russian Federation Financial assets at fair value through profit or loss - Derivative financial	9,042	9,042	7,722	7,722
instruments	29,367	29,367	42,381	42,381
- Debt securities	6,914	6,914	453	453
- Shares	191	191	191	191
Due from banks	13,634	13,551	9,391	9,280
Loans to customers Investments at fair value through other comprehensive	771,447	788,200	723,972	731,287
income	63,100	63,100	46,180	46,180
Investments at amortised cost	82,740	86,013	94,118	93,181
Other financial assets Financial liabilities at fair value	2,197	2,197	2,516	2,516
through profit or loss Due to the Central Bank of	34,971	34,971	41,959	41,959
the Russian Federation Due to banks and international	18	18	25	25
financial institutions	49,344	49,344	72,445	73,120
Customer accounts	813,162	813,205	740,531	739,985
Debt securities issued	108,067	113,052	99,908	102,947
Other financial liabilities	15,698	15,698	8,314	8,314
Subordinated debt	17,987	17,987	31,077	31,300

Assets and liabilities for which fair value approximates carrying value

For financial assets and liabilities that have a short term maturity (less than 12 months), it is assumed that the carrying amounts approximate to their fair value. This assumption is also applied to demand deposits and savings accounts.

Fair value measurements recognised in the consolidated statement of financial position

For the purpose of fair value hierarchy disclosure as at 31 December 2019 and 2018, the Group has categorized classes of assets and liabilities at fair value into Level 1 to 3 based on the degree to which their fair value is observable:

- Level 1 fair value measurements are those derived from quoted prices (unadjusted) in active markets for identical assets or liabilities.
- Level 2 fair value measurements are those derived from inputs other than quoted prices included within Level 1 that are observable for the asset or liability, either directly (i.e. as prices) or indirectly (i.e. derived from prices).
- Level 3 fair value measurements are those derived from valuation techniques that include inputs for the asset or liability that are not based on observable market data (unobservable inputs).

Balance Sheet category	Level 1	31 December : Level 2	2019, mRUB Level 3	Level 1	31 December Level 2	2018, mRUB Level 3
Cash and cash equivalents Mandatory cash balances with the Central Bank of the Russian	-	80,121	110,849	-	125,807	65,472
Federation Financial assets at fair value through profit or loss	_	-	9,042	-	-	7,722
 Derivative financial instruments 	-	29,367	-	-	42,381	-
- Debt securities	6,914	-	-	453	-	-
- Shares	-	191	-	-	191	-
Due from banks	-	-	13,551	-	-	9,280
Loans to customers	-	1,455	786,745	-	-	731,287
Loans at fair value through other comprehensive income	-	1,464	-	-	3,203	-
Investments at fair value through						
other comprehensive income	63,100	-	-	46,180	-	-
Investments at amortised cost Property and equipment and right-	86,013	-	-	93,181	-	-
of-use assets Financial liabilities at fair value	-	-	11,895	-	-	12,513
through profit or loss Due to the Central Bank of	3,992	30,979	-	1,002	40,957	-
the Russian Federation Due to banks and international	-	18	-	-	25	-
financial institutions	_	_	49,344	_	547	72,573
Customer accounts	_	_	813,205	_	-	739,985
Debt securities issued	98,985	14,067	-	89,979	12,968	
Subordinated debt	-	-	17,987	-	-	31,300

Possibility of transfer from Level 1 to Level 2 category is assessed as low, as liquidity control is performed by Market Risk Department. Control period of liquidity assessment is 90 days from position opening. Market risk department performs liquidity analysis using position turnover, volumes of exchange trades, availability of exchange and brokers quotations. In case of position assessment as insufficient liquid the necessary actions to close position are taken.

For financial instruments that are recognized at fair value on a recurring basis, the Group determines whether transfers have occurred between Levels in the hierarchy by re-assessing categorization (based on the lowest level input that is significant to the fair value measurement as a whole) at the end of each reporting period.

Level 3 fair values of land and office buildings have been generally derived using the adjusted sales comparison approach, the income-based approach and the costs method. Unobservable inputs included in the calculations for sales comparison approach represent various adjustments considered to account for the difference between the compared properties in terms of size, location, bargain prices to which sellers are willing to go (ranging from 0% to -15%). The unobservable inputs included in the income-based approach calculations represent mainly the adjustments considered to account for the discounting rates (ranging from 10 % to 12%) and capitalization rates (from 9% to 12.5%).

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2019

The sensitivity of the fair value measurement to changes in those unobservable inputs indicated above does not result in a significantly higher or lower fair value measurement.

35. Offsetting financial assets and liabilities

31 December 2019, mRUB	Impact of offs statemen	etting on the It of financial position	Net amount presented	In	mpact of Master Ne	etting Agreements	s and similar agreements
	Gross amount	Amounts offset	in the statement of financial position	Financial instru- ments recogni- sed in the statement of financial	Cash collateral received	Financial instru- ments received as collateral	Net amount
Assets subject to offsetting Derivative financial				position			
instruments Due from banks under reverse repurchase	29,367	-	29,367	18,775	-	-	10,592
agreements Loans to customers under reverse repurchase	5,328	-	5,328	-	-	5,328	-
agreements	450		450			450	
Total assets subject to offsetting	35,145		35,145	18,775		5,778	10,592
Liabilities subject to offsetting Derivative financial							
instruments Total liabilities	30,979		30,979	18,775			12,204
subject to offsetting	30,979		30,979	18,775			12,204
31 December 2018, mRUB	Impact of offs statemen	t of financial	Net amount	In	mpact of Master Ne	etting Agreements	s and similar agreements
				Financial instru- ments recogni- sed in the statement of financial	npact of Master Ne Cash collateral received	etting Agreements Financial instru- ments received as collateral	
	statemer Gross	t of financial position Amounts	amount presented in the statement of financial	Financial instru- ments recogni- sed in the statement of	Cash collateral	Financial instru- ments received as	agreements Net
mRUB Assets subject to offsetting Derivative financial instruments	Gross amount 42,381	t of financial position Amounts	amount presented in the statement of financial	Financial instru- ments recogni- sed in the statement of financial	Cash collateral	Financial instru- ments received as	agreements Net
mRUB Assets subject to offsetting Derivative financial instruments Due from banks under reverse repurchase agreements	Gross amount 42,381	t of financial position Amounts	amount presented in the statement of financial position	Financial instru- ments recogni- sed in the statement of financial position	Cash collateral	Financial instru- ments received as	agreements Net amount
mRUB Assets subject to offsetting Derivative financial instruments Due from banks under reverse repurchase	Gross amount 42,381	t of financial position Amounts	amount presented in the statement of financial position 42,381	Financial instru- ments recogni- sed in the statement of financial position	Cash collateral	Financial instru- ments received as collateral	agreements Net amount
mRUB Assets subject to offsetting Derivative financial instruments Due from banks under reverse repurchase agreements Total assets subject to offsetting Liabilities subject to offsetting Derivative financial instruments	42,381	t of financial position Amounts	amount presented in the statement of financial position 42,381 7,655	Financial instru- ments recogni- sed in the statement of financial position 30,148	Cash collateral	Financial instru- ments received as collateral	agreements Net amount 12,233
mRUB Assets subject to offsetting Derivative financial instruments Due from banks under reverse repurchase agreements Total assets subject to offsetting Liabilities subject to offsetting Derivative financial instruments Due to banks under repurchase	statemen Gross amount 42,381 7,655 50,036 40,957	t of financial position Amounts	amount presented in the statement of financial position 42,381 7,655 50,036	Financial instru- ments recogni- sed in the statement of financial position 30,148 	Cash collateral	Financial instru- ments received as collateral 7,655 7,655	agreements Net amount 12,233 12,233
mRUB Assets subject to offsetting Derivative financial instruments Due from banks under reverse repurchase agreements Total assets subject to offsetting Derivative financial instruments Due to banks under	42,381 7,655 50,036	t of financial position Amounts	amount presented in the statement of financial position 42,381 7,655 50,036	Financial instru- ments recogni- sed in the statement of financial position 30,148 	Cash collateral	Financial instru- ments received as collateral	agreements Net amount 12,233 12,233

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2019

36. Regulatory matters

Quantitative measures established by regulation to ensure capital adequacy require the Group to maintain minimum amounts and ratios of total (8%) and tier 1 capital (4%) to risk weighted assets.

The ratio was calculated according to the Basel II principles employed by the Basel Committee.

The following table analyzes the Group's regulatory capital resources for capital adequacy purposes in accordance with the principles employed by the Basel Committee.

	31 December 2019 mRUB	31 December 2018 mRUB
Tier 1 capital Tier 2 capital	168,006 21,867	148,586 29,176
Total capital	189,873	177,762

As at 31 December 2019 and 2018 the Group included in the computation of Total capital for Capital adequacy purposes the subordinated debt received, limited to 50% of Tier 1 capital. In the event of bankruptcy or liquidation of the Group, repayment of this debt is subordinate to the repayments of the Group's liabilities to all other creditors.

As at 31 December 2019 the Group's total capital amount for Capital Adequacy purposes was RUB 189,873 million and Tier 1 capital amount was RUB 168,006 million with ratios of 21.60% and 19.10%, respectively.

As at 31 December 2018 the Group's total capital amount for Capital Adequacy purposes was RUB 177,762 million and Tier 1 capital amount was RUB 148,586 million with ratios of 21.60% and 18.10%, respectively.

37. Capital risk management

The Group manages its capital to ensure that entities in the Group will be able to continue as a going concern while maximizing the return to stakeholders through the optimization of the debt and equity balance.

The Group is obliged to comply with CBR capital adequacy requirements.

The capital structure of the Group consists of debt, which includes subordinated debt disclosed in Note 20, and equity attributable to equity holders of the parent, comprising issued capital, reserves and retained earnings as disclosed in consolidated statement of changes in equity.

The Management Board reviews the capital structure on a semi-annual basis. As a part of this review, the Board considers the cost of capital and the risks associated with each class of capital. Based on recommendations of the Board, the Group balances its overall capital structure through the payment of dividends, new share issues as well as the issue of new debt or the redemption of existing debt.

The Group's overall capital risk management policy remains unchanged from 2018.

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2019

38. Segment reporting

The Group discloses information to enable users of its financial statements to evaluate the nature and financial effects of the business activities in which it engages and the economic environments in which it operates. This matter is regulated by IFRS 8 *Operating Segments* and other standards that require special disclosures in the form of segmental reporting.

IFRS 8 defines an operating segment as a component of an entity:

- That engages in business activities from which it may earn revenues and incur expenses (including revenues and expenses relating to transactions with other components of the same entity);
- Whose operating results are reviewed regularly by the entity's chief operating decision maker to
 make decisions about resources to be allocated to the segment and assess its performance; and
- For which discrete financial information is available.

Information reported to the chief operating decision maker for the purposes of resource allocation and assessment of segment performance focuses on types of services delivered or provided. The Group's reportable segments under IFRS 8 are therefore as follows:

- Retail banking representing private banking services, private customer current accounts, savings, deposits, investment savings products, custody, credit and debit cards, consumer loans and mortgages.
- Corporate banking representing direct debit facilities, current accounts, deposits, overdrafts, loan and other credit facilities, foreign currency and derivative products.
- Treasury and Financial institutions representing all trading financial instruments recognized and measured at fair value through profit and loss as well as loans and borrowings initiated through interbank transactions.

The accounting policies of the operating segments are the same as those described in the summary of significant accounting policies. Transactions between the operating segments consist only of reallocating of funds. Funds are ordinarily reallocated between segments, resulting in funding cost transfers disclosed in operating income. Interest charged for these funds is based on the Group's marginal funding price. There are no other material items of income or expense between the business segments. Segment assets and liabilities comprise operating assets and liabilities. Internal charges and transfer pricing adjustments have been reflected in the performance of each business.

The main business activity of the Group is concentrated in RF, thus no geographical segmentation is reported.

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2019

Segment information about these businesses is presented below.

	Retail banking	Corporate banking	Treasury and financial institutions	Unallocated	Year ended 31 December 2019
Net interest margin Credit loss expense Net gain/(loss) on financial	28,241 (6,758)	9,485 (676)	2,969 (2)	5,700 (203)	46,395 (7,639)
transactions Net fee and commission	881	(12)	(813)	412	468
income Other provisions	9,117 (139)	2,520 (51)	583 -	(188) (18)	12,032 (208)
Dividend income Other income	559 162	189	46	830	559 1,227
Income/(expense) from other segments	2,744	3,499	290	(6,533)	
Total operating income	34,807	14,954	3,073	-	52,834
Operating expenses (Expense)/income from other	(32,395)	(4,409)	(2,016)	(367)	(39,187)
segments Other non-operating	(221)	(113)	(33)	367	-
income/(expense)	37	23			60
Profit before income tax	2,228	10,455	1,024	-	13,707
Income tax expense	(449)	(2,105)	(206)		(2,760)
Net profit for the period _	1,779	8,350	818		10,947
Segment assets	652,379	481,758	65,209	19,421	1,218,767
Segment liabilities	396,164	587,327	42,574	20,703	1,046,768
Other segment items Cash and cash equivalents Mandatory cash balances with the Central and National	81,148	101,450	8,372	-	190,970
banks Financial assets at fair value	3,810	4,833	399	-	9,042
through profit or loss Due from banks	1,532	1,454	33,486 13,634	-	36,472 13,634
Loans to customers Investments at fair value through comprehensive	484,719	286,728	-	-	771,447
income Investments at amortized cost Changes in fair value of hedged	26,590 34,865	33,727 44,225	2,783 3,650	-	63,100 82,740
items Property and equipment and	-	-	131	-	131
right-of-use assets Intangible assets Other assets	14,850 3,504 1,361	7,558 1,783 -	2,228 526 –	- - 19,421	24,636 5,813 20,782
Financial liabilities at fair value through profit or loss	152	192	34,627	-	34,971
Due to the Central Bank of the Russian Federation	-	18	-	-	18
Due to banks and international financial institutions Customer accounts Debt securities issued	- 318,017 67,899	45,252 495,145 37,106	4,092 - 3,062		49,344 813,162 108,067
Subordinated debt Other liabilities	7,580 2,516	9,614 –	3,062 793 -	_ 20,703	17,987 23,219

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2019

Segment information as at 31 December 2018 is presented below.

	Retail banking	Corporate banking	Treasury and financial institutions	Unallocated	Year ended 31 December 2018
Net interest margin Credit loss expense Net gain/(loss) on financial	25,943 (3,235)	9,402 (1,739)	1,252 (4)	5,428 (209)	42,025 (5,187)
transactions Net fee and commission	535	125	2,381	(445)	2,596
income Other provisions Dividend income	9,019 (25) 489	2,446 (232)	441 	(192) (76)	11,714 (333) 489
Other income	328	52	102	560	1,042
Income/(expense) from other segments	1,442	3,299	325	(5,066)	
Total operating income	34,496	13,353	4,497	-	52,346
Operating expenses	(30,665)	(4,261)	(1,924)	(232)	(37,082)
(Expense)/income from other segments	(152)	(56)	(24)	232	-
Other non-operating	(0)	(22)			(0.1)
income/(expense) Profit before income tax	(8) 3,671	(23) 9,013	(3) 2,546	-	(34) 15,230
Income tax expense	(784)	(2,379)	(264)		(3,427)
Net profit for the period	2,887	6,634	2,282		11,803
Segment assets	523,902	553,412	63,168	12,040	1,152,522
Segment assets Segment liabilities	523,902 370,070	553,412 549,845	<u>63,168</u> 68,532	12,040 11,270	<u>1,152,522</u> 999,717
-				<u>.</u>	
Segment liabilities Other segment items Cash and cash equivalents Mandatory cash balances with the Central and National banks	370,070	549,845	68,532	<u>.</u>	999,717
Segment liabilities Other segment items Cash and cash equivalents Mandatory cash balances with the Central and National banks Financial assets at fair value through profit or loss	370,070 45,472	549,845 133,539 5,490 3,173	68,532 12,268	<u>.</u>	999,717 191,279 7,722 43,025
Segment liabilities Other segment items Cash and cash equivalents Mandatory cash balances with the Central and National banks Financial assets at fair value through profit or loss Due from banks Loans to customers Investments at fair value	370,070 45,472 1,728	549,845 133,539 5,490	68,532 12,268 504	<u>.</u>	999,717 191,279 7,722
Segment liabilities Other segment items Cash and cash equivalents Mandatory cash balances with the Central and National banks Financial assets at fair value through profit or loss Due from banks Loans to customers Investments at fair value through comprehensive income	370,070 45,472 1,728 999 427,198 10,334	549,845 133,539 5,490 3,173 9,391 296,774 32,830	68,532 12,268 504 38,853 - - 3,016	<u>.</u>	999,717 191,279 7,722 43,025 9,391 723,972 46,180
Segment liabilities Other segment items Cash and cash equivalents Mandatory cash balances with the Central and National banks Financial assets at fair value through profit or loss Due from banks Loans to customers Investments at fair value through comprehensive income Investments at amortized cost	370,070 45,472 1,728 999 - 427,198 10,334 21,061	549,845 133,539 5,490 3,173 9,391 296,774 32,830 66,910	68,532 12,268 504 38,853 - - 3,016 6,147	<u>.</u>	999,717 191,279 7,722 43,025 9,391 723,972 46,180 94,118
Segment liabilities Other segment items Cash and cash equivalents Mandatory cash balances with the Central and National banks Financial assets at fair value through profit or loss Due from banks Loans to customers Investments at fair value through comprehensive income	370,070 45,472 1,728 999 427,198 10,334	549,845 133,539 5,490 3,173 9,391 296,774 32,830	68,532 12,268 504 38,853 - - 3,016	<u>.</u>	999,717 191,279 7,722 43,025 9,391 723,972 46,180
Segment liabilities Other segment items Cash and cash equivalents Mandatory cash balances with the Central and National banks Financial assets at fair value through profit or loss Due from banks Loans to customers Investments at fair value through comprehensive income Investments at amortized cost Property and equipment	370,070 45,472 1,728 999 - 427,198 10,334 21,061 12,490	549,845 133,539 5,490 3,173 9,391 296,774 32,830 66,910 4,440	68,532 12,268 504 38,853 - - 3,016 6,147 1,992	<u>.</u>	999,717 191,279 7,722 43,025 9,391 723,972 46,180 94,118 18,922
Segment liabilities Other segment items Cash and cash equivalents Mandatory cash balances with the Central and National banks Financial assets at fair value through profit or loss Due from banks Loans to customers Investments at fair value through comprehensive income Investments at amortized cost Property and equipment Intangible assets Other assets	370,070 45,472 1,728 999 - 427,198 10,334 21,061 12,490 2,433	549,845 133,539 5,490 3,173 9,391 296,774 32,830 66,910 4,440	68,532 12,268 504 38,853 - - 3,016 6,147 1,992	<u>11,270</u> - - - - - - - - - - - - - - - - - - -	999,717 191,279 7,722 43,025 9,391 723,972 46,180 94,118 18,922 3,686
Segment liabilities Other segment items Cash and cash equivalents Mandatory cash balances with the Central and National banks Financial assets at fair value through profit or loss Due from banks Loans to customers Investments at fair value through comprehensive income Investments at amortized cost Property and equipment Intangible assets Other assets Financial liabilities at fair value through profit or loss	370,070 45,472 1,728 999 - 427,198 10,334 21,061 12,490 2,433 2,187	549,845 133,539 5,490 3,173 9,391 296,774 32,830 66,910 4,440 865 -	68,532 12,268 504 38,853 - - 3,016 6,147 1,992 388 -	<u>11,270</u> - - - - - - - - - - - - - - - - - - -	999,717 191,279 7,722 43,025 9,391 723,972 46,180 94,118 18,922 3,686 14,227
Segment liabilities Other segment items Cash and cash equivalents Mandatory cash balances with the Central and National banks Financial assets at fair value through profit or loss Due from banks Loans to customers Investments at fair value through comprehensive income Investments at amortized cost Property and equipment Intangible assets Other assets Financial liabilities at fair value through profit or loss Due to the Central Bank of the Russian Federation Due to banks and international financial institutions	370,070 45,472 1,728 999 - 427,198 10,334 21,061 12,490 2,433 2,187 26 - 3,368	549,845 133,539 5,490 3,173 9,391 296,774 32,830 66,910 4,440 865 - 81 25 47,090	68,532 12,268 504 38,853 - - 3,016 6,147 1,992 388 -	<u>11,270</u> - - - - - - - - - - - - - - - - - - -	999,717 191,279 7,722 43,025 9,391 723,972 46,180 94,118 18,922 3,686 14,227 41,959 25 72,445
Segment liabilities Other segment items Cash and cash equivalents Mandatory cash balances with the Central and National banks Financial assets at fair value through profit or loss Due from banks Loans to customers Investments at fair value through comprehensive income Investments at amortized cost Property and equipment Intangible assets Other assets Financial liabilities at fair value through profit or loss Due to the Central Bank of the Russian Federation Due to banks and international financial institutions Customer accounts	370,070 45,472 1,728 999 - 427,198 10,334 21,061 12,490 2,433 2,187 26 - 3,368 288,960	549,845 133,539 5,490 3,173 9,391 296,774 32,830 66,910 4,440 865 - 81 25 47,090 451,571	68,532 12,268 504 38,853 - - 3,016 6,147 1,992 388 - 41,852 - 21,987 -	<u>11,270</u> - - - - - - - - - - - - - - - - - - -	999,717 191,279 7,722 43,025 9,391 723,972 46,180 94,118 18,922 3,686 14,227 41,959 25 72,445 740,531
Segment liabilities Other segment items Cash and cash equivalents Mandatory cash balances with the Central and National banks Financial assets at fair value through profit or loss Due from banks Loans to customers Investments at fair value through comprehensive income Investments at amortized cost Property and equipment Intangible assets Other assets Financial liabilities at fair value through profit or loss Due to the Central Bank of the Russian Federation Due to banks and international financial institutions	370,070 45,472 1,728 999 - 427,198 10,334 21,061 12,490 2,433 2,187 26 - 3,368	549,845 133,539 5,490 3,173 9,391 296,774 32,830 66,910 4,440 865 - 81 25 47,090	68,532 12,268 504 38,853 - - 3,016 6,147 1,992 388 - 41,852 -	<u>11,270</u> - - - - - - - - - - - - - - - - - - -	999,717 191,279 7,722 43,025 9,391 723,972 46,180 94,118 18,922 3,686 14,227 41,959 25 72,445

For the purpose of the segment reporting disclosure the category "Net gain/(loss) on financial transactions" includes the following categories:

- Net (loss)/gain on financial assets and liabilities at fair value through profit or loss, except forex swaps and forwards;
- Net gain/(loss) on foreign exchange operations;
- Net gain/(loss) on precious metals operations.

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39. Risk management policies

The risk management process is fundamental to the Grouping business and is an integral part of an overall risk and capital management strategy within the Group's internal capital adequacy assessment processes (ICAAP).

The whole ICAAP cycle takes a year and is composed by the following steps:

- Starts with the significant risk identification procedure and Risk Map report based on budget and forecast figures approved in the current year;
- Regular significant risks assessment of the Group;
- Assessment of internal available capital adequacy of the Group under normal and stressed conditions taking into account budget and forecast figures approved for a 3-year horizon taking into account the development strategy;
- Risk-appetite framework enhanced by stressed figures and set in line with the Group's Development Strategy;
- Incorporating of ICAAP into the operating Group's risk and capital management function via capital allocation and limits setting;
- Embedding in the budgeting process the ICAAP figures for the next year;
- Monitoring and reporting of the plan-fact analysis of allocated capital utilization during the whole year;
- ICAAP self-assessment;
- ICAAP results report preparation.

In accordance with Group's risk management strategy decision making process for a transaction takes place only after the complex assessment of risks related to such transaction.

All transactions are conducted in accordance with the internal regulations and set limits.

In case of new transactions, subject to significant risks without corresponding internal document and/or the relevant decision of the Management regulating such transactions, are not allowed.

The procedure for the identification of significant risks arising from the Group's activities in connection with business models existing in the Group is performed on a yearly basis and entails the following steps:

- Listing a comprehensive inventory of risks (all risks that the Group is or could be exposed to);
- Determining the inherent risk level based on the information available with regards to the Group's Development Strategy, current risk exposures and the professional judgment of its risk experts, expressed in terms of a combination of impact and likelihood;
- Identification and documentation of the existing risk controls implemented by the Group which reduce the inherent risk level (e.g. existence of dedicated risk management policies, KRIs, risk measures and limits, regular monitoring and reporting processes and other if the case);
- Prioritization of risk depending on the Group's risk-appetite;
- Determination the residual risk level of significant risks in terms of both likelihood and impact (after the consideration and analysis of the risk management and controls used by the Group).

Within its regular risk assessment process the Group takes into account the changes in the current risk profile, the emergence of new types of risks, significant changes in the organizational structure of the Group as well as from launching of new types of activities.

The Group takes into account the results of the significant risks identification procedure in the strategic planning process, in particular in the development of the target risk structure and risk appetite.

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2019

Considering the diversity and changes in the Group, the Parent Bank of the Group assesses and develops approaches to the management of all risks that were recognized as significant for 2019:

- Credit risk (including concentration risk and counterparty credit risk);
- Operational risk;
- Market risk;
- Structural interest rate risk;
- Structural foreign exchange risk (including concentration risk);
- Liquidity risk (including concentration risk);
- Strategic risk.

For all risks that have been identified as significant for the Group, the Parent Bank of the Group and subsidiaries of the Group develop appropriate risk management policies and procedures, as well as establish a limit control system of these risks, develop risk data measurement methodology and evaluation of the relevant capital requirements.

Methods for assessment of significant risks as well as risk management procedures have not changed significantly during the reporting year.

The description of the Group's general risk management principles is provided below.

Credit risk

Lending operations are conducted in accordance with the regulatory framework set by the Central Bank of the Russian Federation as well as guidelines defined by SG Group. Credit Policy is validated by Board of Directors and Management Board.

The Parent company of the Group sets approaches to credit risk management at Group level (the Group standards) so that subsidiaries exposed to credit risk could develop its local risk management system in line with the Group standards, and perform regular control over credit risk.

Credit risk is managed for each client segment, including Factoring and Leasing, using the dedicated tools, including credit portfolio diversification, multifactor credit risk assessment system applied for every particular credit application, monitoring procedures, etc. Qualitative and quantitative credit risk management techniques for each segment are defined in dedicated credit policies.

The Group distinguishes the following client segments in its portfolio of credit risk-bearing products:

- Corporate clients;
- Retail clients;
- Financial institutions.

Credit risk management activity aim at minimization and control over credit riskvia the following mechanisms:

- Credit portfolio diversifcation by industry, region, currency, product typy, maturity, collateral etc.;
- Separate risk limits on clients/Groups, portfolios, etc;
- industry policies and special criteria set to control credit risk for the clients of a particular industry;
- multilevel, complex approach for the analysis of credit applications;
- centralized multilevel decision-making system up;
- Monitoring over approved limits and decisions follow-up.

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2019

Obligatory continuous monitoring the quality of Credit Portfolio – Provisioning under regulatory documents of the Bank of Russia, and the International Financial Reporting Standards.

Another important risk management mechanism allowing to reduce the potential loss is collateral.

Collateral can be represented by different assets (including real estate, equipment, vehicles, goods in circulation etc.), pledge of rights, sureties and/or guarantees, as well as financial instruments such as cash, high-quality investments, securities etc. Appropriate haircuts are applied to the value of collateral, depending on their quality and liquidity.

In addition the Group may apply financial and non-financial covenants and other appropriate restrictions / additional undertakings on individual basis depending on the transaction.

Impairment assessment

The ECL allowance is based on the credit losses expected to arise over the life of the asset (the lifetime expected credit loss or LTECL), unless there has been no significant increase in credit risk since origination, in which case, the allowance is based on the 12 months' expected credit loss (12mECL). The 12mECL is the portion of LTECL that represent the ECLs that result from default events on a financial instrument that are possible within the 12 months after the reporting date. Both LTECL and 12mECL are calculated on either an individual basis or a collective basis, depending on the nature of the underlying portfolio of financial instruments.

The Group has established a policy to perform an assessment, at the end of each reporting period, of whether a financial instrument's credit risk has increased significantly since initial recognition, by considering the change in the risk of default occurring over the remaining life of the financial instrument. Based on the above process, the Group groups its loans into Stage 1, Stage 2, Stage 3 and POCI, as described below:

- Stage 1: When loans are first recognised, the Group recognises an allowance based on 12mECL. Stage 1 loans also include facilities where the credit risk has improved and the loan has been reclassified from Stage 2.
- Stage 2: When a loan has shown a significant increase in credit risk since origination, the Group records an allowance for the LTECL. Stage 2 loans also include facilities, where the credit risk has improved and the loan has been reclassified from Stage 3.
- Stage 3: Loans considered credit-impaired. The bank records an allowance for the LTECL.
- POCI: Purchased or originated credit impaired (POCI) assets are financial assets that are credit impaired on initial recognition. POCI assets are recorded at fair value at original recognition and interest income is subsequently recognised based on a credit-adjusted EIR. ECL are only recognised or released to the extent that there is a subsequent change in the expected credit losses.

The mechanics of the ECL calculations are outlined below and the key elements are as follows:

- PD The *Probability of Default* is an estimate of the likelihood of default over a given time horizon. A default may only happen at a certain time over the assessed period, if the facility has not been previously derecognised and is still in the portfolio.
- EAD The *Exposure at Default* is an estimate of the exposure at a future default date, taking into account expected changes in the exposure after the reporting date, including repayments of principal and interest, whether scheduled by contract or otherwise, expected drawdowns on committed facilities, and accrued interest from missed payments.
- LGD The Loss Given Default is an estimate of the loss arising in the case where a default occurs at a given time. It is based on the difference between the contractual cash flows due and those that the lender would expect to receive, including from the realisation of any collateral. It is usually expressed as a percentage of the EAD.

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2019

When estimating the ECLs, the Group distinguishes homogeneous groups based on businessdirections. Each of the scenarios is associated with different PDs, EADs and LGDs. In its ECL models, the Group relies on a broad range of forward looking information as economic inputs. Impairment losses and releases are accounted for and disclosed separately from modification losses or gains that are accounted for as an adjustment of the financial asset's gross carrying value.

The Group considers an exposure to have significantly increased in credit risk in case of any violation of financial covenants and conditions of the credit agreement, since initial recognition. The Group also applies a secondary qualitative method for triggering a significant increase in credit risk for an asset and forms a customer/facility watch list. Regardless of the change in other conditions, if contractual payments are more than 30 days past due, the credit risk is deemed to have increased significantly since initial recognition.

The Group considers a financial instrument defaulted and therefore Stage 3 (credit-impaired) for ECL calculations in all cases when the borrower becomes 90 days past due on its contractual payments or financial asset restructuration.

The Group calculates ECLs on an individual basis for the following assets: all stage 3 assets, the corporate lending portfolio, the treasury and interbank relationships (due from banks, REPO, debt investment securities at amortised cost / FVOCI), POCI resulted from restructuring.

The Group calculates ECL for Stage 3 based on a measure the expected cash shortfalls, discounted at an approximation to the EIR. A cash shortfall is the difference between the cash flows that are due to an entity in accordance with the contract and the cash flows that the entity expects to receive. The Group calculates ECL on a collective basis for all other classes of assets which it groups into smaller homogeneous portfolios, based on a combination of internal and external characteristics of the loans and applies to them homogeneous provisioning rates.

For financial assets for which the Group has no reasonable expectations of recovering either the entire outstanding amount, or a proportion thereof, the gross carrying amount of the financial asset is reduced. This is considered a (partial) derecognition of the financial asset.

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2019

The table below shows the credit quality by class of asset for loan-related lines in the consolidated statement of financial position for 12 months ended 31 December 2019 is, as follows:

	Cash and cash equivalents and due from banks mRUB	Loans to corporate business mRUB	Loans to retail business mRUB	Investments at amortised cost mRUB	Investments at FVOCI mRUB	Total mRUB
Stage 1 Gross carrying value as at 1 January 2019 Net change of value of assets Assets purchased Assets sold Transfers to Stage 1 Transfers to Stage 2 Transfers to Stage 3	72,497 57,322 – – – –	290,147 (10,522) – 1,819 (1,229) (114)	418,219 70,526 5,853 (7,430) 6,180 (6,800) (7,401)	94,152 (6,601) (4,796) – –	46,180 16,920 – – – – –	921,195 127,645 5,853 (12,226) 7,999 (8,029) (7,515)
At 31 December 2019	129,819	280,101	479,147	82,755	63,100	1,034,922
Stage 2 Gross carrying value as at 1 January 2019 Net change of value of assets Transfers to Stage 1 Transfers to Stage 2 Transfers to Stage 3 At 31 December 2019	- - - - -	5,249 1,822 (1,819) 1,229 (801) 5,680	9,363 (837) (5,613) 7,712 (4,418) 6,207	- - - - -	- - - - -	14,612 985 (7,432) 8,941 (5,219) 11,887
Stage 3 Gross carrying value as at 1 January 2019 Net change of value of assets Assets sold Transfers to Stage 1 Transfers to Stage 2 Transfers to Stage 3 Amounts written off At 31 December 2019		12,118 (1,021) - - 915 (5,566) 6,446	32,694 (3,737) (7,064) (567) (912) 11,819 (1,308) 30,925			44,812 (4,758) (7,064) (567) (912) 12,734 (6,874) 37,371
		0,440	30,923			
POCI Gross carrying value as at 1 January 2019 Net change of value of assets	-		245 31			245 31
At 31 December 2019			276			276
Total at 1 January 2019	72,497	307,514	460,521	94,152	46,180	980,864
Total at 31 December 2019	129,819	292,227	516,555	82,755	63,100	1,084,456

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2019

The table below shows the credit quality by class of asset for loan-related lines in the consolidated statement of financial position for 12 months ended 31 December 2018 is, as follows:

	Cash and cash equivalents and due from banks mRUB	Loans to corporate business mRUB	Loans to retail business mRUB	Investments at amortised cost mRUB	Investments at FVOCI mRUB	Total mRUB
Stage 1 Gross carrying value as at 1 January 2018 Net change of value of assets Assets sold Transfers to Stage 1 Transfers to Stage 2 Transfers to Stage 3 At 31 December 2018	79,128 (6,631) – – – – 72,497	273,121 17,580 414 (663) (305) 290,147	356,603 73,396 (6,111) 3,551 (5,343) (3,877) 418,219	74,906 23,913 (4,667) 94,152	14,969 31,211 - - - - 46,180	798,727 139,469 (10,778) 3,965 (6,006) (4,182) 921,195
At 51 December 2016	12,451	230,147	410,213		40,100	
Stage 2 Gross carrying value as at 1 January 2018 Net change of value of assets Transfers to Stage 1 Transfers to Stage 2 Transfers to Stage 3	1,301 (1,301) _ _ _	6,223 274 (411) 791 (1,628)	10,322 (1,871) (3,003) 7,537 (3,622)	- - -		17,846 (2,898) (3,414) 8,328 (5,250)
At 31 December 2018		5,249	9,363			14,612
Stage 3 Gross carrying value as at 1 January 2018 Net change of value of assets Assets sold Transfers to Stage 1 Transfers to Stage 2 Transfers to Stage 3 Amounts written off		13,723 (158) (3,242) (2) (128) 1,932 (7)	41,154 (3,283) (5,795) (548) (2,194) 7,499 (4,139)			54,877 (3,441) (9,037) (550) (2,322) 9,431 (4,146)
At 31 December 2018		12,118	32,694			44,812
POCI Gross carrying value as at 1 January 2018 Net change of value of assets At 31 December 2018			245245	- - -		24525524552455245524552455245524552455245524555_2455_2455524555_2455555555
Total at 1 January 2018	80,429	293,067	408,079	74,906	14,969	871,450
Total at 31 December 2018	72,497	307,514	460,521	94,152	46,180	980,864

Internal and external ratings

The Group's rating system makes a key distinction between retail customers and corporate, bank and sovereign clients: for retail customer portfolios, internal models are used to measure credit risks. The Group uses calculated borrower's probability of default (PD) within one year and the percentage loss if the counterparty defaults (Loss Given Default, LGD) for credit risk assessment.

In both cases a set of procedures defines the rules and roles relating to ratings (scope, frequency of rating review, rating approval procedure, etc.), split between Rosbank and SG respectively. Among other things, these procedures facilitate human judgement, which provides a critical view of the results and is an essential complement to the models for these portfolios. The Group's internal models thus enable a quantitative assessment of credit risks based on the probability of default of the counterparty and the loss given default. The final Obligor rating is included in the credit applications and incorporated in credit limit delegation policy. Thus, Obligor ratings are one of the criteria for determining the approval limits granted to operational staff and the risk function.

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2019

The Group's risks estimates are not excessively sensitive to changes in the economic environment, while being able to detect any deterioration of risks. The PD modelling for large corporates has also been calibrated against long-term default statistics obtained from an external rating agency.

The criteria for determining internal rating category are as follows:

SG OG category	Criteria
1-2 3	High level of creditworthiness. Financial position is assessed as good and stable in the long term. High level of creditworthiness. Financial position is assessed as good and stable in the long term. Some financial indicators are below 2 nd category.
4	Relatively high level of creditworthiness. Financial position is assessed as satisfactory and stable in the long term.
5	Average level of creditworthiness. Financial position is assessed as satisfactory and stable in the short term.
6	Creditworthiness below average. Key financial indicators are assessed as satisfactory and stable in the short term.
7	Creditworthiness below average. Key financial indicators are assessed as satisfactory, but their stability is doubtful.
8 9 10	Significant deterioration in the counterparty's financial situation with or without unpaid amount. At least one default on payment has been recorded and a recovery procedure has been initiated. The counterparty is the subject of a legal procedure.

Financial assets are graded according to the current credit rating they have been issued by an internationally regarded agency. The highest possible rating is AAA. Investment grade financial assets have ratings from AAA to BBB. Financial assets which have ratings lower than BBB are classed as speculative grade.

The following table details the credit ratings of financial assets (except loans to customers) that are neither past due nor impaired held by the Group:

	AAA	AA	A	BBB	<bbb< th=""><th>Not rated</th><th>31 December 2019 Total mRUB</th></bbb<>	Not rated	31 December 2019 Total mRUB
Financial assets at fair value through profit or							
loss Due from banks Investments at fair value through comprehensive	-	- -	12,611 -	5,350 1,542	16,249 12,092	2,071 -	36,281 13,634
income Investments at	-	-	-	63,100	-	-	63,100
amortized cost	-	-	-	82,740	-	-	82,740
	AAA	AA	A	BBB	<bbb< th=""><th>Not rated</th><th>31 December 2018 Total mRUB</th></bbb<>	Not rated	31 December 2018 Total mRUB
Financial assets at fair value through					10.015	107	10.001
profit or loss Due from banks Investments at fair value through comprehensive	-	-	26,046 -	6 -	16,315 3,271	467 6,120	42,834 9,391
income Investments at	-	-	-	-	46,180	-	46,180
amortized cost	-	-	-	-	94,118	-	94,118

As of 31 December 2019 and 2018 the Balances with the Central Bank of the Russian Federation amounted to RUB 22,327 million and RUB 99,221 million, respectively. As of 31 December 2019 and 2018 the credit rating of the Russian Federation according to the international rating agencies corresponded to investment level BB+ and BB+, respectively.

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2019

As of 31 December 2019 and 2018 the credit quality of loans to corporate customers that are neither past due nor impaired is presented below:

Internal rating category	31 December 2019 mRUB	31 December 2018 mRUB
1-2	5,547	720
3	7,575	4,164
4	63,401	65,435
5	133,172	146,869
6	71,837	73,025
7-10	4,250	5,183
Total	285,782	295,396

In respect to loans to individuals, the management of the Group bases its judgement for decision-making purposes on information on overdue periods for those loans.

The Grouping industry is generally exposed to credit risk through its financial assets. Credit risk exposure of the Group is concentrated within the Russian Federation. The exposure is monitored on a regular basis to ensure that the credit limits and credit worthiness guidelines established by the Group's risk management policy are not breached.

Collateral management

Collateral can consist of physical assets in the form of property, commodities or precious metals, as well as financial instruments such as cash, high-quality investments and securities and also insurance policies. Appropriate haircuts are applied to the value of collateral, reflecting its quality and liquidity.

The Group proactively manages its risks by diversifying guarantees: physical collateral, personal guarantees and others. In addition, the Group has strengthened its policies relating to the acceptance and management of guarantees and collateral as well as their valuation (data collection on guarantees and collateral, deployment of operational procedures).

During the credit approval process, an assessment of the value of guarantees and collateral, their legal enforceability and the guarantor's ability to meet its obligations is undertaken.

The Credit Risk Department is responsible for validating the operating procedures established by the business divisions for the regular valuation of guarantees and collateral, either automatically or based on an expert opinion, both during the approval phase for a new loan or upon the annual renewal of the credit application.

Renegotiated loans and advances

Loans and advances are generally renegotiated either as part of an ongoing customer relationship or in response to an adverse change in the circumstances of the borrower. In the latter case, renegotiation can result in an extension of the due date of payment or repayment plans under which the Group offers a concessionary rate of interest to genuinely distressed borrowers. This will result in the asset continuing to be overdue and will be individually impaired where the renegotiated payments of interest and principal will not recover the original carrying amount of the asset. In other cases, renegotiation will lead to a new agreement, which is treated as a new loan.

The Grouping industry is generally exposed to credit risk through its loans to customers and inter bank deposits. With regard to the loans to customers this risk exposure is concentrated within the Russian Federation. The exposure is monitored on a regular basis to ensure that the credit limits and credit worthiness guidelines established by the Group's risk management policy are not breached.

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2019

Operational risk

Operational risk is defined as the risk of loss arising from insecurities and deficiencies in Group's internal management procedures, negligence of the employees, failures of informational and other systems or impact of external events on the activities of the Group. Legal risk represents a part of operational risk.

The Group uses a regulatory approach to operational risk assessment, as it is established by the Central Bank of Russia Regulation No. 652-P *On the Procedure for Calculating Operational Risks*, dated 3 September 2018.

The Group uses the following instruments for identification and assessment of operational risks: KRI, collection of data on internal and external losses, implementation of scenario analysis, an annual risk and control procedures self-assessment (RCSA), assessment of risks related to essential outsourced services. The Group develops business continuity plans and (or) restoration of activities and action plans in crisis situations. Despite all the measures taken, the operational risk remains a significant one due to its characteristic features to affect the realization of other risks.

A wide set of measures is used for operational risk minimization aimed at reducing the probability of events or circumstances leading to losses from operational risk events, and reducing (limiting) the potential amount of such losses, including: effective segregation of duties, access, authorization and reconciliation procedures, staff education and assessment processes.

Bank as a Parent company approves approaches to operational risk management of subsidiaries and performs regular control of the operational risk value at Group level.

Market risk

Banking group is exposed to market risk due to impact of market indicators changes on the fair-falue of instruments in portfolio. Interest and FX risks are the most noticeable among others.

For management purposes leading Bank of the Banking Group recognizes next types of market risk in trading book:

- Interest rate risk risk of getting financial losses from change of market instruments fair-value in trading portfolio due to changes of market interest rates;
- FX risk risk of getting financial losses from change of market instruments fair-value in trading portfolio due to changes of market FX rates;
- Commodity risk risk of getting financial losses from change of market instruments fair-value in trading portfolio due to changes of market commodity prices (including precious metals);
- Fund risk risk of getting financial losses from change of market instruments fair-value in trading portfolio due to changes of market shares prices and derivatives on the shares and indices.

Group has conservative policy in the management of market risk. Risk management units are independent from business-lines which take risk.

Market risk management system includes analysis of risk exposure, calculation of risk metrics, limits on risk metrics and their control and preparation of reporting to Management of the Group on daily basis. All financial instruments at the beginning before trade are implemented via New Product approval procedure thet includes risk exposure assessment, completeness of active limits system and capacity of used IT-systems to process financial instrument. Limit system covers all risk market risk types that Group is exposed to. Business-lines take market risk in the frame of approved limits.

For management of Interest Rate risk sensitivity and stress-test risk metrics to general risk and basis risks are used with the most accurate methodology of calculation via full repricing.

For management of FX and fund risks position limits and stress-test limits are used.

Limits utilization is calculated for all financial instruments exposed to market risk.

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2019

To test the accuracy of calculation methods Group performs historical tests of models and methodologies on the market data samples and financial results from market operations. IFRS principles are used for fair-falue definition of financial instruments.

Approved limit on stress-test for market risk less than 3% of Bank's capital.

Structural interest rate risk

Structural interest rate risk – it is the risk of potential losses, income or asset value decrease as a result of changes in market interest rates.

Banking Group implements conservative interest rate risk management policy, aimed to reduce negative impact of market conditions on financial performance of the Group, including minimization of the Group's interest result reduction possibility due to a sharp change in interest rates and also on the compliance with regulatory requirements.

The main indicator of the evaluation and structural interest rate risk management system is the sensitivity of economic value of capital to interest rate changes. The economic value of capital when calculating the value of the interest rate risk is determined by the present value of future cash flows of the Bank. As the sensitivity measure of the economic value of capital to changes in interest rates the change in NPV of cash flows of each of the Group's member is used. It is calculated on a given time horizon and in a given currency in case of the interest change scenario realization. NPV is calculated by discounting cash flows at the risk-free curve. As the discount factors specific curves are used, constructed on the basis of the interest rate swap and money market data. In case of the basic scenario realization an instantaneous parallel shift of the yield curve by + 0.1% is used. The data on the contractual terms, terms of rates revision are used in the interest rate risk indicator construction process as well as statistical behavioral models in case of their applicability.

Group accepts an interest rate risk within the limits according to risk-appetite. The limit of possible risk level is set as maximum value of future cash flows sensitivity to the interest rate change.

The interest rate limits are set for each of the banking group participants and as a sum for the whole Group; for each of the significant currency and in total for all currencies; by periods of maturity.

Additional to the interest rate limits, possible thresholds (within the current limits) are set. Achieving thresholds means the need for implementing balance sheet structure adjusting and risk reduction measures.

Structural interest rate risk control and management are carried out on a monthly basis.

Structural risk exposure should not exceed the determined value of 3% of the capital.

During 2019 the Group's interest rate risk was within the established limits and thresholds.

Sensitivity to interest rate variations of the Group is presented below:

	Year ended 31 December 2019 mRUB	Year ended 31 December 2018 mRUB
Short term Medium term Long term	32 (162) 180	(13) (106) 169
Total sensitivity to interest rate risk	50	50

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2019

Sensitivity calculation of net interest margin to interest rate variations of the Group for the one year horizon is presented below:

Year ended 31 December 2019 mRUB	Carring amount	RUB +117 bp	Rea USD -101 bp	sonably possik EUR -9 bp	ble changes Total
Due from banks	152,143	776	(39)	(1)	(1,683)
Loans to customers	771,447	2,688 615	(9)	_	2,137 481
Debt securities	152,754	015	(2)		401
Total interest bearing assets	1,076,344	4,079	(50)	(1)	935
Due to banks and international					
financial institutions	49,344	(838)	22	1	609
Customer accounts	813,162	(3,446)	19	-	(2,289)
Debt securities issued	108,067	(205)			(205)
Total interest bearing liabilities	970,573	(4,489)	41	1	(1,885)

A positive number indicates an increase in profit and other equity in case of possible changes in interest rates. For change of interest rates in opposite direction by the same number, there would be a comparable impact on the profit and other equity, and the balances would be negative.

Year ended	Carring			Interest rates	fluctuation
31 December 2018 mRUB	amount	Down -2%	Down -1%	Up 1%	Up 2%
Due from banks*	179,439	(6,351)	(3,175)	3,175	6,351
Loans to customers	723,972	(5,311)	(2,660)	2,660	5,320
Debt securities	140,751	(791)	(395)	395	791
Total interest bearing assets	1,044,163	(12,453)	(6,230)	6,230	12,462
Due to banks and international					
financial institutions	72,445	(4,135)	(2,068)	2,068	4,135
Customer accounts	740,531	(7,020)	(3,578)	3,752	7,549
Debt securities issued and					
subordinated debt	130,985	(452)	(226)	226	452
Total interest bearing liabilities	943,961	(11,607)	(5,872)	6,046	12,136

* Includes term deposits in banks, loans under reverse repurchase agreements, balances with the Central Bank of the Russian Federation and Mandatory cash balances with the Central Bank of the Russian Federation.

Structural currency risk

Structural currency risk arises due to adverse changing in exchange rates on the positions opened by the Group in foreign currencies of structural book.

Certain Group's subsidiaries accept structural currency risk in their activities.

The Group assesses structural currency risk of the Group by calculating open currency position in different currencies.

In accordance with structural currency risk management strategy the Group aims to close open currency positions based on IFRS. Due to differences between RAS and IFRS the Group could have open currency positions based on RAS. For this purpose the Group establishes the limits for open currency position for structural currency risk of the Group in each currency.

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2019

The Group's exposure to foreign currency exchange rate risk is presented in the table below:

	mRUB	USD 1 USD = 61.9057	EUR 1 EUR = 69.3406	Precious metals	Other currency	31 December 2019 Total
Assets		RUB	RUB			
Cash and cash equivalents Mandatory cash balances with the	50,766	59,182	77,002	483	3,537	190,970
Central Bank of ther Russian Federation Financial assets at fair value through profit or	9,042	-	-	-	-	9,042
loss	19,627	2,980	815	-	13,050	36,472
Due from banks	8,199	2,328	3,107	-	-	13,634
Loans to customers Investments at fair value through other comprehensive	678,893	55,293	37,235	-	26	771,447
income	63,100	-	-	-	-	63,100
Investments at amortized cost	52 000	20,650	_	_	_	82,740
Changes in fair value of	53,090	29,650				02,740
hedged items	131	-	-	-	-	131
Other financial assets	1,900	297				2,197
Total financial assets	884,748	149,730	118,159	483	16,613	1,169,733
Property and equipment and right-of-use						
assets	24,636	-	-	-	-	24,636
Intangible assets	5,813	-	-	-	-	5,813
Current income tax assets	85	_	_	_	_	85
Deferred income tax						
asset	2,248	-	-	-	-	2,248
Other non-financial assets	15,934	81	235	_	2	16,252
Total non-financial	13,934	01	200		Z	10,232
assets	48,716	81	235		2	49,034
Total assets	933,464	149,811	118,394	483	16,615	1,218,767
Liabilities Financial liabilities at fair value through profit or loss	18,791	2,222	(42)		14,001	34,971
Due to CBR	18,791	2,222	(43)	_	14,001	18
Due to banks and international financial institutions	21,382	12,962	14,860	_	140	49,344
Customer accounts	575,502	188,343	44,615	483	4,219	813,162
Debt securities issued	108,067	_	_	_	-	108,067
Other provisions	425	37	13	-	2	477
Other financial liabilities Subordinated debt	14,856 7	85 17,980	755		2	15,698 17,987
Total financial liabilities	739,048	221,629	60,200	483	18,364	1,039,724
—		,			· · · · ·	
Current income tax liabilities Deferred income tax	557	-	-	-	-	557
liabilities	1,540	-	-	-	-	1,540
Other non-financial liabilities	4,502	187	248	_	10	4,947
Total non-financial	4,302	107	240		10	4,947
liabilities	6,599	187	248		10	7,044
Total liabilities Open balance sheet	745,647	221,816	60,448	483	18,374	1,046,768
position	187,817	(72,005)	57,946		(1,759)	

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2019

The fair value of derivative financial instruments and spot contracts are included in the currency analysis presented above and the following table presents a further analysis of currency risk by types of derivative financial instruments and spot contracts as of 31 December 2019:

	mRUB	USD 1 USD = 61.9057 RUB	EUR 1 EUR = 69.3406 RUB	Precious metals	Other currency	31 December 2019 Total
Receivables on spot and derivative contracts	203,201	320,071	90,153	_	129,634	743,059
Payables on spot and						
derivative contracts Net position on spot and derivative	(241,267)	(225,266)	(147,698)		(128,827)	(743,058)
contracts	(38,066)	94,805	(57,545)		807	
Total open position	149,751	22,800	401		(952)	
Assets	mRUB	USD 1 USD = 69.4706 RUB	EUR 1 EUR = 79.4605 RUB	Precious metals	Other currency	31 December 2018 Total
Cash and cash equivalents Mandatory cash balances with the	119,094	63,831	6,948	494	912	191,279
Central Bank of ther Russian Federation Financial assets at fair value through profit or	7,722	-	-	-	-	7,722
loss Due from banks	26,531 6,057	-	61 3,334	-	16,433	43,025 9,391
Loans to customers Investments at fair value through other	591,591	74,237	58,144	_	_	723,972
comprehensive income Investments at	46,180	-	-	-	-	46,180
amortized cost Other financial assets	53,116 2,481	41,002 35			-	94,118 2,516
Total financial assets	852,772	179,105	68,487	494	17,345	1,118,203
Property and equipment Intangible assets Current income tax	18,922 3,686	-	-	-	- -	18,922 3,686
assets	295	-	-	-	-	295
Deferred income tax asset Other non-financial	1,272	-	-	-	-	1,272
assets Total non-financial	10,006	80	25		33	10,144
assets	34,181	80	25		33	34,319
Total assets	886,953	179,185	68,512	494	17,378	1,152,522
Liabilities Financial liabilities at fair value through profit or						
loss Due to CBR Due to banks and international financial	25,102 25	340 _	121	-	16,396 –	41,959 25
institutions Customer accounts	52,925 527,303	10,955 143,360	8,538 55,584	- 632	27 13,652	72,445 740,531
Debt securities issued Other provisions	99,908 428	- 57	- 198	-	-	99,908 683
Other financial liabilities Subordinated debt	7,605	66 31,077	643	-	-	8,314 31,077
Total financial liabilities	713,296	185,855	65,084	632	30,075	994,942
Current income tax liabilities Deferred income tax	333	_	-	-	-	333
liabilities	1,081	-	-	-	-	1,081
Other non-financial liabilities	3,023	141	17		180	3,361
Total non-financial liabilities	4,437	141	17		180	4,775
Total liabilities Open balance sheet	717,733	185,996	65,101	632	30,255	999,717
position _	169,220	(6,811)	3,411	(138)	(12,877)	

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2019

The fair value of derivative financial instruments and spot contracts are included in the currency analysis presented above and the following table presents a further analysis of currency risk by types of derivative financial instruments and spot contracts as of 31 December 2018:

	mRUB	USD 1 USD = 69.4706 RUB	EUR 1 EUR = 79.4605 RUB	Precious metals	Other currency	31 December 2018 Total
Receivables on spot and derivative						
contracts Payables on spot and	236,060	426,544	168,892	138	150,597	982,231
derivative contracts	(261,510)	(410,416)	(172,503)		(137,618)	(982,047)
Net position on spot and derivative contracts	(25,450)	16,128	(3,611)	138	12,979	
Total open position	143,770	9,317	(200)		102	

Currency risk sensitivity

The following table details the Group's sensitivity to a 21% increase and decrease in the RUB against the USD and to a 17% increase in the RUB against the EUR (2018: 30%). The sensitivity analysis includes only outstanding foreign currency denominated monetary items and their translation at the period end is adjusted for a 30% change in foreign currency rates. The sensitivity analysis includes external loans as well as loans to foreign operations with the Group where the denomination of the loan is in a currency other than the functional currency of the lender or the borrower. A positive number below indicates an increase in profit and other equity where the RUB weakens 21% against the USD and 17% against the EUR. A negative number below indicates an decrease in profit and other equity where the RUB weakens 21% strengthening of the RUB against the USD and for a 17% strengthening of the RUB against the EUR, there would be a comparable impact on the profit and other equity, and the balances below would be negative.

			EUR impact	
	2019	2018	2019	2018
Profit before tax	4,788	2,795	68	(60)
Other equity	3,830	2,236	54	(48)

Limitations of sensitivity analysis

The above tables demonstrate the effect of a change in a key assumption while other assumptions remain unchanged. In reality, there is a correlation between the assumptions and other factors. It should also be noted that these sensitivities are non-linear, and larger or smaller impacts should not be interpolated or extrapolated from these results.

The sensitivity analyses do not take into consideration that the Group's assets and liabilities are actively managed. Additionally, the financial position of the Group may vary at the time that any actual market movement occurs. For example, the Group's financial risk management strategy aims to manage the exposure to market fluctuations. As investment markets move past various trigger levels, management actions could include selling investments, changing investment portfolio allocation and taking other protective action. Consequently, the actual impact of a change in the assumptions may not have any impact on the liabilities, whereas assets are held at market value in the statement of financial position. In these circumstances, the different measurement bases for liabilities and assets may lead to volatility in shareholder equity.

Other limitations in the above sensitivity analyses include the use of hypothetical market movements to demonstrate potential risk that only represent the Group's view of possible near-term market changes that cannot be predicted with any certainty; and the assumption that all interest rates move in an identical fashion.

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2019

Liquidity risk

Liquidity risk is the risk of non-fulfillment or untimely settlements with customers and counterparties due to the Group's inability to attract resources of the required volume and period. This inability can be expressed in the form of direct constraint of available sources of liquidity, or in a high cost of refinancing liquidity in sufficient amounts, which may have a negative impact on the Group's financial strategy.

The Group has a conservative policy aimed at maintaining sufficient liquidity to meet its obligations in a timely and complete manner.

The main elements of the liquidity risk assessment and management system are the following risk parameters: the value of the forecast amount of mandatory liquidity ratios established by the Central Bank of the Russian Federation, the size of liquidity gaps and cumulative liquidity gaps (these figures represent an analog of the CBR's recommended ratios representing liquidity deficit / excess); the value of a short-term liquidity stress test.

To manage the risk of instant liquidity and manage the cashflow position, the Group uses a set of financial indicators: internal (in particular, the current payment position for Nostro accounts); statistical (in particular, the average amount of funds received to the Group's account opened with the CBR, per day) and forecasted (in particular, the level of interest rates on the market). This aggregated information is sent to the Central Bank of the Russian Federation on a weekly basis.

The Group sets limits on cumulative liquidity gaps and as well as thresholds for cumulative liquidity gaps, which serve as a warning indicator and involves the implementation of measures to restore the required level of liquidity in accordance with the contingency liquidity plan in the event of a crisis situation and mandatory standards established by the Central Bank of Russian Federation. The approved threshold values correspond to the no-deficit level.

The Group conducts stress testing of liquidity and ensures a constant availability of funds – a buffer sufficient to fully and promptly meet the cash settlements with customers, counterparties and ensure the normal operation of the Group on the established survival horizon.

Early detection of systemic and specific crises is carried out through regular monitoring of both quantitative indicators and qualitative indicators. Regular monitoring of early warning indicators allows the Group to recognize the crisis at an early stage. Exceeding the threshold of at least one of the indicators is a sufficient reason for initiating the Contingency Funding Plan. For the purpose of early detection, three quantitative indicators are used: liquidity gap for terms up to 1 year; liquidity stress test on the established survival horizon and the forecast of liquidity standards. As an indicator, the forecast values of regulatory liquidity ratios are used at the horizon of 3 months.

In accordance with the expected increase in liquidity requirements, the contingency funding plan has three levels: warning, preventive and crisis, characterized by a amount of violations of regulations, limits and indicators. For each level, a list of measures to restore liquidity has been developed. The measures include: an increase in the base rates for deposits, issuance of bonds, an increase in the volume of REPO transactions with a liquidity buffer, the sale of securities, and the introduction of restrictions on business activity.

The Group manages its liquidity risk by analyzing the term structure of cash flows and controlling the execution of limits on individual and cumulative liquidity gaps. Analysis of the Group's liquidity gaps is aggregated across all currencies and for each currency separately. Positive values of liquidity gap indicate the excess liquidity of the Group, negative values – about the liquidity deficit of the Group.

The limits of liquidity gaps in the Group are set at values not exceeding 5% of the balance sheet volume.

At the end 2019 and 2018 both for the Group as a whole and for each Bank separately, all regulatory and internal liquidity ratios at all times were met without violations.

The stress test indicators were within the established threshold values.

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2019

The analysis of liquidity risk is presented in the following table:

	Up to 1 month	1 month to 3 months	3 months to 1 year	1 year to 5 years	Over 5 years	31 December 2019 mRUB Total
Assets						
Cash and balances with the Central Bank			10.005	10.070		
of the Russian Federation	143,714	6,570	12,395	18,972	9,319	190,970
Mandatory cash balances with the Central Bank of ther Russian Federation	2,673	1,483	2,023	2,215	648	9,042
Financial assets at fair value through	2,075	1,403	2,023	2,215	040	9,042
profit or loss	36,472	-	_	_	_	36,472
Due from banks	1,405	2.010	4.876	5.343	_	13.634
Loans to customers	66,953	114,373	210,198	315,476	64,447	771,447
Investments at fair value through other	,	,	-,	, -	- ,	,
comprehensive income	60,859	2,211	13	17	-	63,100
Investments at amortized cost	77,872	28	1,175	2,865	800	82,740
Changes in fair value of hedged items	131	-	-	-	-	131
Property and equipment and right-of-use						
assets	421	608	2,714	10,901	9,992	24,636
Intangible assets	94	118	518	2,517	2,566	5,813
Current income tax asset	85	-	-	-	-	85
Deferred income tax asset	134	155	636	1,313	10	2,248
Other assets	13,303	1,666	746	2,734	-	18,449
Total assets	404,116	129,222	235,294	362,353	87,782	1,218,767
Liabilities						
Financial liabilities at fair value through						
profit or loss	34,971	_	_	_	_	34,971
Due to the Central Bank of the Russian	54,971					54,971
Federation	_	-	18	_	-	18
Due to banks and international financial			10			10
institutions	49,344	-	_	_	_	49,344
Customer accounts	201,082	220,539	170,788	141,619	79,134	813,162
Debt securities issued	7.652	9,709	9,366	81,338	2	108.067
Other provisions	477	-	-	-	-	477
Current income tax liabilities	557	-	-	-	-	557
Deferred income tax liabilities	93	106	435	899	7	1.540
Other liabilities	14,190	1,224	1,244	3,383	604	20,645
Subordinated debt	27	· -	· –	7	17,953	17,987
Total liabilities	308,393	231,578	181,851	227,246	97,700	1,046,768
Liquidity gap	95,723	(102,356)	53,443	135,107	(9,918)	
Cumulative liquidity gap	95,723	(6,633)	46,810	181,917	171,999	
Sumulative inquidity gap	, -		-,	- ,-	,	

	Up to 1 month	1 month to 3 months	3 months to 1 year	1 year to 5 years	Over 5 years	31 December 2018 mRUB Total
Assets						Total
Cash and balances with the Central Bank						
of the Russian Federation	153,045	5,188	8,498	15,827	8,721	191,279
Mandatory cash balances with the Central						
Bank of ther Russian Federation	2,283	1,266	1,728	1,892	553	7,722
Financial assets at fair value through						
profit or loss	43,025	-	-	-	-	43,025
Due from banks	789	3,241	2,025	3,336	-	9,391
Loans to customers	54,236	90,955	202,367	314,716	61,698	723,972
Investments at fair value through other						
comprehensive income	46,180	-	-	-	-	46,180
Investments at amortized cost	94,041	-	77	-	-	94,118
Property and equipment	273	431	1,934	7,511	8,773	18,922
Intangible assets	33	70	314	1,694	1,575	3,686
Current income tax asset	295	-	-	-	-	295
Deferred income tax asset	90	55	227	900	-	1,272
Other assets	7,411	1,445	957	2,847	-	12,660
Total assets =	401,701	102,651	218,127	348,723	81,320	1,152,522

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2019

Liabilities	Up to 1 month	1 month to 3 months	3 months to 1 year	1 year to 5 years	Over 5 years	31 December 2018 mRUB Total
Financial liabilities at fair value through						
profit or loss	41,959	_	_	-	_	41,959
Due to the Central Bank of the Russian	11,000					11,000
Federation	-	-	-	25	-	25
Due to banks and international financial						
institutions	53,707	16,063	1,653	1,022	-	72,445
Customer accounts	241,953	110,410	130,681	190,201	67,286	740,531
Debt securities issued	604	5,597	28,282	45,452	19,973	99,908
Other provisions	683	-	-	-	-	683
Current income tax liabilities	333	-	-	-	-	333
Deferred income tax liabilities	76	47	193	765	-	1,081
Other liabilities	8,682	1,798	1,144	50	1	11,675
Subordinated debt	510			30,567		31,077
Total liabilities	348,507	133,915	161,953	268,082	87,260	999,717
Liquidity gap	53,194	(31,264)	56,174	80,641	(5,940)	
Cumulative liquidity gap	53,194	21,930	78,104	158,745	152,805	

Cash and cash equivalents are allocated according to a straight-line amortization model: with 9 years maturity for positions in rubles and 3 years maturity for positions in foreign currencies.

The mandatory reserves in the Central Bank of the Russian Federation are allocated according to the forecast amortization schedule for current accounts, deposits, and securities.

Investments at fair value through other comprehensive income and investments at amortized cost – model for both portfolios is based on the Group's general liquidity buffer model. It is determined whether the model will be applied and what amortization profile will be used based on the combination of securities characteristics such as the volume of issue, type of Issuer, rating.

Customer accounts – the forecast amortization profile for current accounts is based on dividing the portfolio balance into stable and volatile parts. In 2018, this division was recorded as a percentage of the portfolio balance. In 2019, the stable part is recorded in absolute values. The stable part allocation is modeled according to the GBM (Geometric Brownian Motion) model. In 2019 the volatile part is amortized evenly over three months, previously – within one month.

Debt securities issued – the liquidity allocation is performed on contract by contract basis, considering offer.

The model applied for both deferred tax liabilities and deferred tax assets is allocation based on the corresponding balance sheet items that generate these deferred tax assets and liabilities.

Deferred tax assets on tax losses carried forward is allocated in accordance with the budget of the realizability of the tax asset.

The observed liquidity gap in the period 1-3 months is within the established limits and the Group has the tools allowing to address it within the liquidity management framework.

Asset and liability maturity periods and the ability to replace interest bearing liabilities at an acceptance cost when they mature are crucial in determining the Group's liquidity and its fluctuation of interest and exchange rates.

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2019

The table below presents the cash flow payable by the Group under financial liabilities by remaining contractual maturities at the reporting date. The amounts disclosed in the table are the contractual undiscounted cash flows of all financial liabilities (i.e. nominal values), whereas the Group manages the inherent liquidity risk based on discounted expected cash inflows.

	Up to 1 month	1 month to 3 months	3 months to 1 year	1 year to 5 years	Over 5 years	31 December 2019 mRUB Total
Liabilities						Total
Gross settled derivative financial liabilities						
at fair value through profit or loss - inflow	(117,841)	(19,967)	(34,883)	(38,877)	(4,149)	(215,717)
- outflow	124,350	20,846	37,019	43,214	5,452	230,881
Net settled financial liabilities at fair value	,		,		-,	
through profit or loss (liabilities)	35	(117)	(675)	2,769	16,255	18,267
Due to the Central Bank of the Russian						
Federation	-	-	18	-	-	18
Due to banks and international financial institutions	49,416	_	_	_	_	49.416
Customer accounts	481,659	110,343	178,913	62,262	3,307	836,484
Debt securities issued	7,066	10,494	14,647	96,162	2	128,371
Other provisions	477	· -	· -	· -	-	477
Other financial liabilities	9,682	873	1,140	3,383	620	15,698
Subordinated debt	89	123	553	2,947	21,718	25,430
Contingent liabilities and credit commitments	23,980	28.107	121,145	73,210	10,920	257,362
Total financial liabilities and	23,900	20,107	121,145	13,210	10,920	237,302
commitments	578,913	150,702	317,877	245,070	54,125	1,346,687
	Up to	1 month to	3 months to	1 year to	Over	31 December
	Up to 1 month	1 month to 3 months	3 months to 1 year	1 year to 5 years	Over 5 years	2018
						2018 mRUB
Liabilities						2018
Liabilities Gross settled derivative financial liabilities						2018 mRUB
Gross settled derivative financial liabilities at fair value through profit or loss						2018 mRUB
Gross settled derivative financial liabilities at fair value through profit or loss - inflow	1 month (153,854)	3 months (57,362)	1 year (43,320)	5 years (11,362)	5 years (37,562)	2018 mRUB Total (303,460)
Gross settled derivative financial liabilities at fair value through profit or loss - inflow - outflow	1 month	3 months	1 year	5 years	5 years	2018 mRUB Total
Gross settled derivative financial liabilities at fair value through profit or loss - inflow - outflow Net settled financial liabilities at fair value	1 month (153,854) 158,835	3 months (57,362) 59,132	1 year (43,320) 46,113	5 years (11,362) 10,862	5 years (37,562) 39,191	2018 mRUB Total (303,460) 314,133
Gross settled derivative financial liabilities at fair value through profit or loss - inflow - outflow Net settled financial liabilities at fair value through profit or loss (liabilities)	1 month (153,854)	3 months (57,362)	1 year (43,320)	5 years (11,362)	5 years (37,562)	2018 mRUB Total (303,460)
Gross settled derivative financial liabilities at fair value through profit or loss - inflow - outflow Net settled financial liabilities at fair value	1 month (153,854) 158,835	3 months (57,362) 59,132	1 year (43,320) 46,113	5 years (11,362) 10,862	5 years (37,562) 39,191	2018 mRUB Total (303,460) 314,133
Gross settled derivative financial liabilities at fair value through profit or loss - inflow - outflow Net settled financial liabilities at fair value through profit or loss (liabilities) Due to the Central Bank of the Russian	1 month (153,854) 158,835	3 months (57,362) 59,132	1 year (43,320) 46,113	5 years (11,362) 10,862 2,591	5 years (37,562) 39,191	2018 mRUB Total (303,460) 314,133 34,198
Gross settled derivative financial liabilities at fair value through profit or loss - inflow - outflow Net settled financial liabilities at fair value through profit or loss (liabilities) Due to the Central Bank of the Russian Federation Due to banks and international financial institutions	1 month (153,854) 158,835 52 - 53,863	3 months (57,362) 59,132 388 - 16,324	1 year (43,320) 46,113 1,396 - 1,607	5 years (11,362) 10,862 2,591 25 997	5 years (37,562) 39,191 29,771 –	2018 mRUB Total (303,460) 314,133 34,198 25 72,791
Gross settled derivative financial liabilities at fair value through profit or loss - inflow - outflow Net settled financial liabilities at fair value through profit or loss (liabilities) Due to the Central Bank of the Russian Federation Due to banks and international financial institutions Customer accounts	1 month (153,854) 158,835 52 - 53,863 473,116	3 months (57,362) 59,132 388 - 16,324 108,425	1 year (43,320) 46,113 1,396 - 1,607 127,814	5 years (11,362) 10,862 2,591 25 997 55,485	5 years (37,562) 39,191 29,771 - - 7,688	2018 mRUB Total (303,460) 314,133 34,198 25 72,791 772,528
Gross settled derivative financial liabilities at fair value through profit or loss - inflow - outflow Net settled financial liabilities at fair value through profit or loss (liabilities) Due to the Central Bank of the Russian Federation Due to banks and international financial institutions Customer accounts Debt securities issued	1 month (153,854) 158,835 52 - 53,863 473,116 603	3 months (57,362) 59,132 388 - 16,324	1 year (43,320) 46,113 1,396 - 1,607	5 years (11,362) 10,862 2,591 25 997	5 years (37,562) 39,191 29,771 –	2018 mRUB Total (303,460) 314,133 34,198 25 72,791 772,528 118,131
Gross settled derivative financial liabilities at fair value through profit or loss - inflow - outflow Net settled financial liabilities at fair value through profit or loss (liabilities) Due to the Central Bank of the Russian Federation Due to banks and international financial institutions Customer accounts Debt securities issued Other provisions	1 month (153,854) 158,835 52 - 53,863 473,116 603 683	3 months (57,362) 59,132 388 - 16,324 108,425 5,726 -	1 year (43,320) 46,113 1,396 - 1,607 127,814 30,268	5 years (11,362) 10,862 2,591 25 997 55,485 54,976	5 years (37,562) 39,191 29,771 - 7,688 26,558	2018 mRUB Total (303,460) 314,133 34,198 25 72,791 772,528 118,131 683
Gross settled derivative financial liabilities at fair value through profit or loss - inflow - outflow Net settled financial liabilities at fair value through profit or loss (liabilities) Due to the Central Bank of the Russian Federation Due to banks and international financial institutions Customer accounts Debt securities issued Other provisions Other financial liabilities	1 month (153,854) 158,835 52 - 53,863 473,116 603 683 6,766	3 months (57,362) 59,132 388 - 16,324 108,425 5,726 - 814	1 year (43,320) 46,113 1,396 - 1,607 127,814 30,268 - 593	5 years (11,362) 10,862 2,591 25 997 55,485 54,976 - (40)	5 years (37,562) 39,191 29,771 - - 7,688	2018 mRUB Total (303,460) 314,133 34,198 25 72,791 772,528 118,131 683 8,314
Gross settled derivative financial liabilities at fair value through profit or loss - inflow - outflow Net settled financial liabilities at fair value through profit or loss (liabilities) Due to the Central Bank of the Russian Federation Due to banks and international financial institutions Customer accounts Debt securities issued Other provisions	1 month (153,854) 158,835 52 - 53,863 473,116 603 683 6,766 111	3 months (57,362) 59,132 388 - 16,324 108,425 5,726 - 814 748	1 year (43,320) 46,113 1,396 - 1,607 127,814 30,268 - 593 1,562	5 years (11,362) 10,862 2,591 25 997 55,485 54,976 - (40) 38,562	5 years (37,562) 39,191 29,771 - 7,688 26,558 - 181 -	2018 mRUB Total (303,460) 314,133 34,198 25 72,791 772,528 118,131 683 8,314 40,983
Gross settled derivative financial liabilities at fair value through profit or loss - inflow - outflow Net settled financial liabilities at fair value through profit or loss (liabilities) Due to the Central Bank of the Russian Federation Due to banks and international financial institutions Customer accounts Debt securities issued Other provisions Other financial liabilities Subordinated debt Contingent liabilities and credit commitments	1 month (153,854) 158,835 52 - 53,863 473,116 603 683 6,766	3 months (57,362) 59,132 388 - 16,324 108,425 5,726 - 814	1 year (43,320) 46,113 1,396 - 1,607 127,814 30,268 - 593	5 years (11,362) 10,862 2,591 25 997 55,485 54,976 - (40)	5 years (37,562) 39,191 29,771 - 7,688 26,558	2018 mRUB Total (303,460) 314,133 34,198 25 72,791 772,528 118,131 683 8,314
Gross settled derivative financial liabilities at fair value through profit or loss - inflow - outflow Net settled financial liabilities at fair value through profit or loss (liabilities) Due to the Central Bank of the Russian Federation Due to banks and international financial institutions Customer accounts Debt securities issued Other provisions Other financial liabilities Subordinated debt Contingent liabilities and credit	1 month (153,854) 158,835 52 - 53,863 473,116 603 683 6,766 111	3 months (57,362) 59,132 388 - 16,324 108,425 5,726 - 814 748	1 year (43,320) 46,113 1,396 - 1,607 127,814 30,268 - 593 1,562	5 years (11,362) 10,862 2,591 25 997 55,485 54,976 - (40) 38,562	5 years (37,562) 39,191 29,771 - 7,688 26,558 - 181 -	2018 mRUB Total (303,460) 314,133 34,198 25 72,791 772,528 118,131 683 8,314 40,983

As at 31 December 2019 and 2018 contingent liabilities and credit commitments included financial guarantee contracts in the amount of RUB 119,323 million and RUB 110,822 million, respectively. These are the maximum amounts the Group could be forced to settle under the arrangement for the full guaranteed amount if that amount is claimed by the counterparty to the guarantee. Based on expectations at the end of the reporting period, the Group considers that it is more likely than not that no amount will be payable under the arrangement. However, this estimate is subject to change depending on the probability of the counterparty claiming under the guarantees which is a function of the likelihood that the financial receivables held by the counterparty which are guaranteed suffer credit losses.

Strategic risk

Strategic risk emerges in the Group as a result of errors (failures) in the processes of decision-making, defining the strategy of activities and development for the Group (strategic management), improper execution of the decisions and inability of the Group management bodies to take into account changes in external factors.

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2019

In the process of its activity the Group follows Development Strategy for a long term period (2021-2025 years) approved by the Board of Directors of the Group which shows its main long-term objectives, in accordance with the shareholders' and management's point of view; the main competitive advantages of the Group in key market segments, and also a program for achieving these objectives; qualitative and quantitative benchmarks of the Group economic development.

Tasks and goals defined in the Development Strategy are taken into account in decision-making process at all levels of corporate management and in the current activity of the Group.

To minimize strategic risk the Group monitors the implementation of Development Strategy, macroeconomic and market conditions that were taken into account in the Development Strategy, and analyzes all the current trends. Achieving strategic objectives is embedded in the KPI system and thus is taken into account in Management assessment.

Management and control of this risk is indirectly carried out in the frames of other risks management, which realization directly affects the realization of strategic risk.

Identification of concentration risk

Within significant risks identification process the assessment procedure of the materiality of the Group inherent concentrations is carried out on an annual basis in accordance with the Policy for Determination of Significant Risks of PJSC ROSBANK and the group PJSC ROSBANK with support of responsible departments of Risk Management Service (hereinafter – "RMS"). This assessment is based on the results of the identification and comprehensive analysis of the concentration factors. By default the Group does not determine concentration risk as a separate type of risk and considers it under corresponding significant risk management.

To ensure a complex analysis of Group's susceptibility to concentration risk, the process of identification of other significant concentrations covers all Group's activities and all types of assets and liabilities exposed to risks.

The scope of inherent concentration is reviewed and taken into consideration when Risk Map is developed/updated as well as in case of a new product/business line launch in order to identify all potentially material and significant concentrations and ensure that corresponding management procedures are in place.

Credit risk concentration

To identify the credit risk concentration the responsible departments of RMS within their operational activity in accordance with Methodology on counterparty credit risk assessment and definition of risk limits per one borrower (group of related borrowers), risk limits by industry types, carry out an analysis of the asset structure of the Group, as well as per individual business lines, on the following concentration factors:

- Granting large loans to an individual borrower or group of related borrowers;
- Exposure concentration in certain segments of economy, industries, portfolios or geographical regions;
- Concentration of investments in securities issued by issuers belonging to the particular sectors or geographic regions;
- The existence of other assets and commitments that are vulnerable to the same economic factors;
- Exposure concentration by one type of product etc.

The responsible departments of RMS perform subsequent analysis at portfolio level and assess materiality and significance level of identified concentrations in accordance with Policy for Determination of significant risks of PJSC ROSBANK and the group PJSC ROSBANK, and then reflect the results in Risk Map of the Group for further planning and development of corresponding management tools.

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2019

Liquidity risk concentration

Liquidity risk concentration risk is caused by the likelihood of a significant deterioration of physical or regulatory liquidity due to imbalances in the structure of assets and liabilities.

Factors that increase liquidity risk are dependence on borrowing from a limited number of funding sources.

The procedures for identification liquidity risk concentration are based on the analysis of the assets and liabilities structure of the Group as well as off-balance accounts.

Business units and responsible departments of RMS within their operational activity perform analysis of the Group's assets and liabilities for the purpose of identification of:

- The largest sources of funding (per product/instrument, maturity and currency);
- Significant volumes of cash flows from one counterparty or group of connected counterparties (per product / instrument, maturity and currency);
- Diversification level of high-liquid assets portfolio (per product/instrument, maturity and currency) etc.

The responsible departments of RMS perform subsequent analysis at portfolio level and assess materiality and significance level of identified concentrations in accordance with Policy for Determination of significant risks of PJSC ROSBANK and ROSBANK Group, and then reflect the results in Risk Map of the Group for further planning and development of corresponding management tools.

Structural currency risk concentration

To identify structural currency risk concentration business units and responsible departments of RMS within their operational activity perform analysis of assets and liabilities of the Group on the existence of significant open positions in one currency.

The responsible departments of RMS perform subsequent analysis at portfolio level and assess materiality and significance level of identified concentrations in accordance with Policy for Determination of significant risks of PJSC ROSBANK, and then reflect the results in Risk Map of the Group for further planning and development of corresponding management tools.

Other concentration

To disclose other concentrations the responsible department of RMS jointly with the Parent Bank's units involved in significant risks identification procedure identifies other important concentration factors within Bank's assets and liabilities structure including the following areas:

- Types/subtypes of risks;
- Business lines, up to the level of the individual Manager;
- Products;
- Regions, etc.

Decision to assign identified concentration to significant risk in Risk Map and initiate further development of corresponding management techniques is made depending on the materiality and significance level of the identified concentration factors as well as their link with significant risks.

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2019

Geographical concentration

The geographical concentration of assets and liabilities is set out below:

	Russia	Other CIS countries	OECD countries	Other non-OECD countries	31 December 2019 Total
Assets				countries	Total
Cash and balances with the Central					
Bank of the Russian Federation	61,356	58	129,329	227	190,970
Mandatory cash balances with the					,
Central Bank of ther Russian					
Federation	9,042	_	-	-	9,042
Financial assets at fair value through	-,				-,
profit or loss	23,709	-	12,629	134	36,472
Due from banks	13,634	-	-	-	13,634
Loans to customers	746,335	770	8,821	15,521	771,447
Investments at fair value through other	,		-,	,	,
comprehensive income	63,100	-	-	-	63,100
Investments at amortized cost	82,740	-	-	-	82,740
Changes in fair value of hedged items	131	_	-	-	131
Other financial assets	1,919	-	278	-	2,197
Total financial assets	1,001,966	828	151,057	15,882	1,169,733
Property and equipment and right-of-use					04.000
assets	24,636	-	-	-	24,636
Intangible assets	5,813	-	-	-	5,813
Current income tax assets	85	-	-	-	85
Deferred income tax asset	2,248	-		-	2,248
Other non-financial assets	16,252				16,252
Total non-financial assets	49,034	-	-	-	49,034
Total assets	1,051,000	828	151,057	15,882	1,218,767
Total assets	1,031,000	620	131,037	13,002	1,210,707
Liabilities					
Financial liabilities at fair value through	14 700		20.224	0	24.074
profit or loss	14,739	-	20,224	8	34,971
Due to the Central Bank of the Russian Federation	18				18
	10	_	_	_	10
Due to banks and international financial institutions	20 021	2,126	17 015	552	49,344
	28,821	2,120	17,845		
Customer accounts Debt securities issued	784,918 108,067	-	16,705	11,539	813,162 108,067
Other provisions	477			_	477
Other financial liabilities	15,102		596		15,698
Subordinated debt	15,102	_	17,987	_	17,987
Subordinated dept			17,307		17,307
Total financial liabilities	952,142	2,126	73,357	12,099	1,039,724
Current income tax liabilities	557	-	-	-	557
Deferred income tax liabilities	1,540	-	-	-	1,540
Other non-financial liabilities	4,947				4,947
Total non-financial liabilities	7,044				7,044
Total liabilities	959,186	2,126	73,357	12,099	1,046,768
Net position	91,814	(1,298)	77,700	3,783	

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2019

	Russia	Other CIS countries	OECD countries	Other non-OECD countries	31 December 2018 Total
Assets					
Cash and balances with the Central					
Bank of the Russian Federation Mandatory cash balances with the	133,504	22	57,747	6	191,279
Central Bank of ther Russian Federation Financial assets at fair value through	7,722	-	-	-	7,722
profit or loss	16,994	_	26,031	_	43,025
Due from banks	9,391	-	-	-	9,391
Loans to customers Investments at fair value through other	708,674	-	4,349	10,949	723,972
comprehensive income	46,180	-	-	-	46,180
Investments at amortized cost	94,118	-	-	-	94,118
Other financial assets	2,384		132		2,516
Total financial assets	1,018,967	22	88,259	10,955	1,118,203
Property and equipment	18,922	_	-	-	18,922
Intangible assets	3,686	-	-	-	3,686
Current income tax assets	295	-	-	-	295
Deferred income tax asset	1,272	-	-	-	1,272
Other non-financial assets	10,113		31		10,144
Total non-financial assets	34,288		31		34,319
Total assets	1,053,255	22	88,290	10,955	1,152,522
Liabilities					
Financial liabilities at fair value through					
profit or loss	14,835	-	27,124	-	41,959
Due to the Central Bank of					
the Russian Federation	25	-	-	-	25
Due to banks and international financial					
institutions	46,691	1,181	23,954	619	72,445
Customer accounts	727,699	1	6,612	6,219	740,531
Debt securities issued	99,908	-	-	-	99,908
Other provisions	683	-	-	-	683
Other financial liabilities	7,878	-	436	-	8,314
Subordinated debt			31,077		31,077
Total financial liabilities	897,719	1,182	89,203	6,838	994,942
Current income tax liabilities	333	_	-	-	333
Deferred income tax liabilities	1,081	-	-	-	1,081
Other non-financial liabilities	3,181		180		3,361
Total non-financial liabilities	4,595		180		4,775
Total liabilities	902,314	1,182	89,383	6,838	999,717
Net position	150,941	(1,160)	(1,093)	4,117	

Information on capital requirements

Risk aggregation and diversification

The Group applies a conservative approach and does not include diversification: for calculation purposes it is assumed that all significant risks of the Group are perfectly correlated and realization of one significant risk will cause the realization of other significant risks. To avoid double counting of the same risk realization under different risks types Group may apply some adjustments to the calculated values of certain risks types in their aggregation.

Stress-testing

Stress-testing is a key risk management technique used to evaluate the potential effects on an institution's financial condition of an exceptional but likely event due to changes in macroeconomic parameters.

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2019

Available internal capital adequacy under enterprise-wide stress is estimated at least once a year during the ICAAP cycle to assess the budget forward-looking internal capital figures as well as by request of the Management Board or Regulator. In case 80% of stress-scenarios is realized the Group recalculates stress-test.

Enterprise-wide stress-testing (EWST) consists of stress tests of certain types of significant risks of the Group. The final output of EWST is evaluation of Risk-Taking Capacity by comparison stressed required Internal capital and stressed available internal capital.

In the context of internal capital adequacy assessment, stress-testing is considered:

- As a diagnostic tool to improve the Group's Management understanding of its risk profile and capital adequacy level at Group level.
- As a forward-looking tool within the ICAAP: stress-testing is used to assess the adequacy of internal capital of the Group and to compare the outcome of the stress-testing against the Development Strategy and take the necessary measures considering these results.
- To set risk-appetite thresholds of the Group.

Target risk structure

Risk-Taking Capacity (RTC) metric is used for purpose of risk and capital management and fixed through the risk-appetite framework:

- On a yearly basis during the ICAAP cycle of the Group in parallel to the budgeting process a responsible unit of RMS jointly with Finance defines the levels of Risk-Appetite (Bank, subsidiaries, Group), proposes the metrics (for example capital adequacy, business lines, significant risks, etc) and values of the thresholds based on stress-test figures of internal and available capital (derived from stressed capital adequacy ratio) and RTC through the surplus/deficit (residual difference between required and available internal capital) for further approval by the Management Board.
- Developed and approved threshold levels are fixed in risk-appetite framework of the Group for upcoming year and are submitted to the Board of Directors for further approval.

RTC analysis provides a better outstanding about imbalances between risk types, their concentrations and capital coverage as well as points out where changes in the Group's actual risk structure are necessary.

The set level of Risk-Taking Capacity can be maintained if risks are within their thresholds. Therefore, on a yearly basis the Group develop/review its target risk structure through the limits setting in line with the planned business goals and capital structure.

Principles of capital allocation through the limit setting

Once the thresholds indicators for the Group risk appetite are approved, proposals for risk-appetite at the Parent Bank and subsidiaries of the Group levels are generated and cascaded down to the corresponding limits on operational level.

Thresholds should ensure a safety margin for the Parent Bank/Group/subsidiaries taking into account new operations, potential fluctuations in balance sheet, the volatility in the financial markets and the forecast of Group's equity. The Group follows the principles below when designing the Group limit system:

- Utilization of unified definition for the available internal capital;
- Assignment of limit or qualitative limitation to each significant risk;
- Limits on the risks have to be set up wherever they arise;
- Limits should reflect the appropriate risk level of the transaction and/or portfolio;
- If the limit cannot be set considering the risk level, alternative approaches should be applied (for example, qualitative limitations for concentration risks can be designed);

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2019

• The Group should follow the principle "as much as necessary" in relation to setting up of limits in order to ensure an appropriate level of hedging and at the same time to optimize the applicable tools for risks management.

A certain portion of internal available capital remains not allocated at the Group's level due to the following reasons:

- To ensure the availability of the required buffer for other non-significant risks that cannot be assessed by quantitative methods, were not taken into account during significant risk determination and on other stagtes, as well as risks that are difficult or impossible to predict;
- To ensure the required level of Group's flexibility in case of changes in internal and external conditions;
- To ensure the possibility for utilization most of the available limits, if it is required to achieve the desired level of profitability.

A limit system which is cascaded to the Parent Bank of the Group and subsidiaries of the Group business-lines allows maintaining Risk-Taking Capacity at the specified level and is subject of regular monitoring. It indicates when the appropriate countermeasures should be taken once risks begin to approach to their defined limits.

Internal capital adequacy monitoring

After the limit system is developed a follow-up control takes a place.

Risk-Taking Capacity control should ensure the coverage of required internal capital at all times.

For this purpose, internal capital adequacy is monitored regularly within Group's ICAAP, in particular via comparison of the Group's target and actual risk and capital structures.

In case of significant unexpected losses, the internal capital adequacy is subject to analysis regardless the regular schedule.

While target/actual structure comparisons provide monitoring of established limits and are related mostly to quantitative risks, in case of other risks process-related requirements and other qualitative indicators are analyzed.

Information on the content and frequency of risks reporting of the credit institution

The Group regularly prepares risks reporting within ICCAP. Risk reporting includes the following information:

- Report on the results of Internal Capital Adequacy Assessment Process including compliance of capital adequacy, planned capital structure and target risk profile;
- Stress testing results;
- Significant risks;
- Compliance with CBR requirements on banks' obligatory ratios.

The processes of preparation of ICAAP reporting are based on the following principles:

- ICCAP reporting is carried out by units independent from risk-taking divisions. Units can be considered as independent if they have different reporting manager, except Chief Executive Officer. ICCAP reporting is prepared by units, whose activity does not involve the assumption of risk.
- Contribution of relevant information by involved departments of the Group. Responsible departments of the Group provide with necessary data for ICAAP reporting preparation by the required deadlines and adhere to established requirements to data.
- Compliance with established data quality requirements. Within ICAAP reporting preparation all involved departments adhere to the established data quality standards.

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2019

- Correspondence of frequency of preparation of ICAAP reporting to the recipient's needs and the content of reports. Frequency of preparation of ICAAP reporting is defined considering recipients' requests to the required information and to the content of reports.
- Reporting format standardization. ICAAP reporting follows standardized format to enable the aggregation of information on significant risks and subsidiaries for comprehensive analysis of the consolidated risk profile of the Group, assessment of current and expected capital adequacy and timely information of the management bodies of the Group about the capital adequacy level.

ICAAP reporting is prepared by responsible units of RMS. Reports on the results of ICAAP are submitted to the Board of Directors and the Management Board of the Group annually.

Report on Significant risks of the Group includes the following information:

- Aggregated values of significant risks taken by the Parent Bank of the Group and subsidiaries of the Group, as well as the values of each type of significant risk, significant risks dynamics and the impact of these changes on capital adequacy;
- Limits utilizations by structural units;
- Violation of established limits by structural units of the Group, as well as the measures to be taken to eliminate the violations.

Reports on aggregated values of significant risks of the Parent Bank of the Group and subsidiaries of the Group, regulatory ratios compliance report and capital adequacy assessment report are submitted to the Board of Directors of the Parent Bank/subsidiaries of the Group on a quarterly basis, the Management Board – on a monthly basis. Stress-testing results reports are submitted to the Board of Directors of the Parent Bank/subsidiaries of the Group and the Management Board – on a yearly basis. Information on approaching/violation of established triggers / limits is brought down to the Board of Directors of the Parent Bank/subsidiaries of the Group and the Management Board as soon as it was discovered.

Information on the structure and work organization of units engaged in risk management

Risk management in the Group is carried out by the Management Board of the Parent Bank under the supervision of the Board of Directors of the Parent Bank of the Group and subsidiaries' management bodies. The Board of Directors of the Parent Bank of the Group defines the principles and approaches to risk management and internal control system, examines and approves strategies and policies for capital and risk management, as well as carries the control out their application, while the Management Board is responsible for their implementation into the operational and current economic activities of the Bank.

Within the framework of risk management and internal control systems organization of the Parent Bank of the Group Risk Management Service (RMS) and committees under the Board of Directors and the Management Board of the Parent Bank of the Group are acting, including the Risk committee, the Audit Committee, the Employees and Remuneration Committee, Assets and Liabilities Committee, Credit committees system and other committees.

Risk management function within the RMS is organized taking into account the requirements on the absence of conflict of interests and the separation of roles and responsibilities between the Management, units and responsible employees in decision making and risk management.

Parts of RMS functions can also be delegated to employees of other structural units of the Parent Bank of the Group. Distribution of the functions among structural units of the Parent Bank of the Group is set in internal documents of the Parent Bank of the Group.

The Risk Management Service is responsible for:

- The organization of the risk management;
- The organization of the development and implementation of risk analysis methodology;
- Coordination of measures to minimize the impact of risks on economic activity and business reputation of the Group;

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2019

- Development of training programs and ensuring the employees training on the management of different types of risks;
- Implementation of procedures for the identification, analysis, evaluation and management of all significant risks;
- Creation of regulatory framework for significant risks management, proposals for its improvement, ensuring its exhaustive completeness, the usage in the Group, the timely revision and updating;
- Daily collection of information about the level of significant risks relevant to the preparation of management reporting;
- Daily monitoring the level of the Group's significant risks and the initiation of escalation process to the appropriate management level, if necessary;
- Reporting preparation within risk management;
- Reasonableness assessment of the key assumptions used in measurement of significant risks;
- Fulfillment of other functions in accordance with the laws, the Central Bank of Russia regulations and internal documents of the Group.

The Risk Management Service is based on:

- Coverage of all significant risks of the Group;
- Strong managerial involvement, throughout the entire Group, from the Management Board down to the operational level;
- A tight framework of internal procedures and guidelines;
- Information disclosure via regularly risk reports submission to the Management, governing bodies, Regulator and external reporting;
- Continuous supervision, risks monitoring, compliance with established rules and procedures by an independent from business body;
- Participation of RMS responsible units in embedding of Risk and Capital Management Strategy into the strategic goals and business-planning of the Group.

The list of information that is a trade secret

The list of information which is a trade secret of the Parent Bank of the Group includes:

- Issues on banking policy, strategic and tactical plans of the Parent Bank of the Group (prior to their publication in public sources and/or sales);
- Information describing the planned and actual economic condition of the Bank, its ability to pay (up to the moment such information is published in public sources and preparation official reports);
- Information on solvency, incomes, transactions, accounts and deposits of shareholders, customers, correspondents and business partners of the Bank;
- Information about the assets and liabilities management of the Bank, accounting and tax data, except for the accounting (financial) statement, which is open in accordance with the legislation of Russian Federation;
- Information on the personal data and income of employees of the Bank.

Due to the fact that the above information constitutes a trade secret, it is presented in this report in aggregated form.

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40. Subsequent events

On 20 January 2020, the Bank of Russia registered an issue of the structured bonds of PJSC ROSBANK and assigned a register number of 6-01-02272-B on the sum of 10 billion rubles with a payment period at day 1820 from the date of the placement. The bonds are to be placed with closed subscription among qualified investors.

Chairman of the Management Board Member of the Management Board -I.A. Polyakov Chief Financial Officer росбанк A.A. Ovchinnikov 18 March 2020 Moscow